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*Navigating the Post Pandemic*

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*Dear Friends,*

While the challenges of the pandemic and workforce crisis continued into 2022, we witnessed many successes through growth in services and new providers joining us. As you will read in this report, we adapted well to these challenges, which may leave a lasting impact on the healthcare we have come to expect.

We cannot forecast what 2023 may bring us, but we can recall with pride what we did in 2022. We saw considerable growth in our orthopedics and imaging services; continued to improve local cancer care through our robust partnership with Roswell Park Comprehensive Cancer Center and the skills of our radiation oncologist; helped grow a palliative care service for our community, and affirmed the importance of home health and how it can be utilized to reduce readmissions to the hospital.

We captured incredible stories from patients about how our team of caregivers cared for them, and even saved them. Some of these same caregivers shared their love of their profession and personal investment in Samaritan.

In 2022, we paid close attention to the state and national healthcare landscape, witnessing many systems struggling under the rise in supply and labor costs. We saw that many of our challenges were not unique - labor shortages, occupancy issues in our long term care facilities, a significant increase in mental health needs, the reduction of aid from COVID government funding, and public payor reimbursement remaining flat.

We are not sitting and watching: we cannot. We are flexing, adjusting, and trying to predict what changes may come our way. Samaritan is continuing to invest in its caregivers, facilities and our vision for the future as best we can. We are a strong system, committed to our mission.

All of Samaritan's success in 2022 is a credit to more than 2,500 Samaritan Caregivers and the overwhelming support of this community - people like you. Thank you for all that you do to advance healthcare in our community.

Sincerely,

A handwritten signature in black ink, appearing to read 'Tom Carman', written in a cursive style.

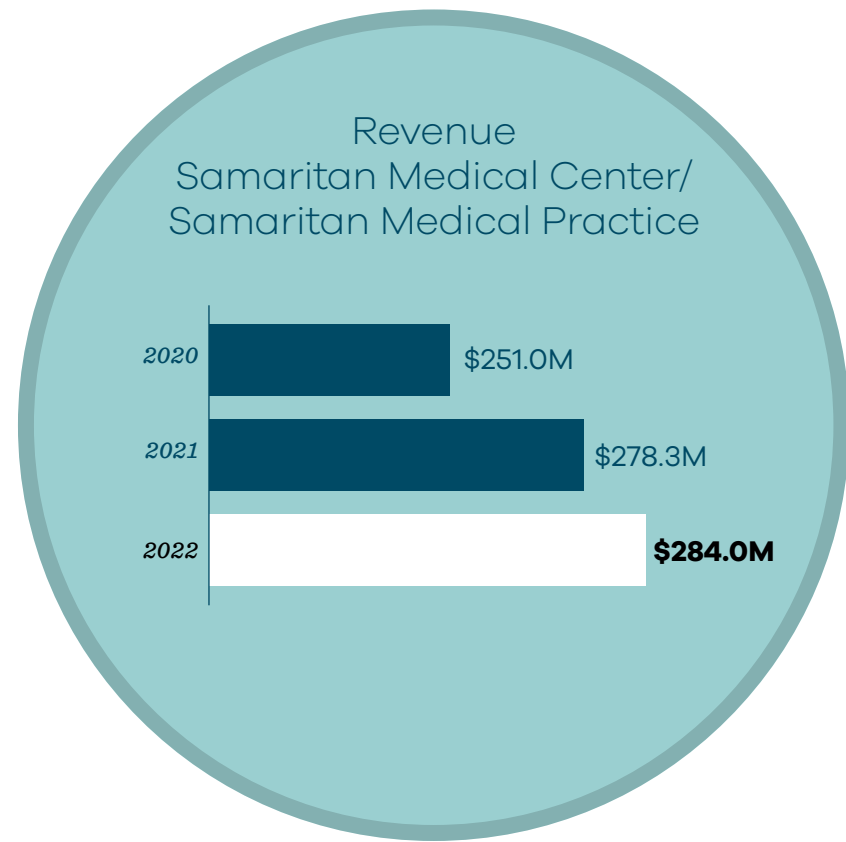
**Thomas H. Carman**  
President & CEO

# 2022 by the Numbers

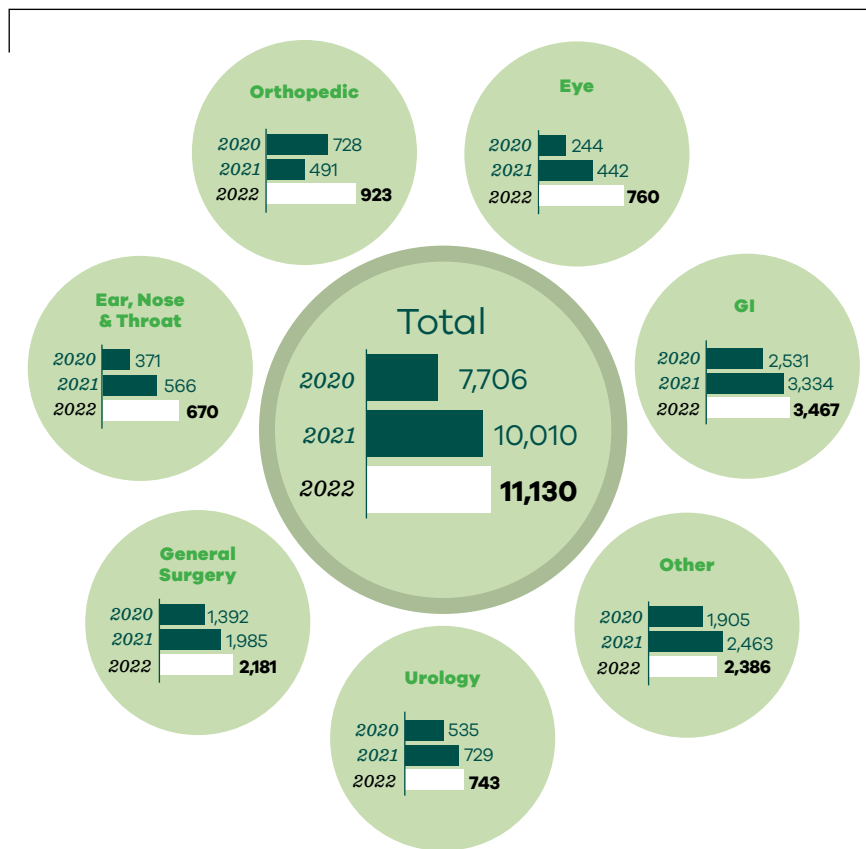
## Navigating the Post Pandemic

Labor shortages, long term care occupancy issues, mental health needs, and reduction in COVID-19 aid provided challenges, yet we were able to face these head-on and grow or maintain the services critical for our community.

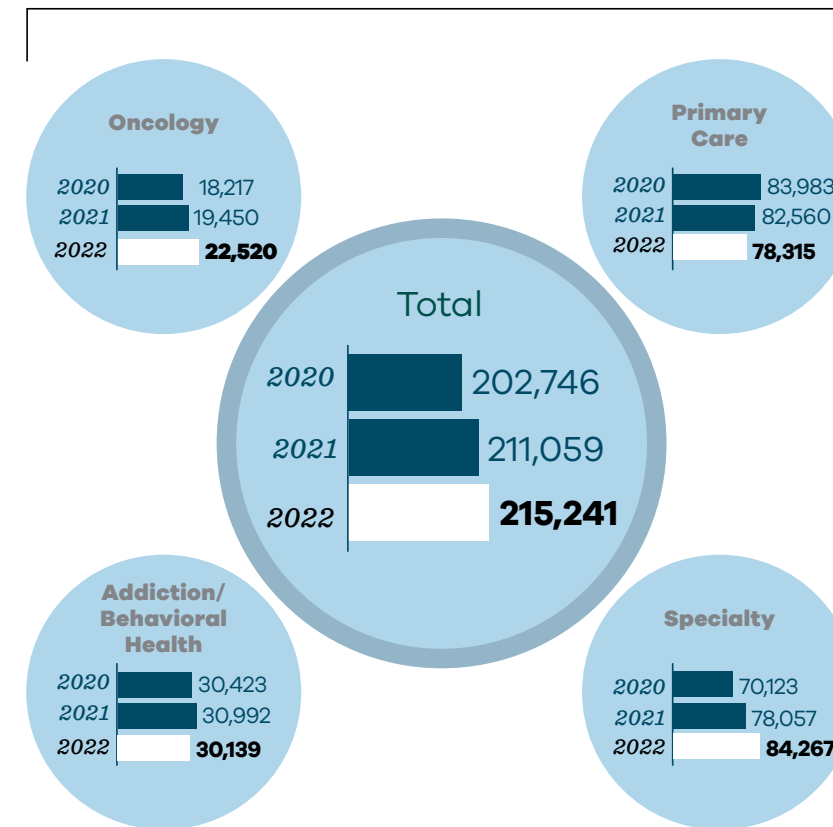




### Surgical and Outpatient Procedure Cases



### Outpatient Clinic Visits



### 2022 Care Counts

	2021	2022
Births	1,521	1,563
Acute Rehabilitation Days	3,150	2,261
Inpatient Mental Health Days	7,260	8,623
Hospital Discharges	9,652	9,445
Emergency Department Visits	38,876	35,570
Imaging Tests	129,561	135,476
Telehealth Appointments	11,010	10,752
Laboratory Tests	954,523	936,117
Home Health Visits	18,281	14,374
Resident Days	180,752	172,145
Skilled Nursing Facility Occupancy	89%	84%
Assisted Living Occupancy	85%	84%

## Post-Acute and Long Term Care

Samaritan Keep Home/Samaritan Summit Village/  
Samaritan Home Health

### Revenue



### Occupancy

Skilled Nursing



### Occupancy

Assisted Living

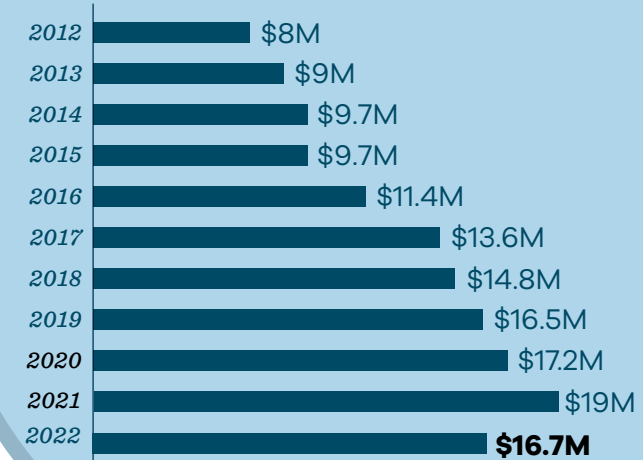


### Visits

Home Care



## Assets: SMC Foundation



**Clifton-Fine Hospital**  
A SAMARITAN HEALTH PARTNER  
*Trusted Care. Close to Home.*

Clifton-Fine Hospital had a year of continued progress in 2022. Among many special projects geared toward improving patient care, access and satisfaction, the expansion of its rehabilitation department shined brightly.

- Significant growth was reported between 2021 and 2022 for both inpatient and outpatient occupational and physical therapies, thanks to our dedicated staff members. Between November 2020 and October 2021, outpatient physical therapy recorded 6,137 visits. The following year, 7,144 treatment visits were recorded. During the same period, outpatient occupational therapy treatment visits increased from 450 to 2,625.
- Lung screening for early cancer detection, and outpatient EKG services were significantly increased in 2022.
- Patients benefited from shared pharmacy oversight between Samaritan Medical Center and Clifton-Fine Hospital.
- A number of priorities for quality care were set ahead of 2022 and were proudly met. Improvements were made to patient-centered discharge communication, and planning for inpatients was integrated with plans to expand to primary care in 2023. Additionally, staff members were further educated on care partnership and executed this practice successfully. Care partnership allows patients to identify a personal point of contact to communicate with medical professionals about their care.

Patient surveys were returned with positive results. Overall, goals were exceeded for primary care provider ratings, hospital satisfaction and willingness to recommend services. The emergency department received significant ratings of very good or excellent.

## Samaritan Home Health

- Samaritan Home Health continued to serve the community's needs despite staffing challenges throughout 2022.
- Stephanie Parks was promoted to Home Health director of patient services after celebrating 10 years at Samaritan. Her disposition, leadership, and background as a physical therapy assistant and float RN are expected to revive our Home Health services in 2023.
- The average daily census was 130 patients for the year.
- Visits decreased from 18,281 in 2021 to 14,374 in 2022, after a steady increase over five years. This decrease in visits is a reflection of staffing challenges. Of these visits, therapies such as physical, occupational, and nursing were most utilized.



Tammy Perez, a Home Health occupational therapist, has invested more than 20 years with Samaritan.

See Tammy's story:





## Samaritan Home Health Readmissions Program a Success

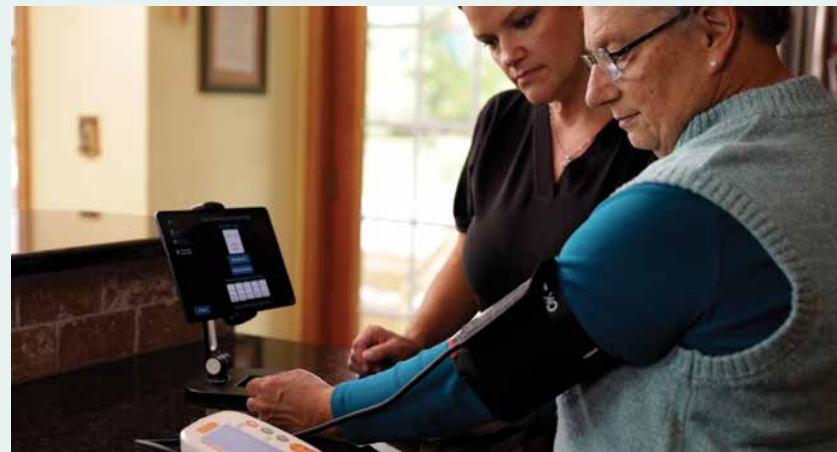
**Home Health allows patients to remain in a familiar setting, reducing the need for nursing home placement and preventing future hospitalizations. In February, Samaritan Caregivers took our Home Health service to the next level.**

Samaritan’s new telehealth Hospital Readmissions Reduction Program positively impacted participating Home Health patients with congestive heart failure (CHF) and chronic obstructive pulmonary disease (COPD).

Home Health Director of Patient Services Stephanie Parks said: “Patients who have been discharged from the hospital or who have been referred by their physician, and are eligible for our Home Health services, benefit from this program, specifically those with congestive heart failure or chronic obstructive pulmonary disease.”

This ongoing program stems from a pilot tested near the end of 2020, in which patients at risk of readmission with COVID-19 were assigned pulse oximeters to test their blood-oxygen saturation levels three times daily from home. With its success, Samaritan requested grant funds from the North Country Initiative and Fort Drum Regional Health Planning Organization for resources and technology to enhance the program.

The goal of the updated program is to reduce readmission within 30 days of discharge from the hospital

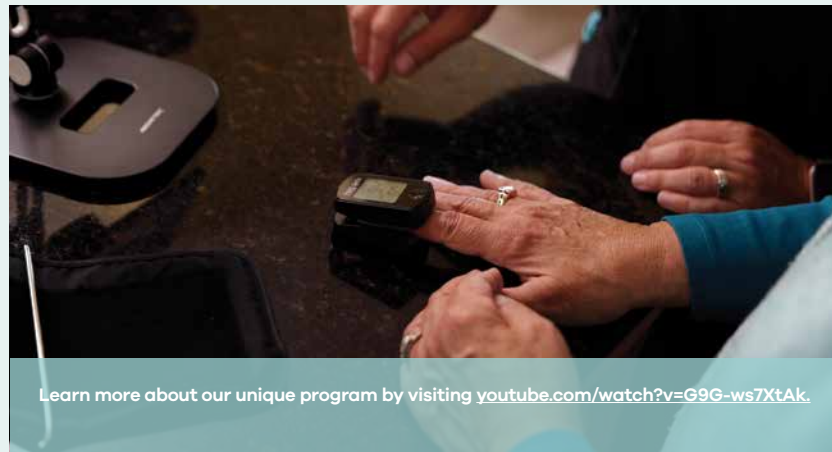


through improved communication between providers and patients, including daily interactive home monitoring. Patients are given specific equipment such as a tablet, scale, blood pressure device, and pulse oximeter that, when used, provide direct vitals to the Home Health care team virtually. If any of these vitals is outside the normal range for the patient, Home Health staff reach out immediately to provide approved interventions.

“CHF and COPD in elderly patients often result in hospitalization due to exacerbations,” said Mrs. Parks. “There are multiple factors we can monitor to reduce risk, including weight, blood pressure, and oxygen saturation.”

Before the end of 2022, Home Health received 124 referrals to the program, with 91 patients officially participating. Some of the referred patients declined the resource. Of those participating, 88 percent were not readmitted to the hospital within 30 days of discharge.

“COVID-19 allowed us to provide better care management at home,” said Vice President of Medical Affairs Dr. Mario Victoria. “We can now apply lessons learned to offer good outcomes to specific patients in our community.”



## Advanced Primary Stroke Center Recertification

Samaritan Medical Center was recertified as an Advanced Primary Stroke Center by The Joint Commission. The certification evaluates how organizations use clinical outcomes and performance measures to identify opportunities to improve stroke care, educate, and prepare patients and their caregivers for discharge.

Samaritan’s Stroke and Trauma Program Coordinator Michelle R. Mann, RN, said Samaritan Medical Center is surveyed every two years and must continue to uphold standards set forth by The Joint Commission and New York State Department of Health. “We have the resources to respond quickly to all patients presenting to the Emergency Department or experiencing a stroke while they are in our care as an inpatient,” she said. To maintain the certification, Samaritan plans to maintain and exceed standards to recertify in 2024 by The Joint Commission.



The Joint Commission



American Heart Association  
American Stroke Association

CERTIFICATION

Meets standards for  
**Primary Stroke Center**





## Fort Drum 2022 Highlights

Active and retired members of our U.S. Armed Forces and their family members accounted for a significant percentage of our 2022 patients.

FORT DRUM STATISTICS - FISCAL YEAR 22		
	<i>Total</i>	<i>Percent of total</i>
Births	745	47.66%
NICU discharges	85	42.71%
Pediatric discharges	37	26.06%
Inpatient Mental Health discharges	308	26.76%
Emergency Department visits	6,888	19.30%



### Change of Command

In September, Commander of the 10th Mountain Division Lt. Gen. Milford H. Beagle Jr., was promoted and welcomed his replacement, Maj. Gen. Gregory Anderson. Maj. Gen. Anderson is no stranger to the North Country, as he commanded the 2nd Battalion, 87th Infantry Regiment from February 2010 to May 2012 and returned as deputy commanding general from July 2018 to June 2019.

Col. Matthew Mapes, Fort Drum U.S. Army Medical Department Activity (MEDDAC) Commander, who is a member of the Samaritan Medical Center Board of Trustees, has served valiantly since arriving in 2021. Col. Mapes has been present at several Samaritan events and has been a great partner of the system.

### Visits

Brigadier General Mary V. Krueger, the commanding general of Regional Health Command – Atlantic, visited Samaritan Medical Center in February, while visiting U.S. Army Medical Department Activity (MEDDAC) on Fort Drum.

### Solider 101 Attendance

Samaritan Caregivers from various departments attended “This is a Soldier 101” in mid-December to understand better our military’s mission, customs, and chain of command. The program was presented by the Northern New York – Fort Drum Chapter of the Association of the United States Army (AUSA) and Fort Drum’s Army Family Team Building Program.

### Community Partners

Samaritan’s long-standing partnership with the Fort Drum United Service Organizations (USO), Soldier and Family Readiness Division (SFRD), and Fort Drum Family and Morale, Welfare and Recreation (FMWR) continued in 2022. Our educational and financial support for soldiers and their families through these important events and partnerships is just as meaningful to our caregivers as it is to our organization.



Soldiers and their families learned about services for expectant parents through representatives from Samaritan’s Car-Freshner Center for Women and Children at the 2022 Baby Palooza event held at the Main Post Exchange on Fort Drum.



Samaritan staff members enjoyed a day of engagement with soldiers and their families, as well as local community members, at the 2022 Mountainfest on Fort Drum.



Fort Drum personnel and their families had an opportunity to investigate Samaritan Health’s services at the North Country Expo held in May at The Commons.



Samaritan staff members distributed candy to soldiers and their families at the 2022 Trunk-or-Treat event on Fort Drum.





## Next Level of Cancer Care

Many improvements were made to local cancer services in 2022. At Samaritan's Walker Center for Cancer Care, we saw increases in patient visits, completed our first full year of partnership with the Roswell Park Care Network, welcomed a new integrative therapy provider and mid-level provider, added palliative care services for patients and opened a second linear accelerator.

In 2022, Samaritan celebrated its first year of caring for patients with the partnership of the Roswell Park Care Network. We have had many successes together, including the addition of clinical pathways and sharing tumor board information to ensure the best course of action is taken. With Roswell's team, we were able to add a formalized patient survey instrument through a trusted vendor, Press Ganey, to solicit much-needed patient feedback. Most of the feedback had positive sentiment, but we see some areas needing improvement. A formal survivorship program is something we continue to work toward, as is earning our Commission on Cancer (CoC) accreditation.

A major commitment Samaritan made this year was ensuring pharmacy orders were done electronically so they could better integrate with Roswell, and align with other major cancer centers. This allows for better clinical integration and patient quality outcomes. We also witnessed several referrals to Roswell and several back to the Walker Center from Roswell. Fifty-nine patients were referred from the Walker Center to Roswell Park for care coordination and 25 patients were referred from Roswell Park to the Walker Center for their care. Another major success came from very direct and clear care coordination between Roswell and the Walker Center for their treatment and care, cutting out a patient's worry about who to speak with.

The Compassionate Care Foundation began offering integrative therapies for patients during and after treatment. These include acupuncture, massage therapy, dietary services and more. These services help patients manage the painful symptoms of treatment and build stamina. Several Walker Center patients have utilized these important services, and we look forward to expanding on-site services in 2023.

Radiation therapy services under the direction of lead physician Dr. Justin Budnik flourished in 2022. In December, the Walker Center opened a second linear accelerator (LINAC) for radiation oncology. The additional LINAC system allows for greater access to this personalized, precise radiation therapy in a timely manner. For patients, this increase in specialized services means less time waiting from their first visit to the start of treatment, which is critical in cancer care. The second LINAC ensures that radiation therapy for patients with high-acuity lesions (such as those causing pain, pressing on critical body structures, or blocking airways or blood flow) can start within a matter of a few days, rather than a few weeks.

There was much to celebrate in 2022 in how local cancer care was delivered. We honored our patients by hosting the first-ever Hope Grows Here event for patients, survivors and caretakers. Over 100 people attended this September event.



Medical Oncology Patient Visits:	Radiation Oncology Patient Visits:
2021 12,435   2022 13,460	2021 7,015   2022 9,060

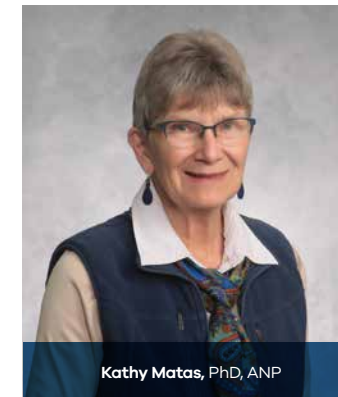
## Palliative Care Comes to Samaritan

In June, after operating under the oversight of Hospice of Jefferson County since 2019, the STAR Center for Symptom Treatment and Relief closed its doors, allowing for transformation. Samaritan's Walker Center for Cancer Care became the new physical space for palliative care, affording patients with serious illnesses, beyond cancer, advanced opportunities for symptom management and social support.

With palliative care resources close to home, cancer patients and others needing its person-centric services benefited. In six months' time, there were 255 visits to the clinic.

Kathy Matas, PhD, ANP, worked to ease the transition from Hospice to Samaritan.

Looking ahead to 2023, Samaritan is expanding palliative care services to increase opportunities for community members.



Kathy Matas, PhD, ANP

## Hope Grows Here Event

Together, Samaritan's Walker Center for Cancer Care and Women's Wellness and Breast Care hosted a "Hope Grows Here" event for cancer patients and their caregivers in September.

The therapeutic event featured artistic activities, live music, light refreshments, and physician sentiments. More than 100 people attended.



Pablo Otero, a Samaritan employee and vice president of the Carthadians Motorcycle Club, presents a \$1,500 check to the Circle of Hope Fund. The fund allocates money to improve the health and well-being of cancer patients.



Attendees enjoy arts and crafts with family and friends during the Hope Grows Here event.







## Making Mammography Scheduling Easier

In July, Samaritan launched an online tool for patients to self-schedule their mammography screenings at the Women's Wellness and Breast Care office.

The tool makes it simple and convenient for patients to book an appointment through a secure website, and removes the need to call the scheduling office. Online appointments can be made up to six months in advance. Many women receive their physician orders before the time frame for a screening mammogram. Now it's possible to book an appointment and receive reminders about upcoming screening tests in advance.

Giving patients easier and greater access to screening mammograms is critical to early breast cancer detection, and Samaritan is pleased to bring this convenient scheduling tool to patients.

Patients can schedule their screening mammogram by visiting [www.samaritanhealth.com/mammo](http://www.samaritanhealth.com/mammo)

## New Breast Radiologist Joins Women's Wellness and Breast Care

Our breast care services continue to grow and excel. Women's Wellness and Breast Care specialists are dedicated to providing breast patients with education, resources, testing, treatment, and everything else needed to promote health and well-being. Samaritan providers include board-certified breast surgeon Agnieszka K. Dombrowska, DO, Nurse Practitioner Jennifer Zajac, and breast fellowship-trained radiologist Kelly McAlarney, MD, who joined us in July 2022. Our caregivers are diligent and follow cases from mammograms to reconstructive plastic surgery, with Deana Paley, DO.

Dr. McAlarney is a radiologist who is exclusively reading images for our breast patients. This is a major addition to our breast care services, knowing there is a dedicated radiologist to read and provide timely reports.



Kelly McAlarney, MD

Breast Surgery Clinic Patient Visits:

2021 1,495 | 2022 1,757

Mammograms Performed:

2021 15,398 | 2022 17,277

## Expansion of Radiology Services

It was a strategic decision to purchase Northern Radiology Imaging assets in 2021 to increase our imaging capacity and provide more access to MRI and CT diagnostic scans at the Samaritan Health and Wellness Plaza. We continue to see growth, with imaging scans increasing from 129,561 in 2021 to 135,476 in 2022 — this includes all major modalities.

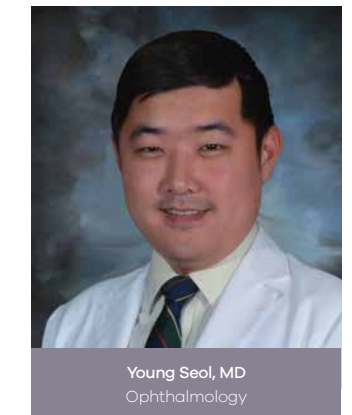
Samaritan's newest project for imaging/radiology is underway. We purchased two mobile fluoroscopy units in July 2022. This will allow us to offer new lines of imaging services, including joint injections and advanced CT and MRI joint injections. This new equipment will also allow our orthopedic providers to manipulate a joint under fluoroscopy to aid them in diagnosis and treatment plans for their patients.

## Growth of Eye Surgeries

Through our affiliation with Costello Eye Physicians and Surgeons, we welcomed full-time eye surgeon Young Seol, MD, to our medical staff. Dr. Seol has been a welcome addition to the operating room and to local patients.

Center for Sight, run by Noaman Sanni, MD, and Debra Koloms, MD, also increased its surgical cases at Samaritan in 2022.

With these two great partners, we were able to see a 72% increase in eye surgery volume.



Young Seol, MD  
Ophthalmology



# Community Support

Samaritan proudly serves the North Country and supports many local organizations throughout the year with corporate sponsorships and community outreach. Here are some examples of Samaritan's involvement in the community.



Cortney Richter, Samaritan Caregiver and heart disease survivor, led the charge for the Samaritan team at the 2022 North Country Heart Walk.



A local Mary Kay representative donates pampering gifts to nurses.



From left: Frank Chiaravalloti, Aaron Naklick, Kristy Graveline and Stephanie Parks attend the Office for the Aging Senior Picnic at Westcott Beach State Park in Henderson.



Samaritan Caregivers showed support for residents of Ukraine at the start of the Russian invasion.



Samaritan Medical Center Vice President Andy Short was a guest auctioneer during the WPBS Spring Auction.

## Expanding our Reach

### 2022 United Way Campaign

Thanks to the generosity of 157 Samaritan Caregivers, the annual Samaritan Campaign for the United Way of Northern New York raised more than \$47,000! Each year, Samaritan participates in the United Way Campaign to help raise funds among our staff to help individuals, families and our community thrive.

### Donate Life

Samaritan Medical Center earned platinum-level recognition in 2022 for its efforts to increase organ, eye, and tissue donor registrations across the state, through the Workplace Partnership for Life (WPFL) Hospital Organ Donation Campaign. The WPFL is a national initiative that unites the U.S. Department of Health and Human Services, Health Resources and Services Administration (HRSA), and the organ donation community with workplaces across the nation in spreading the word about the importance of donation.



Caregivers banded together to enhance participation, manning information tables at events and community activities and developing special projects to increase overall awareness of the impacts of organ, eye and tissue donation.

## Thank you

to businesses and organizations for going the extra mile for our caregivers and patients. Commitment to healthcare and generosity from our community means a lot.



SeaComm Federal Credit Union representatives stopped by Samaritan Medical Center's Emergency Department in July to drop off some treats for the hospital's frontline workers. This initiative is part of SeaComm's "Pay-it-Forward" program, created in 2017 to give back to the community through random acts of kindness.



Local Girl Scouts presented Samaritan Keep Home with a raised planter.



Members of the Depauville Volunteer Fire Department generously donated gifts for pediatric patients at Samaritan's Car-Freshner Center for Women & Children.



Some children are anxious when they need a medical test or a blood draw. Sometimes just a friendly face or a fluffy new stuffed animal can help. Our hospital registration area sees thousands of children each year. Thanks to the Watertown Lion Club for donating stuffed animals and coloring books. Your generosity helped our team ease fears and delight our young patients.



## Growth of Orthopedics

Samaritan opened an orthopedic practice in 2021 to fill a community need for more orthopedic providers. This investment has paid off and saved many community members from traveling great distances to receive the care they need.



## 2022 New Providers



Brian Zafonte, MD, PhD,  
Director of Orthopedic Surgery



Jonathan Jerome, PA-C



Carl Petitto, OT, CHT

In 2022, Samaritan Orthopedics continued to flourish by welcoming new providers and continuing to invest in the practice. Dr. Brian Zafonte joined the team in January as the medical director and has helped bolster our services. Dr. Zafonte completed a fellowship in hand and upper extremity surgery. He is board-certified by the American Board of Orthopaedic Surgery in Orthopaedic Surgery and Surgery of the Hand. He immediately set out to change care by adding same-day and next-day appointments for patients and improving Emergency Department protocols for orthopedic needs.

One of his major successes has been bringing minimally invasive carpal tunnel surgery to the area and adding certified hand therapist Carl Petitto to the practice to help our hand and wrist patients.

In 2022, we marked the second year of using the MAKO Smart Robotics system, and we remain the only local facility to offer robotic-assisted orthopedic surgery. We also decided to have a contest to name our new robot, and the winner was SAMMIE, a fun tribute to our Samaritan namesake. At the launch of the robot naming campaign, Samaritan asked entrants to select a charity to receive a donation of \$500. The response was overwhelming, so we increased the donation to \$1,000. Although we altered the name a bit, we have decided to donate to the following charities as noted by the entrants:

Children's Miracle Network - \$500, SPCA - \$250, The Make-a-Wish Foundation - \$250

Thank you to Laureen Bertram, Ginny Johnston, Caitlin Humphrey, Janna Thompson, and all who participated.

The slogan "Elevated Orthopedics" also was coined in 2022 as part of the large advertising campaign created to draw attention to Samaritan Orthopedics. In this campaign, we asked the community to discover local orthopedic care that is responsive, personalized, and compassionate – to discover Elevated Orthopedics.

All of these efforts have been a major success as we saw orthopedic visits and surgical cases dramatically increase. There were 5,035 clinic visits in 2021 and 9,941 in 2022. This translates to more patients receiving quality local care.

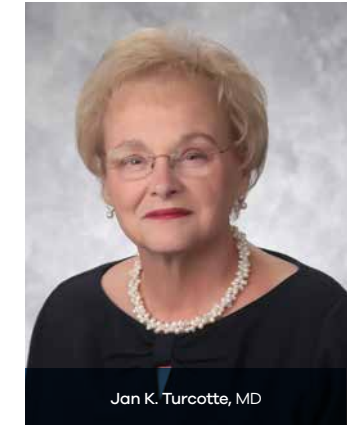
As we look forward to 2023, there are exciting initiatives coming with more new providers, including a local physician assistant, Jonathan Jerome. We are also welcoming a Central New York neurosurgeon, Dr. Nicholas Qandah, to share space with us at Samaritan Orthopedics to help with spine and back patients.

## Lifetime Achievement Award Presented

Jan K. Turcotte, MD, was presented with the Lifetime Achievement Award in April 2022.

Due to the COVID pandemic, this special occasion was postponed in 2020 and 2021. The 2022 event was held virtually.

Dr. Turcotte provided 32 years of dedicated service to Samaritan Medical Center, initially as a general and vascular surgeon and later as a dedicated breast surgeon. Her leadership on Samaritan's Medical Staff and Board of Trustees speaks volumes to her commitment to colleagues and this community. Her dedication to the delivery of the best quality of care for her patients has been a beacon of excellence at Samaritan.



Jan K. Turcotte, MD

## Inspiration Award

Sima Banerjee, MD, Samaritan's Interventional Radiologist, was recognized by the Women's Physician Section of the American Medical Association for making a difference in the lives of colleagues and co-workers.

Samaritan Medical Center Pathologist Dr. Shikhar Vyas nominated Dr. Banerjee.

Nearly 70 people were recognized with this AMA award in 2022. She received a certificate for the honor.

"Thank you for this honor and recognition," said Dr. Banerjee. "This award speaks to the efforts of my team, including all my nurses, technologists, Heather, and my executive assistant, Candice Matthews! Without your efforts and dedication, nothing would be possible."



Sima Banerjee, MD

## Samaritan Welcomes *New Physicians*

Samaritan welcomed 17 new physicians to its medical staff and community in 2022.



Jeby Abraham, DO  
Hospitalist



Ali Aljamali, MD  
Hospitalist



Shehroz Aslam, MD  
Hospitalist



Aaliya Burza, MD  
Pulmonary and  
Critical Care



Pedro Camacho, MD  
Internal Medicine



Abdur R. Jamil, MD  
Hospitalist



LaQuita King, MD  
Pathology



Ratna Kunasani, MD  
Vascular Surgery



Marcia Mauger, MD  
Family Medicine



Kelly McAlarney, MD  
Radiology



Kaitlyn McGregor, MD  
Pediatrics



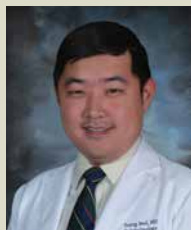
Victoria O'Brien, MD  
OB/GYN



Shripad Pande, MD  
Hospitalist



Adam Rubin, MD  
Nephrology



Young Seol, MD  
Ophthalmology



Brian Zafonte, MD, PhD  
Director of  
Orthopedic Surgery

See our full physician listing at:  
[samaritanhealth.com/find-a-physician](https://samaritanhealth.com/find-a-physician)

*Not pictured:*  
Julio Novelo, MD  
Pulmonary and Critical Care

## New Physician Reception

The COVID-19 pandemic changed many facets of healthcare, but it did not deter the tenacity of the incredible medical staff and recruitment team at Samaritan to bring highly trained physicians to this community. After a three-year hiatus, Samaritan was again able to celebrate and welcome its new physicians from 2020, 2021 and 2022 at the New Physicians Reception, which was held November 9.



New physicians who joined Samaritan in 2022 and attended the reception.



New physicians who joined Samaritan in 2021 and attended the reception.



New physicians who joined Samaritan in 2020 and attended the reception.

## 20 Under 40

Dr. Justin Budnik, radiation oncologist at the Walker Center for Cancer Care, was a 2022 recipient of NNY Business Magazine's 20 Under 40 award. The 20 Under 40 awards honor 20 professionals who exemplify leadership, community involvement and professionalism. The 34-year-old doctor said he is driven to stay on the cutting edge of cancer care and remains an engaged learner to offer best practices to patients seeking his care. Dr. Budnik and the rest of the 2022 Class of 20 Under 40 were celebrated with an awards ceremony December 8 at the Hilton Garden Inn.



Justin Budnik, MD,  
Radiation Oncologist





# 2022 Medical Staff

## Anesthesiology

Tom T. Chen, MD  
Eric N. Duah, MD  
Jin Qi, MD  
Irvin R. Sanchez, MD  
Jarmila Slezkova, MD  
Edwin N. Urf Jr., DO  
  
Agnieszka K. Dombrowska, DO

## Cardiology

David H. Antecol, MD  
Fritz Roc, MD  
Vojtech Slezka, MD  
James E. Willis, MD

## Dentistry

Hans W. Wawrousek, DDS

## Dentistry - Oral Surgery

Reed Attisha, DMD, MD  
Logan R. Curtis, DDS  
Bruce J. Dines, DMD  
Hiram A. Garcia-Rivera, DMD  
Russell K. Searle, DMD

## Dentistry - Pediatric

Andrew A. Beuttenmuller, DDS  
Chelsea A. Eppolito, DDS

Amy Nagai, DDS  
Maria L. Ybarra, DDS

## Dermatology

Nathanial R. Mileta, MD

## Ear, Nose & Throat

Richard B. Abriss, MD  
Tony C.Y. Chuang, MD  
David C. Gordon, MD  
Norman R. Weir, MD

## Emergency Medicine

Mark C. Bristol, MD  
Philip A. Chafe, MD  
Sarah A. Delaney-Rowland, MD  
David J. Flint, MD  
Spencer K. Heggors, MD  
Maja Lundborg-Gray, MD  
Matthew D. Maynard, DO  
Brian D. Roggie, MD

## Family Medicine

John J. Burnett, DO  
Caitlin M. Donegan-Tartell, DO  
Nancy Girard, DO  
Gisell Grullon, MD  
Stephen T. Grybowski, MD  
Aaron D. Huizenga, DO

Jill Laureano-Surber, DO

Marcia R. Mauger, MD  
Charles Moehs, MD, MPH  
Martha L. Pisaniello, MD  
Benjamin D. Rudd, MD

Jack Rush, MD  
Brogan M. Schoeneman, DO  
Kate E. Skipton, MD  
Ryan E. Tyler, MD  
Joseph F. Wetterhahn, MD  
Jason F. White, MD

## Gastroenterology

Chaitanya K. Chandrala, MD  
David Reindl, MD  
Gerald S. Weinstein, MD

## General Surgery

Eduardo B. Barayuga, MD  
Daniel A. Bryden, DO  
Leo J. Gosselin Jr., MD  
Robert O. Kimball, MD

## Gynecology & Urogynecology

Nanci L. Hawkins, MD, FACOG, FPMRS

## Hematology/Oncology

Florence P. Arnold, MD

Ihsan U. Haq, MD

## Hospitalist

Jeby R. Abraham, DO  
Hamzah J. Akram, MD  
Ali E. Aljamali, MD  
Shehroz Aslam, MD  
Leilani M. Garcia, MD  
Joan C. Guevarra, MD  
Abdur R. Jamil, MD  
Asim A. Kichloo, MD  
Gillian V. Kupakuwana-Suk, MD

## Nephrology

John S. Laldin, MD  
Anita N. Lwanga, MD  
Jimmie A. Mar, DO  
Adam J. McSherry, DO  
Shripad B. Pande, MD, MD  
Vijesh Patel, MD  
Stanislav Polinkevych, MD

Aruna Ray, MD

Andro A. Yousef, MD

## Infectious Disease

Marylene J. Duah, MD

## Internal Medicine

Laura Boggs, DO  
Pedro R. Camacho, MD

Christopher A. Kellogg, DO

Collins F. Kellogg Jr., MD

Julie M. Lapointe, MD

Nazeel Qureshi, MD

Frank Rhode, MD

## Interventional Radiology

Sima Banerjee, MD

## Neonatology

Craig Guerin, DO  
Karl J. Komar, MD

## Nephrology

Adam M. Rubin, MD  
Khalid P. Sindhu, MD

## Neurology

Mohsin Ali, MD  
Abdul D. Latif, MD  
Samah O. Mohiuddin, MD

## OB/GYN

John P. Barrett, MD  
Kelly R. Birchenough, DO  
Kenya Cain, MD  
Elliott S. Cohen, MD  
Christopher J. Cole, DO  
Walter Dodard, DO  
Jamie C. Humes, DO

Victoria J. O'Brien, DO

Jonathan R. Oliva, DO

Bradley J. Piekielko, DO

Diane I. Shumbusho, MD

Macy L. VanArnam, MD

## Ophthalmology

John J. Costello, DO

Patrick A. Costello, MD

Debra A. Koloms, MD

Ganga R. Nair, MD

Noaman Sanni, MD

Young J. Seol, MD

## Orthopedic Surgery

Griffin M. Biedron, MD  
Scott W. N. Mollison, MD

David J. Newman, MD

Maurice Tom-Pack, MD

Robert C. Turner, MD

Brian T. Zafonte, MD

## Pain Medicine

Ivan E. Montalvo-Otano, MD

## Pathology

Opoku Adjapong, MD

Shahandeh Haghiri, MD

LaQuita K. King, MD

Samuel A. Livingstone, MD

Shikhar Vyas, MD

## Pediatrics

Honeylee Agustin, MD

Ahmad Chatila, MD

Myla D. Estepa, MD

Joseph C. Gianfagna, MD

Shari M. Hogan, MD

Diane K. Keating-Jones, DO

Kaitlyn M. McGregor, MD

Josiree Ochotorena, MD

Stephanie A. Oliva, MD

Fernando S. Ongkingco III, MD

Mehmet F. Ramazanoglu, MD

Sandra E. Timerman, MD

Mario F. Victoria, MD

## Physical Medicine & Rehabilitation

Ariana Brooks-James, MD

## Plastic Surgery

Deana Paley, DO

## Podiatry

Nathan D. Ashby, DPM

Weston C. Goring, DPM

Andrew R. Majak, DPM

James P. Pelletier, DPM

## Psychiatry

Sadaqat N. Khan, MD

Astrid M. Otten, MD

Maritza Santana-Garcia, MD

Trevor J.H. Scudamore, MD

Daniel J. Williamson, MD

## Pulmonary/Critical Care

Aaliya Burza, MD

Marco A. Campitelli, MD

Vivian Keenan, MD

Lawrence G. Kramer, MD

Julio O. Novelo, MD

David P. Rechlin, DO

Rory A. Sears, DO, FCCP

## Radiation Oncology

Justin D. Budnik, MD

Daniel S. DeBlasio, MD

## Radiology

Daniel S. Gray, MD

Mark Kwalbrun, MD

Patrick J. Lanigan, MD

Dean J. Phillips, DO

Jeffrey D. Way, MD

Daniel J. Weber, MD

## Rheumatology

Ingrid M. Hall, MD

Elizabeth Mathew, MD

## Thoracic Surgery

Robert J. Johnson, MD

## Urology

Kevin L. Chandler, MD

James A. Turecki, MD

## Vascular Surgery

Ratna M. Kunasani, MD

## Wound Care

James V. Stillerman, MD

## Medical Executive Committee – 2022

**John Barrett, MD**, President of the Medical Staff

**Rory Sears, DO**, Vice President of the Medical Staff

**Chaitanya Chandrala, MD**, Secretary/Treasurer of the Medical Staff

**Marylene Duah, MD**, At-Large Member

**Tom Chen, MD**, At-Large Member

**Elliott Cohen, MD**, Military At-Large Member

**Ariana Brooks-James, MD**, Chair, Credentials Committee

**Justin Budnik, MD**, Chair, Cancer Committee

**Kenya Cain, MD**, Chair, Department of OB/GYN

**Sarah Delaney-Rowland, MD**, Chair, Department of Emergency Medicine

**Eric Duah, MD**, Chair, Department of Anesthesiology

**Leo Gosselin, MD**, Chair, Department of Surgery

**Daniel Gray, MD**, Chair, Department of Radiology

**Collins Kellogg, MD**, Chair, Medical Management Committee

**Asim Kichloo, MD**, Hospitalist Program Director

**Karl Komar, MD**, Chair, Department of Pediatrics

**Vijesh Patel, MD**, Chair, Department of Medicine

**David Rechlin, DO**, Director, Medical Education

**Maritza Santana-Garcia, MD**, Chair, Department of Psychiatry

**Mario Victoria, MD**, Chief Medical Officer [ex officio]

**Thomas H. Carman**, President and CEO [ex officio]

# Graduate Medical Education

Samaritan is proud of our Graduate Medical Education (GME) program. Since its founding in 2002, it has graduated 47 resident physicians from its Family Medicine (FM) and Internal Medicine (IM) programs. Several resident physicians have stayed in our community to practice medicine, including Dr. John Burnett and Dr. Caitlin Donegan-Tartell, Samaritan Family Health Network; Dr. Jill Laureano-Surber, Family Medicine, and Dr. Matthew Maynard, Emergency Medicine.

Our GME program holds the highest level of continued accreditation through the American Council for Graduate Medical Education (ACGME). The quality of our educational programs is excellent, and we strive to improve the experience through comprehensive involvement of our resident physicians in care delivery in the outpatient and inpatient settings. As a teaching institution, Samaritan is recognized for delivering state-of-the-art care to the patients in our community.

Program Directors Dr. Benjamin Rudd, Family Medicine, and Dr. Asim Kichloo, Internal Medicine, are actively engaged with the day-to-day rotational curriculum and assessment of efficacy of the training.

In June 2022, Samaritan graduated two Internal Medicine resident physicians and two Family Medicine resident physicians.

## 2022 Highlights

- Welcomed three FM residents and two IM residents to the program.
- Formally affiliated with the Lake Erie College of Osteopathic Medicine and hosted 24 third-and fourth-year students for their clinical years of training.
- Through our weekly Grand Rounds didactic series, 136 lectures were arranged on various medical topics, open to the faculty and staff.
- 104 faculty supervisors provided supervision to our resident physicians and medical students.
- Resident physicians provided 2,840 patient visits at the Samaritan Medical Academic Residency Training (SMART) Primary Care Clinic.
- FM and IM residents published 14 research articles. Faculty published 34 PubMed articles, 33 of which were published by Dr. Asim Kichloo, IM program director.

Learn more about our GME program at [samaritanhealth.com/gme](https://samaritanhealth.com/gme)

## Welcoming *New Leaders*



From left: 2022 graduates Dr. Angela Chen, Dr. Timothy Schwarz, Dr. Jack Barkin, Dr. Kimberly Movsesian.

Samaritan Medical Center welcomed several new leaders in critical roles in 2022. Along with these leaders named below, there are several new managers and supervisors in a variety of areas making remarkable headway. The collective strength of the entire leadership team was evident in 2022. We successfully reinstated regular meetings that discussed more than COVID and were able to have two leadership retreats.

**Heather Clement, RN, CPPS**, transferred to nurse manager in the Car-Freshner Center for Women and Children, overseeing the postpartum team.

**Jasmine Dowker, RN**, was announced as the new patient safety officer.

**Scott Earl** was hired as director of revenue cycle strategy & analytics.

**Courtney Emmerich, MSN, RN, C-EFM**, was promoted to director of nursing for Car-Freshner Center for Women and Children.

**Jurgen “Jake” Fuller, BSN, RN**, was hired as Emergency Department assistant nurse manager.

**Kaitlyn Gascho, BS, RN**, was hired as the director of nursing – inpatient.

**Jennifer Hodgson, RN**, was promoted to Emergency Department assistant nurse manager.

**Carol Langtry, BSN, RN**, was promoted to nurse manager for the Car-Freshner Center for Women and Children, overseeing the Labor and Delivery team.

**Christopher A. Rowe** was hired as the executive director of Human Resources.

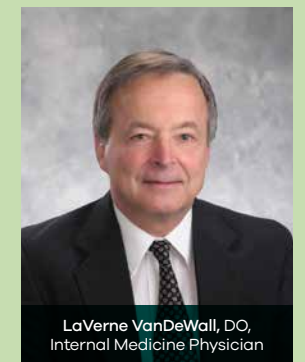
**Kim Smith, BSN, RN**, was promoted to director of nursing - critical care, overseeing the Emergency Department and our Intensive and Progressive Care Units, as well the Float Pool.



Resident physicians and medical students of the GME Class of 2022-2023, along with the director of medical education, administrative director of medical education and residency program directors.

## Remembering our Physicians

We were saddened by the untimely passing of Dr. LaVerne R. VanDeWall Jr. in January 2022. Dr. VanDeWall was a member of the Samaritan Medical Staff from 1992 until his passing. He cared for his patients with dedication and helped shape the minds and careers of many new doctors through our Graduate Medical Education program. He served as medical staff president three times, helped on multiple medical executive committees and always stepped up in a leadership role when it was needed. In 2019, Dr. VanDeWall received Samaritan’s Physician Lifetime Achievement Award for his commitment to his practice, his exemplary leadership, and the excellent care he always provided to his patients. His faith, conviction to care for all, and his lightheartedness made him a favorite to many. We will share in the memories and remember all the ways he touched our lives and the lives of patients.



LaVerne VanDeWall, DO, Internal Medicine Physician

We also remember the following past physicians we lost in 2022:

- Dr. James Finnerty
- Dr. Walker Heap
- Dr. Frederic Taylor



# Quality and Safety

Improving quality healthcare comes from constant change. Below is a listing of quality initiative successes from 2022.

- Congestive heart failure (CHF) readmission rates decreased from 1.13 to 0.96, thanks to help from the Readmission Task Force.
- All-cause hospital readmission rates (any patient readmitted within 30 days of being discharged for the same diagnosis) decreased from 1.13 to 1 in 2022.
- The Car-Freshner Center for Women and Children improved patient medication scanning from 87% in 2021 to 94% in 2022. Almost all inpatient units improved medication scanning rates in 2022.
- Patient Safety Indicator (PSI-90) results were better than most U.S. hospitals. PSI-90 composite is a measure through the Centers for Medicare & Medicaid Services (CMS) that reflects the safety climate of the hospital by providing a marker of patient safety during the delivery of care. The measure summarizes patients' safety across multiple indicators, monitors performance over time, and facilitates comparative reporting and quality improvement.
- Collaborated with LifeNet, medical air transportation, to improve processes related to pediatric adverse events and transfers to higher levels of care for our patients.
- Implemented a new postpartum hemorrhage intervention called the "The Jada System" to help mothers who may have complications or bleed excessively after labor.
- Achieved a goal for decreased c-sections among low-risk and first-time delivering mothers. This was a collaboration between Samaritan and Fort Drum. In 2022, we decreased our c-section rate from 27.60% to 19.30%, which is lower than the national standard.
- Dr. Barayuga, General Surgery, was newly appointed Surgeon Champion for the National Surgical Quality Improvement Program at Samaritan. This data-driven, risk-adjusted, outcomes-based program seeks to measure and improve the quality of surgical care.
- Progress was made to combine critical staff educational opportunities for our hospitalists team, Graduate Medical Education department and critical care inpatient staff by practicing "MOCK Codes" and drills of various scenarios our units encounter regularly. This will prepare the team to work more cohesively in crises and ultimately improve patient outcomes.
- The Environmental Services (EVS) team took on added work and responsibility to ensure patients have clean and safe care areas. Many clinics and primary care offices, once cleaned by outside agencies, now are cleaned by our EVS support service teams. Several clinics, including Clayton, LeRay and Pulmonology, were added for a total of 41,200 square feet of added responsibility. To help, the team benefitted from the addition of a fourth Clorox UV light that provides extra disinfectant to inpatient care areas.
- Dr. Shahandeh Haghiri, pathologist, retired in April after 23 years of service to Samaritan. She passed the torch to Dr. Shikhar Vyas. In addition to a change in leadership, the laboratory implemented a new chemistry system, replacing an 11-year-old system. This allows for expanded testing opportunities and reduction in turnaround times for many important tests.

## Samaritan Lauded for Safe, Quality Care for Delivering Mothers

Samaritan's Car-Freshner Center for Women and Children received the New York State Obstetric Hemorrhage Project's Quality Improvement Award. This award recognizes the hospital's dedicated work to meet the project's goal of assessing at least 85% of patients for risk of obstetric hemorrhage, both on admission to the birth hospitalization and during the postpartum period.

Obstetric hemorrhage is one of the top three most common causes of maternal death, yet it is also known to be one of the most preventable causes of maternal mortality.

As a NYS Obstetric Hemorrhage Project participant, Samaritan has worked to: improve readiness to respond to an obstetric hemorrhage by implementing standardized policies and procedures; develop rapid response teams; improve recognition of obstetric hemorrhage by performing ongoing quantification of blood loss; improve response to hemorrhage by performing regular on-site, multidisciplinary hemorrhage drills; and improve reporting of obstetric hemorrhage by using standardized definitions and consistent coding.

Due to the efforts at Samaritan and other participating hospitals, the NYS Obstetric Hemorrhage Project met its goal of reducing maternal morbidity and mortality associated with obstetric hemorrhage in New York. In November 2018, the project goal of increasing hemorrhage risk assessment on admission to 85% of pregnant women was met. On-admission hemorrhage risk assessment improved by 21% from baseline, and postpartum hemorrhage risk assessment improved by 97% from baseline.



Labor and Delivery Team



Postpartum Team

# Improving the Clinic Patient Experience

Improving the Samaritan patient experience is a collective effort among our team of caregivers, our facilities, our online tools, and more. For years we have been collecting surveys from hospital patients through HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) and our partner Press Ganey, but our clinics were not as formalized. In 2022, we set out to change this.

The challenge arose that not all of our clinics used the same electronic medical records (EMR) software system. With the help of clinic leaders, our patient experience and IT teams, we were able to contract a new vendor to rate the patient journey when in select offices. Other offices utilized a built-in survey feature through their EMR.

Many areas for improvement have been identified through consistent surveying and many have been addressed, such as:

- Online Patient Portal confusion
- The dislike of weekend or early morning phone calls
- Diversity and inclusion education
- Access to clinics via telephone systems
- Customer service opportunities

The overall metrics with six months of data have been impressive. The Family Health Network set a goal to improve its score for “what is the likelihood that you would recommend our clinic to friends and family?” from 77.88% to 78.88%. They reached their goal and ended the year at **79.59%**.

Samaritan’s specialty clinics operate on two different EMRs, but they, too, have seen metrics improve. One set of clinics set a goal to improve its score for “what is the likelihood that you would recommend our clinic to friends and family?” from 81.76% to 82.76%. They beat their goal and ended the year at **84.20%**.

The remaining specialty clinics set a goal to improve “our overall rating of care” score of 4.8/5 through year-end. Their final overall rating of care score: **4.85/5**.

Many team members helped implement this and maintain reporting.

A big thank-you to our patients for actively providing us with their feedback.

## Saving Kristie

Chris and Katie Dandrow, of Watertown, knew something was seriously wrong with their 17-month-old, Kristie, when at-home remedies for croup were not improving her symptoms.

“She woke up in the morning with croup,” said Katie. “My kids have gotten croup plenty of times. I have three kids, she’s the youngest. So, we’ve had our fair share of croup before. I put her in the bathroom with the hot shower running for the steam to break it up, and that just wasn’t working. So we decided we were going to take her to the emergency room.”

A nurse in Samaritan’s Emergency Department recognized the young child’s struggles for breath. She was having retractions, using both her chest and neck muscles to breathe, and needed quick response.

“They immediately started nebulizers and steroids,” Katie said.

The team of caregivers on Kristie’s case continued to monitor and treat her. She was admitted to the pediatric unit where her respiratory care continued.

“Kristie was having increased trouble breathing. She was really struggling,” said Katie.

A respiratory therapist worked quickly to call the team into the room. As this was happening, Katie’s fears became reality.

“Kristie passed out and Abby Andrew [one of Kristie’s RNs] began chest compressions,” Katie said. “Scott Sadler [another RN] was right there helping her. It was awful watching that. I had never seen CPR being done in my entire life on somebody.”

Although it was a scary experience for all, the hard work of Kristie’s caregivers paid off, and she is home and doing well.

See the full testimonial at [youtube.com/watch?v=IPf-f-bxlk](https://www.youtube.com/watch?v=IPf-f-bxlk)





# Patient-Centered Change

## Patient Experience Accomplishments:

- Purchased a new visitor management system for accountability and safety.
- Updated and tested Common Medication Side Effects sheets for patient education.
- Improved employee training and patient education on “Bedside Shift Reports” to ensure patients have more input on their care.
- Welcomed Dr. Julio Novelo to the team through Apogee Physicians to bolster our new Intensive Care Unit model.
- Transitioned some patient experience surveys to a virtual format, allowing data to be analyzed in real time. Some paper surveys still are used to meet regulations.
- Created and provided printed education for parents or guardians of pediatric or adolescent patients in our behavioral health unit.

## New Inpatient TV System: pCare

In spring, inpatients at Samaritan Medical Center began to experience our new and enhanced in-room entertainment and educational TV system. In partnership with pCare, the interactive system allows inpatients to access educational information on their medical condition, our patient guidebook, a welcome video from our president and CEO, expectations for care, a selection of music, and a variety of network television channels.

### Patient Experience By the Numbers:

The registration screening team welcomed an average of **2,503** patients each month.

Checked in more than **21,000** visitors at Samaritan Medical Center’s main entrance.

Expanded inpatient visitation from 1 person per patient, per day to 2 people per patient, per day.

## Bob’s Story



Bob Ewing of Cape Vincent experienced a variety of care provided by Samaritan Health in 2022. Mr. Ewing found his caregivers to be exceptional and was excited to share his journey with the community.

“I had lung cancer surgery, and then I went through chemotherapy at the Walker Cancer Center,” he said.

Mr. Ewing is full of life and wanted to get right back into the swing of things, but his health took a turn for the worse.

“I marched in a Christmas parade,” he said. “It was snowy and rainy and cold. I developed pneumonia, so I had to go to the hospital for treatment.”

After being an inpatient at Samaritan Medical Center for two months, he was transferred

to Samaritan Keep Home, where he began short-term rehabilitation to learn to walk again, shower and take care of himself.

See the full testimonial at [youtube.com/watch?v=kKAeqipS6ns](https://www.youtube.com/watch?v=kKAeqipS6ns)

# Caregivers Coming Together

For the first time in three years, since the outbreak of COVID-19, Samaritan Caregivers felt a sense of togetherness through a variety of in-person events:

- Outdoor barbeques and ice cream socials were held at our off-site clinics, Samaritan Summit Village and the Samaritan Medical Center campus for Samaritan Experience Week in May.
- Employees were recognized in person at a service awards reception in May for time-in-service.
- Our summer employee picnic returned in August and was held at Thompson Park.
- Holiday parties were held for Samaritan Caregivers and their families, as well as an adults-only gathering.

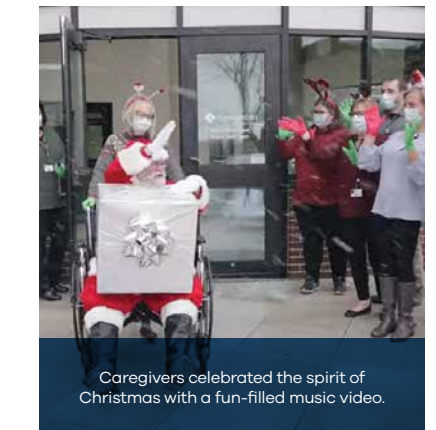
- The “Heartbeat” intranet site was optimized and became a solid resource for training materials and internal communications for all employees.
- Quarterly snack carts returned to show appreciation for staff and improve relations between senior leadership and staff.
- An online Lean Six Sigma White Belt Certification Course was offered to staff. Lean Six Sigma is a process improvement methodology that focuses on identifying and eliminating waste and reducing variation found in our everyday work. Lance Bombard, a Lean Six Sigma Black Belt trained through Villanova University, and Emily Soderquist, a Lean Six Sigma Green Belt, developed and instructed the course.



Ice cream social at the Medical Center.



Samaritan Experience Week Picnic at the Medical Center.



Caregivers celebrated the spirit of Christmas with a fun-filled music video.





# DAISY and BEE Awards

Since 2020, Samaritan Medical Center has proudly honored its exceptional caregivers with monthly DAISY and BEE Awards. The DAISY Award for Extraordinary Nurses® can be given to a nurse at Samaritan Medical Center or any outpatient clinic, and the BEE Award can be given to any staff member who supports patient care. As of 2022, more than 200 nominations have been made for DAISY and BEE Awards at Samaritan.

**Congratulations to our 2022 DAISY and BEE Award Winners!**



Katie O'Brien, RN  
January 2022



Shawna Gilbert, LPN  
February 2022



Joyce James, RN  
March 2022



Hilary Jacobsen, RN  
April 2022



Sheila Zeller, RN  
May 2022



Anna O'Neil, RN  
June 2022



Terri McNitt, RN  
July 2022



Christopher Phinney, RN  
August 2022



Stacey Hunter, RN  
September 2022



Rachael Kaban, RN  
October 2022



Casey Hughes, RN  
November 2022



Rachel Moore, LPN  
December 2022



Joshua Dalton  
January 2022



Nana Antwi-Boakye  
February 2022



Tim Cole  
March 2022



Kim Shelmidine  
April 2022



Jordan Sawyer  
May 2022



Norravith Mathison  
June 2022



Patti Finnegan and Tammy Knapp  
July 2022



Susan Hodge  
August 2022



Rodney Dobson  
September 2022



Jon LaFontaine  
October 2022



Lisa Ericzon and Ruth Reinbeck  
November 2022



Jessica Lister  
December 2022

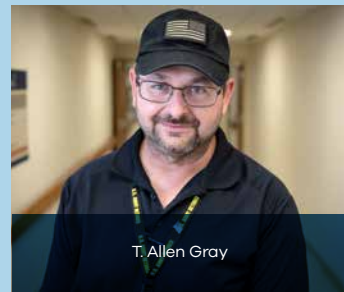


## Employee Spotlight Video Series

It all starts with Samaritan Caregivers: the care you receive, the feeling you get when you enter our doors, and the comfort you feel as a patient or resident. We want the community to know more about our team of caregivers - why they do what they do, where they come from and why they love caring for our community. We also want to encourage potential caregivers to build a career at Samaritan. In 2022, we featured several Samaritan Caregivers from different departments in special spotlight videos. These are some of the Samaritan Caregivers who are "caring for our community - and their futures."

We encourage you to watch these videos on YouTube to learn more about these incredible caregivers.

- Ashley Chamberlain, RN, Progressive Care Unit
- Matt Dowker, RN, Informaticist
- Donna Edwards, LPN, Adams Family Health Center
- T. Allen Gray, SMC Screener
- Abby Monroe, SMC Physical Therapist
- Lindsey Williams, Psychiatric Nurse Practitioner
- Shirley Ward, RN, Interventional Radiology
- Dr. Vyas, Pathologist, Medical Director of the Laboratory



T. Allen Gray



Lindsey Williams

[YouTube](#) /@SamaritanMedicalCenter

## Practical Nurse Sponsorship Program Launches at BOCES

In November, after months of collaborative planning, Samaritan announced a new partnership with Jefferson-Lewis BOCES to offer financial sponsorships for nurses in training.

The Practical Nurse (PN) Community Sponsorship Program is open to community members enrolled in the 10-month training program at the Bohlen Technical Center in Watertown. With up to \$10,000 of additional support from Samaritan, many applicants may be able to pay for the PN program with little to no student loans.

This significant measure to bolster a dedicated and qualified workforce requires a work commitment to Samaritan upon graduation and licensure. Community members can apply at [www.samaritanhealth.com/pnsponsorship](http://www.samaritanhealth.com/pnsponsorship)

### Employee Service Awards

**Ginny Johnston**  
40 years

**Poppy Lane**  
40 years

**Suzanne Kirkpatrick**  
40 years

**Amy Manners**  
40 years

### Volunteer Update

Ninety-eight volunteers provided **8,536 hours** of volunteer time.

The Summer Teen Volunteer Program was reinstated in 2022 and welcomed three participants.

More than 50 new volunteers were welcomed aboard in 2022.

## Caregiver Retirements

After years of dedicated service to Samaritan, the following caregivers were recognized for their leadership and time in service. We know there are some missed, but here are a few highlights.



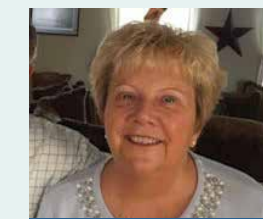
March Retirement,  
**Anne Walldroff**,  
Director of Medical Staff  
Relations and Recruitment



April Retirement,  
**Patty Snyder**,  
Auxiliary Gift Shop Manager



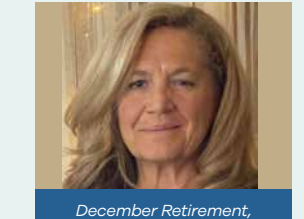
June Retirement,  
**Sharon Sourwine**,  
SMC Nursing Supervisor



September Retirement,  
**Kathie Rivers**,  
Director of Nursing,  
Samaritan Keep Home



December Retirement,  
**Rose McDermott**,  
Administrative Assistant to the  
Chief Medical Officer / Vice  
President for Medical Affairs



December Retirement,  
**Sheila Schneeberger**,  
Senior Operations Manager  
Watertown and Adams Family  
Health Centers and the  
S.M.A.R.T. Clinic

## Working to Improve Caregiver Retention

As healthcare entities across the country struggle with labor shortages, Samaritan set a goal to reduce our staff turnover rates at each facility. We recognized the need to retain quality caregivers, so we initiated several tactics, including reverting back to in-person orientation on a weekly basis, exit and stay interviews, and better organizational and leader communication.

The Car-Freshner Center for Women and Children reduced its use of travel or contract personnel from nine to two in 2022. It was able fill roles to improve consistency in staffing and further reduce turnover from 15% in 2021 to 7% in 2022.

Samaritan Long Term Care developed unique strategies and saw change, as well.

Goal	Baseline	YTD
SMC - Reduce Turnover to <b>26.30%</b>	29.22%	22.80%
SKH - Reduce Turnover to <b>48.37%</b>	53.74%	42.36%
SSV - Reduce Turnover to <b>49.13%</b>	54.59%	53.30%



# Long Term Care

It was a year of change and innovation for Samaritan Long Term Care. Navigating the “new normal” after COVID-19, welcoming new leadership members, restructuring staffing departments, complying with rigorous regulatory surveys, and improving admission efforts were among the key components of a noteworthy year for both Samaritan Summit Village and Samaritan Keep Home.

- Our team of caregivers shined during Department of Health surveys conducted for infection control and recertification. Our strategic staffing and resident care efforts resulted in positive outcomes for infection control surveys, specifically our COVID-19 protocols.
- Our facilities outperformed national and state averages for preventing resident re-hospitalizations in 2022.
- Staffing measures were significantly transformed in 2022 with the addition of a formalized Retention Committee and Work Group. One goal was to reduce turnover, and another was to enhance recruitment efforts. In most cases, talent acquisition was improved to allow for a 24-hour turnaround with job offers. Ultimately, turnover decreased by 6.5% across Samaritan Long Term Care in 2022.
- The Certified Nursing Aide training class was converted from six to four weeks, allowing successful trainees to become new employees faster.
- Samaritan Keep Home hired 40 CNAs and Samaritan Summit Village hired 38 CNAs. We continue to work diligently to recruit and retain these key caregivers.
- Orientation returned in person after following a virtual model since the outbreak of COVID-19.
- Sharp improvements were noted for our case mix index (CMI). This process to optimize reimbursement for Medicaid residents was modified as services were increased for that population. Therapy, MDS (Minimum Data Set), and nursing departments worked hard to follow a plan crafted in June, and performance shined above the baseline.
- Assisted Living care plans and Home Health Aide care plans were successfully added to Point Care Click, our newer long term care electronic medical records (EMR) system. Many documents needed to be scanned and added to the system.
- Assisted Living completed four Home Health Aide (HHA) classes with 21 total students.

**Samaritan Keep Home and Samaritan Summit Village focused much attention on increasing admissions by reducing barriers to occupancy. The Keep Home increased admissions by 118% over 2021, while Summit Village Skilled Nursing increased by 86% from 2021. Assisted Living at Summit Village remained stable, admitting 40 new residents in 2021 and 2022. As the COVID-19 pandemic continues to wane, our goals are to improve staffing, allowing for increased occupancy in each facility.**



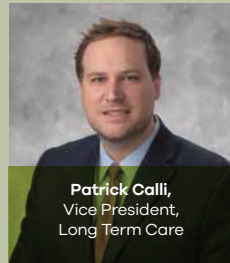
## New to Long Term Care

Patrick W. Calli completed his first year as vice president of Samaritan Long Term Care. He is responsible for oversight of all long term care services at Samaritan Keep Home and Samaritan Summit Village.

Frank Chiaravalloti, administrator of Samaritan Summit Village, Skilled Nursing, joined our team of caregivers in June. Frank holds a master's degree from Utica University in Healthcare Administration and has several years of experience in long term care settings.

Jeannette Emery, RN, director of Nursing Services at Samaritan Summit Village, brought a wealth of knowledge and experience in post-acute/long term care when she accepted her new role in June.

Compensation Assistant Tammy Knapp was relocated to the Keep Home in August to improve human resources needs in long term care. Promoted to a supervisory role, Tammy maintains her previous duties and is now assisting long term care directors with engagement, participating in rounding, and sharing resources with managers.



**Patrick Calli,**  
Vice President,  
Long Term Care



**Frank Chiaravalloti,**  
Administrator, Samaritan  
Summit Village,  
Skilled Nursing

## 2022 Long Term Care *Employees of the Month*

### Samaritan Summit Village

**January** Ryanne Cole, CNA

**February** April Heyman, LPN

**March** Scott Smith, EVS Supervisor

**April** Gina Richards, SNF LPN

**May** Shalamaar Ormiston, LPN

**June** Bobbie Foster, RN Nurse Manager

**July** Hope King, Hospitality Aide

**August** Taylor Freeman, SNF LPN

**September** Greg Matukas, Social Worker

**October** Brenda Parker, SNF LPN

**November** All-Employee Thanksgiving  
Thank You

**December** Madison LeFevre, SNF LPN

### Samaritan Keep Home

**January** Olivia Richard, EVS

**February** Dorrie McIntosh, Unit Clerk

**March** Alec Binder, Dietary

**April** Lynne Philley, NP

**May** Debra Farmer, LPN

**June** Carol Bridge, CNA

**July** Juliet Myers, HA

**August** Kristy Bovee, LPN

**September** Shin Devis, CNA

**October** Cara Johnston, CNA

**November** Sharon Nicholson, LPN

**December** Roxanna Smith, CNA



"I love helping people. I was a certified nursing assistant for 26 years and now work in Activities at Samaritan Keep Home. I love my residents- they are part of my family. I get as much from them as they do from me."

- **Melissa Montondo, Samaritan Keep Home**

Watch an entire spotlight video about Missy and her resident care:

 [/@SamaritanMedicalCenter](#)

## Assisted Living Received an EQUAL Grant

Samaritan Summit Village Assisted Living received a \$21,000 grant through New York State's EQUAL (Enhancing the Quality of Adult Living) program. The purpose of this specialty program is to enhance both residents' quality of care and life experience in adult care facilities. This grant allowed the Assisted Living team to purchase numerous items that will enhance residents' lives with entertainment, physical exercise, enjoying the outdoors, and more. Items purchased include: six smart televisions, a bocce ball set, six weather-resistance benches, three octagon-shaped picnic tables, music systems for each floor, exercise equipment for each floor, boxing balls for coordination, craft supplies, and Christmas lighting.



**Assisted Living.**  
*Exceptional Life.*

## Assisted Living Virtual Tour

Mid-year, we began an initiative to increase community awareness of our Assisted Living facility at Samaritan Summit Village. This campaign included a virtual video tour; complimentary digital, television, radio, and print ad placement; a strategic social media plan; brochures, direct mailing, and email marketing.

After months of creative development and collaboration between the Long Term Care and Marketing teams, a slogan was chosen: "Assisted Living - Exceptional Life. Senior living at Samaritan Summit Village".

Content was geared toward individuals, and families or friends of individuals, who need a little extra help with daily living needs.

Our team of caregivers in Long Term Care shared their personal and professional reasons why they work with residents in Assisted Living. Residents and family members of residents testified to their personal experiences with the facility and staff. They spoke about friendships made, enjoyment of activities, availability of nutritious meals, and the beautiful views from the hilltop.

See for yourself! Take the virtual tour:  
[samaritanhealth.com/ltc](http://samaritanhealth.com/ltc)

# Samaritan Auxiliary

**Samaritan Auxiliary, established in 1896 to serve as ambassadors and volunteers to support and enhance healthcare programs at the House of The Good Samaritan, continues its mission today.**

The Auxiliary has been busy with increasing hours at the Medical Center and Samaritan Summit Village Gift Shops, and Starbucks Coffee Shop, bringing in new products, as well as some local vendors under the direction of a new shop manager, Vito Marinelli. The Auxiliary depends on the 14 volunteers that work at the gift shops and gave many hours during 2022. The Auxiliary again supported four Uniform Sales for staff this year at the Medical Center, a successful new Purse Sale, and continued their support of the Festival of Trees with a tree donation.

The Balsam Twigs, a branch of the Auxiliary made a donation that funded 40 Nee Doh Balls for the Inpatient Mental Health Unit, and 20 Nee Doh Balls for the Acute Rehabilitation Unit to provide stress relief and help with motor skills for those patients.

We had the distinct honor and pleasure of Dr. Asim Kichloo, Apogee Physicians, presenting on the important role of Hospitalists, with an update on COVID-19 information and treatments, and the critical role and future of telemedicine at our Annual Meeting in May.

## Samaritan Auxiliary Scholarships

Samaritan Auxiliary awarded two \$1,500 scholarships in 2022 to Samaritan employees to further their education in healthcare. The scholarships were presented to Dan Ladouceur, RN, Inpatient Mental Health Unit studying at SUNY Upstate in the Psychiatric Nurse Practitioner Program and expected to graduate in Spring 2023. The second scholarship was presented to Kathleen Field, an RN in the Intensive Care Unit, studying in the Lemoyné Family Nurse Practitioner Program and expecting to graduate in May 2024.



Samaritan Auxiliary President Shawna Cutuli presents Dan Ladouceur, RN, with a scholarship check from the Auxiliary.



Manager of Volunteer Services Amanda Bradbury presents a scholarship check to Kathleen Field, RN.

## 20th Annual One Night, One Diamond

The Samaritan Auxiliary presented a check for \$110,322.97 to Thomas H. Carman, President and CEO of Samaritan Medical Center, from the virtual 2022 One Night, One Diamond event. This was possible due to the gracious and overwhelming generosity of our community, our sponsors and donors, that came together to purchase another ultraviolet disinfection device used in the terminal sanitization of rooms at the Medical Center, as well as supporting the purchase of five Sleep Lab Diagnostic Systems for the Samaritan Sleep Center.

This was accomplished while honoring all Samaritan Caregivers throughout the entire system with this year's One Night, One Diamond event. All the following donated items, an exquisite one-carat lab-grown diamond from Cook's Jewelers, getaways to Mirror Lake Inn Resort & Spa, Singer Castle, and 1000 Islands Harbor Hotel, Scrub Hub merchandise and gift certificate, and the restaurant gift certificates were received by 33 employees in the drawing that included all Samaritan Health employees.



Shawna Cutuli, President, Samaritan Auxiliary, and Irene Carman, One Night, One Diamond Chair, present Thomas H. Carman, President and CEO, Samaritan Medical Center, with a check for One Night, One Diamond proceeds.



**Also, Thank You to our Ruby and Sapphire sponsors and all our donors.**

See the full list at [samaritanhealth.com/2022onod](http://samaritanhealth.com/2022onod)

Blue Diamond Sponsor



### Presenting Sponsors

- Bob Johnson Auto Group
- KeyBank
- Purcell Construction
- SeaComm
- Dr. & Mrs. Brian Zafonte

### Media Sponsors

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- 7News
- Runningboards Marketing

### Diamond Sponsors

- |                           |  |
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| FX Caprara Honda          | Renzi Foodservice Charitable Foundation        |
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| Ives Hill Country Club    | T. Urling Walker                               |
| King + King Architects    | Watertown Wealth Management, Philip J. Sprague |
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| Dr. & Mrs. Scott Mollison |  |

### Emerald Sponsors

- |                          |  |
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| FABCO                    | WasteManagement                            |
| Fust Charles Chambers    |  |
| Macar's Interiors        |  |
| M&T Bank                 |  |



# Samaritan Medical Center Foundation

Charitable gifts have been the cornerstone of Samaritan’s growth for more than a century. The Samaritan Medical Center Foundation focuses exclusively on building friendships and securing gifts to ensure our hospital and its affiliates meet and exceed the community’s healthcare needs for years to come.

## Susan K. Peters Nurse Practitioner Scholarship

The 2022 Susan Peters Nurse Practitioner Scholarship was awarded to two recipients: Desiree Fuller and Daniel Ladouceur.

Each received \$2,000 to assist with costs of continuing their education to become a nurse practitioner.

Mrs. Peters, who sadly passed away in March 2020, set up this scholarship because she wanted to make an impact on the future of nursing in our community while promoting the nurse practitioner profession. She was a 1965 graduate of the House of the Good Samaritan Nursing School and spent more than 20 years as a nurse manager in various areas, including Medical/Surgical and Orthopedics. She retired in 1999 as a Radiation Oncology Nurse.



Beth Fipps, VP Samaritan Foundation and Community Services, Mary Dawley, and Marie Hess, present Dan Ladouceur and Desiree Fuller with checks as 2022 recipients of the Susan Peters Nurse Practitioner Scholarship.

## Inspiration Fund

The Foundation’s annual giving program, called the “Inspiration Fund,” is a way for the community to raise dollars to support Samaritan. We are thankful to our community for its support no matter the size of the gifts. In 2022, a total of \$17,912 was donated to the Inspiration Fund. A portion of the proceeds will support long term care services at Samaritan Keep Home and Samaritan Summit Village.



## Grateful Patient Program

“How can I say ‘Thank You’ to those people who made a difference while I was in the hospital?” The “Heart to Heart Grateful Patient Program” at Samaritan Medical Center gives patients, residents, and their families and friends the opportunity to show gratitude to an individual or department who played a special role in their care. When a monetary gift of any size is made, the honoree or department receives a special framed certificate and lapel pin to wear proudly. In 2022, Samaritan Caregivers and departments who made a valuable impact on our patients and residents were recognized by grateful patients, residents, families and friends.

DONOR	HONOREE	DEPARTMENT
Jayne N. Bellini	Samaritan Caregivers	5 Pratt
Don & Katy Metzger	Samaritan Caregivers	Dietary
Joyce Pickering	Sarah Fuller, RN	Intensive Care Unit
Ann G. Spaziani	Samaritan Caregivers	All Samaritan Caregivers
Elizabeth Stevens	Samaritan Caregivers	Progressive Care Unit

## Board Boot Camp Training Sessions

Each year, Samaritan offers “boot camp” training sessions to board members, physicians, Samaritan Society, and Stevens Society members to educate and develop a dialogue on the quickly changing issues, challenges, opportunities and needs of our healthcare system at the national, state, and local levels.

The Foundation hosted two board member boot camp training sessions in 2022. The spring session topics included an in-depth look at Samaritan’s Walker Center for Cancer Care and what it means to be a Roswell Park Care Network member. The

session shared how this partnership impacts and improves medical oncology services and care of our patients, medical education for providers, cancer prevention for the entire region, future access to clinical research opportunities, and outreach in our community.

The fall session focused on Samaritan’s Long Term Care services, including the challenges, opportunities, and plans for the future, as well as a discussion on a potential new program at the Medical Center – a Cardiac Catheterization Lab.

## The 25th Annual Thousand Islands Golf Classic

The 25th annual Thousand Islands Golf Classic was held June 10 at the Thousand Islands Country Club on Wellesley Island. Ahead of the 47-team event was the dinner, silent and live auctions, June 9 at the Edgewood Resort in Alexandria Bay. The entire event netted \$101,446.

Half of the funds raised from this year's event have been designated to support services and programs at Samaritan Keep Home and Samaritan Summit Village. Some of the proceeds were used to purchase new smart TVs for the main activity rooms on each floor at Samaritan Keep Home. Additionally, a new security feature was installed at the main entry point of Samaritan Keep Home. This event has raised almost \$2.5 million since its inception. Thank you to everyone who has made this event a great success and supported healthcare needs in our community. Special thanks to our longtime auctioneers, Charlie and Maureen Caprara.



### 2022 Thousand Islands Golf Classic Gold Sponsors

- Apogee Medical Management, Inc.
- Coca-Cola Beverages Northeast
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- Watertown Wealth  
Management, LLC



a full listing of sponsors and supporters can be found at [samaritanhealth.com/2022golf](https://samaritanhealth.com/2022golf)

## The 20th Annual North Country Festival of Trees

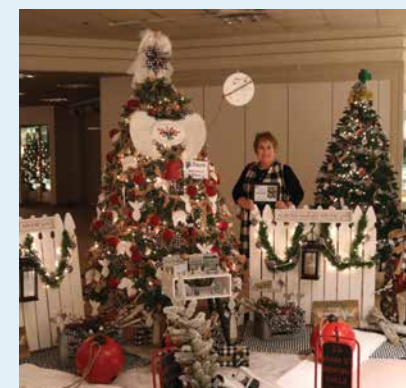
The 20th annual North Country Festival of Trees kicked off the holiday season, inviting the community to celebrate "It's A Wonderful Life" to support healthcare services at Samaritan and children's programming at the Watertown Family YMCA. The event was held November 25 through December 4 with a record number of attendees. Additionally, more than 300 people attended this year's Gala and live auction. This was the first year since 2019 that the Gala was held due to COVID-19.

This event truly captured the spirit of the season with 100 beautifully decorated trees that transformed our location at the former Bon-Ton, Salmon Run Mall, into a winter wonderland. These trees were auctioned throughout the event and could be kept by the individuals or donated to a local non-profit or family in need. The event netted a record-breaking \$102,675, a 7.5% increase over 2021. The live auction alone raised \$34,200, an increase over 2021, when \$23,420 was raised.

### Presenting sponsors:

- FX Caprara Honda of Watertown and Apogee Medical Management, Inc.

a full listing of sponsors and supporters can be found at [samaritanhealth.com/2022festival](https://samaritanhealth.com/2022festival)



This special event is only possible with the creativity and generosity of our community. Thank you to our sponsors, donors, committee, decorators, and volunteers who helped create a magical event and for supporting healthcare services and programs at Samaritan and the YMCA.



# The Samaritan Society

We salute the leadership, dedication and outstanding commitment of the following individuals, organizations and corporations that are part of the Samaritan Society. Their generosity helps to ensure the highest quality of care for patients. Membership is extended to those committed to joining the society at a \$15,000 or more support level.

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Kim & Jennifer Allen	Mr.* & Mrs. Robert Budner	Mr. & Mrs. David L. Dermady	Richard O. Flechtner	Urban & Sally Hirschey*	Krista A. Kittle
Mr. and Mrs. Bud Ames	Patrick & Maggie Calli	The Morse G. Dial Foundation	Drs. William I. & Barbara* F. Forbes	Cicero F. Holmes Jr.	David & Jane Knowlton*
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Mr. & Mrs. Robert H. Murphy	Dr. & Mrs. Jack Rush	Dr. Jan K. Turcotte	<i>*Deceased</i>
Pamela Beyor-Murtha and John Murtha	Brainard C. Rushlow*	Matthew S. Turcotte	
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	Mr. & Mrs. Francis Sanzone	Dr. David & Elena* VanEenaam	

## New Society Members

In 2022, we welcomed new Samaritan Society members Patrick and Maggie Calli, Alec Johnson and Gabrielle West. The annual Samaritan Society and Stevens Society dinner was held July 11 in Henderson Harbor at the beautiful home of Foundation board member Dana Keefer. We recognized several new members to the two societies since 2019.



Dave and Melanie Parker-Geurtsen were recognized as Samaritan Society members.



Gerald Donahue and Mary Wardwell-Donahue were recognized as new members to the Foundation's Stevens Society.



Tom Carman, Dana Keefer, and K1 LaClair are pictured here, upon presentation of a gift of thanks to Dana for hosting the annual society dinner at her home.

# The Stevens Legacy Society

This recognition society was established in honor of Dr. Henry M. Stevens, Samaritan's first Board President in 1881. Those donors who provide support for Samaritan through wills, trusts, and other deferred giving plans are included in the Stevens Society.

Walter S. Atkinson Trust Fund*	Gerald Donahue & Mary Wardwell-Donahue	William Hartman*	Blanche Livermore*	Michael C. Miller*	T. Urling & Mabel Walker*
Kathleen E. Baker*	Thomas L. Dunbar*	Fred H. Jennings*	Richard & Mary Macsherry*	Grant Mitchell	Lisa Weber
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Vivian Bray*	Dorothy A. Farrell*	Earle J. Kelsey*	Verna Martiney Trust in Memory of Bertha Martiney*	Charles & Susan Peters* (65)	_____
Tom & Irene Carman	Michael and Diane Ferrucci	David C. Knowlton*	Joseph W. Martiney*	Harriet L. Pruyn Trust Fund	* Deceased
James H. Cox*	Beth & Randy Fipps	Irene G. Kolton*	Mary & Ted Mascott	Emily Queior	
Patrick Currier	Violet G. Fuller*	Kathryn Ann Kolton, ANP	Carol A. McGowan	Charlotte Smith*	
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	Shirley P. Griggs Trust Fund*	Virginia M. LaPlante*	Anthony M. Menkel*, Jr.	Mr. & Mrs. Addison F. Vars III	

## In Memoriam: Stevens Society Donors

We would like to acknowledge our generous Samaritan and Stevens Society members who passed away in 2022. Their long-time and generous support of Samaritan over the years is deeply appreciated. They leave a legacy that will live on for many years and have a meaningful impact on healthcare in the North Country.

**Nancy Young Duncan**

**Ruth Fish**

**Urban C. Hirschey**

**Charles Peters**

**Dr. LaVerne VanDeWall**

## Memorials and Honorariums

Memorial and honorary gifts to the Samaritan Medical Center Foundation create a lasting tribute to family members, friends and those who held a meaningful place in your life while also providing valuable financial support to Samaritan. There were 50 donations raising \$4,455 in 2022.

IN HONOR OF	DONORS	IN HONOR OF	DONORS	IN HONOR OF	DONORS
Gerald "Jerry" Allen <i>Walker Center for Cancer Care</i>	Cynthia Allen	Jean E. Flick	Diane Valentino	Sylvia Singer	Mr. and Mrs. Thomas Wilson
	Mr. and Mrs. Bruce Cook	<i>Samaritan Health System</i>	Mr. and Mrs. Steven A. Decker	<i>Samaritan Summit Village</i>	
	Paul Ferguson	Rett Foster	Mr. and Mrs. Richard Cardone	Kendal Alexis Stone	Mr. and Mrs. Phillip Morrison
	Diane Gould	<i>Samaritan Health System</i>	Mr. and Mrs. Ronald Perciaccante	<i>Children's Miracle Network</i>	Mr. and Mrs. Darryl R. Storey
	Hounsfield Senior Citizens Club	Darcy Hilton	Dr. and Mrs. Ronald Perciaccante	Betty Strough	Mrs. Wilma George
	Mr. and Mrs. William Lester	<i>Children's Miracle Network</i>	Dr. and Mrs. Ronald Perciaccante	<i>Samaritan Keep Home</i>	
	Joshua Martin	Dorothy Kirch	Ms. Diana L. Harris	Adelia David Vasconcelos	Mr. and Mrs. Barret Hoover
	Mr. David A. McCrea and Ms. Penny Sturtz	<i>Samaritan Summit Village</i>	Mr. and Mrs. Darryl R. Storey	<i>Samaritan Health System</i>	
	Mr. and Mrs. John Methfessel	Keitha Marks	Mr. and Mrs. Donald Dupell	Mabel, Wendy and Connie Walker	Mr. Edwin Sanger
	O.D. Greene Lumber and Hardware-Adams	<i>Samaritan Keep Home - 8th Floor</i>	Mr. and Mrs. Gregory J. Keegan	<i>Walker Center for Cancer Care</i>	
	Mr. and Mrs. Dale V. Petrie	Mr. and Mrs. Bruce Nutting	Mr. and Mrs. Samuel Cavallario	Lena Ward	Morgia Wealth Management
	Mr. Todd A. Thiebeau & Ms. Patricia A. Bailey	Mr. and Mrs. David E. Demarse	Mr. and Mrs. David E. Demarse	<i>Samaritan Keep Home</i>	Mr. and Mrs. Joseph H. Gravelle
	Steven Valerius	Ms. Amy O'Brien	Donna & Mark Dutton	Ms. Denise M. Marra	Ms. Maria Mesires
Mr. and Mrs. Daniel Young	Ms. Danielle Plummer	Ms. Amy O'Brien	Mr. and Mrs. Thomas J. Roman	Ms. Patti L. Scordo	
Vicki Baker	Ms. Allison Mullen	Mr. and Mrs. Paul D. Trimper	Merrilee Taylor		
<i>Children's Miracle Network</i>		Mr. Jason Nickerson	Alice Young	Mr. and Mrs. Daniel Young	
Rosemary Ann DeCirce	AdventHealth Connerton		<i>Samaritan Keep Home</i>		
<i>Samaritan Health System</i>					





## Generosity Matters

The following is a list of generous donors who contributed \$1,000 or more to the Samaritan Medical Center Foundation and Children's Miracle Network in support of quality healthcare. We are grateful for your support!

A Touch of Grace	Merrica Baldwin	BPAS Actuarial Pension Services	Mr. Jeremy Campbell	Franklin & Ann Cean	Community Bank, N. A.
Advanced Business Systems, Inc.	BCA Architects & Engineers	Jennifer Brett	Charles & Maureen Caprara	Dr. and Mrs. Kevin L. Chandler	Community Broadcasters
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Apogee Medical Management	Bowers & Company CPAs PLLC	Richard & Ellen Bush	Rebecca Bushaw	Carthage Savings & Loan Association	Michael Cummings
Darrel & Margaret Aubertine	Patrick and Maggie Calli			Richard & Elise Cognetti	Dairy Queen - Evans Mills

Dairy Queen - Massena	Dana Keefer	Mr. Lloyd Lavancha	Northern Radiology Associates, P.C.	Deanne L. Scanlon	Dr. David & Mrs. Elena* VanEenaam
Peter and Sally Daly	Dr. Collins & Mrs. Monica Kellogg	Mark & Joanne Lavarney	NWN Carousel	SeaComm Federal Credit Union	Amber Vantassel
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Anthony Demiceli	Robert Kimball, MD & Beth A. Linderman	Dr. Rachel E. Lewis & Mr. Roger Johnson	O.D. Greene Lumber and Hardware-Sackets Harbor	M. Andrew Short & Carrie Lewandowski	Daniel & Nancy Villa
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Empire State Forestry Foundation	Kinney Drugs - Canton	Michael Lundy	Shannon Peterson	Speedway	Mr. David Warner
Engineered Building Systems	Kinney Drugs - Clayton	M & T Charitable Foundation	Steve & Cindy Pierce	Steele's Ace Home Center	Dr. John & Mrs. Roberta Wasenko
Excellus BlueCross BlueShield	Kinney Drugs - Gouverneur (E. Main)	Molly Macsherry MacWade	Peter & Laurel Pike	Stewart's Shops	Washington Summit Associates, LLC
F.X. Caprara Honda of Watertown	Kinney Drugs - Ogdensburg	David and Nancy Mance	Harriet L. Pruy Trust Fund	Stryker New England	Watertown Firefighters Benevolent Assoc.
Beth & Randy Fipps	Kinney Drugs - Potsdam (Maple St)	Mary & Ted Mascott	Purcell Construction Corporation	Karen Tabor	Watertown Police Benevolent Assoc.
Foy Benefits	Kinney Drugs - Potsdam (Market St)	Mr. and Mrs. Christopher D. Matthews	William and Catherine Quencer	Anthony V. & Tana* Tarzia	Watertown Savings Bank
Ms. Cassandra Fuller	Kinney Drugs - Watertown (Coffeen St)	Lori Maxon	RBC Wealth Management	The Martin Group	Watertown Urgent Care
Fust Charles Chambers LLP	Kinney Drugs - Watertown (Route 11)	Medical Staff of Samaritan Medical Center	Dr. and Mrs. David P. Rechlin	The Upstate Foundation, Inc.	Watertown Wealth Management, LLC
General Brown High School	Kinney Drugs - Watertown (State St)	Merrill Lynch	Robert J. Reddick	Stephen and Pamela Todd	Watertown Wealth Management, LLC
Frederick & Judith Gentner	Kinney Drugs - Watertown (Washington St)	MLMIC Insurance Company	Tim Reitzel	Tops Friendly Markets	Ms. Priscilla Welch
Dr. Daniel S. Gray & Dr. Maja Lundborg-Gray	Kinney Drugs, Inc.	Mohawk Healthcare	Renzi Foodservice Charitable Foundation	Transamerica Retirement Advisors, Inc.	Westelcom Family of Companies
Graybar Electric	Mark & Madonna Knowles	Dr. Ivan E. Montalvo-Otano	Renzi Foodservice, Inc.	Dr. Jan K. Turcotte	Dr. Joseph F. Wetterhahn & Mrs. Regina Wetterhahn
Hades Hounds Jefferson Chapter	Knowlton Technologies	Cyril Mouaikel & Marlene Hajal Mouaikel, MD	DJ Reynolds	United Healthcare Services, Inc.	John & JoAnn Wheeler
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Marie A. Hess RPA	Mr. and Mrs. Scott P. LaClair	Noble Ace Hardware	Samaritan Auxiliary	Valvoline Instant Oil Change	Martin & Linda* Yenawine
Trisha Howell	Lake Ontario Realty	North Country Hearth and Home LLC	Samaritan Cancer Awareness Committee	Dr* & Mrs. LaVerne R. VanDeWall	Mr. and Mrs. Daniel Young
Todd & Jeannie Howland	Carol Lamon	Northern Credit Union	Samaritan Medical Center		
Jake Johnson Properties	Chyme Lane & Torre Parker-Lane	Northern Glass Co., Inc.	Dr. Douglas* & Mrs. Mary Sanford		
James P. Reagan Agency, Inc.		Northern New York Community Foundation	SBS Rentals		
Mr. Alec Johnson and Mrs. Gabrielle West					

A full listing of generous donors is available online at: [samaritanhealth.com/2022foundationdonors](http://samaritanhealth.com/2022foundationdonors)

\*Deceased

## Community Donations *to the* Foundation

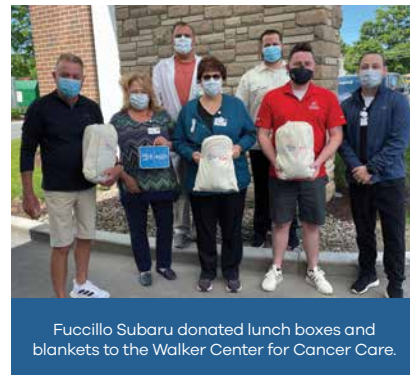
Thank you to businesses and organizations for going the extra mile for our caregivers and patients. Commitment to healthcare and generosity from our local community means a lot.



The William P. Plante Memorial Fund presented a \$7000 grant to the Walker Center for Cancer Care to support its work and mission. The funds were raised during the 2022 "Rock the Park for Bill" event at Thompson Park.



Beth Fipps, VP, Foundation and Community Services, received a donation from Watertown Savings Bank toward the hospital's capital campaign.



Fuccillo Subaru donated lunch boxes and blankets to the Walker Center for Cancer Care.



Thank you to the Watertown Head Start Parent Group - Community Action Planning Council - for its thoughtful donation of \$500 to help the hospital and the children we care for in the community.

## Power of Grants

We are grateful to our partners and agencies who provided support to Samaritan this past year. The 2022 grant highlights are below:

- The Rural Health Care Access Development Program granted \$114,240 to Samaritan Medical Center to purchase a Mobile Fluoroscopy C-Arm to reduce patient wait times for MRI services.
- The NYS Department of Criminal Justice Services awarded \$250,000 to Samaritan (\$50,000 per year for five years) with the goal of Samaritan becoming a New York State-designated Sexual Assault Forensic Examiner (SAFE) Hospital.
- Samaritan was awarded an Office of Mental Health Workforce/ Federal Block Grant of \$40,000 to be used for recruitment and retention incentives, educational expenses, and/or career development and training.
- The NYS Association for Rural Health granted Samaritan \$28,379, which was used to plan and implement activities for improving cost efficiencies by purchasing an "Inbound Fax Management with File Transfer Delivery."
- The Mother Cabrini Health Foundation COVID-19 Round III grant awarded Samaritan \$27,253.38, which was allocated toward the purchase of personal protective equipment; purchase of supplies and equipment for vaccine administration; and implementation of employee training and education programs.

## 2022-2024 Community Health Assessment (CHA) and Community Health Improvement Plan (CHIP) - a New York State Prevention Agenda Initiative

Jefferson County Public Health Service, Carthage Area Hospital, River Hospital, and Samaritan Medical Center met throughout 2022 to form the 2022-2024 priority health areas and to discuss progress, annual reporting, and CHIP updating to collect and assess data focused on countywide healthcare goals.

The goals and interventions chosen align with the New York State Prevention Agenda, the Community Guide (Community Preventive Services Task Force), and rely upon databases of evidence-based programs and practices created by the CDC, and the Substance Abuse and Mental Health Services Administration (SAMHSA).

**The evidence-based interventions, strategies and activities were set for the following priority and focus areas:**

- Priority Area: Prevent Chronic Diseases
- Focus Area: Tobacco Prevention
- Focus Area: Preventive Care and Management
- Priority Area: Promote Well-Being and Prevent Mental and Substance Use Disorders
- Focus Area: Prevent Mental and Substance User Disorders. Prevent Chronic Diseases encompasses disparities based on age and socioeconomic status. Within the Promote Well-Being and Prevent Mental and Substance Use Disorders priority area, the primary disparity to be addressed is based on age, focusing on youth.





## Meet Our 2022 Local Champion

Finley Schell, 7, Carthage

Finley Schell, a 7-year-old boy from Carthage, was our local Children's Miracle Network Champion in 2022. Finley and his twin sister, Eve, were born six weeks early and spent 10 days in the NICU. Both were happy babies. Finley ate well, laughed and giggled, but his parents noticed that his facial expressions made him appear worried. By the time Finley was 18 months old, neither he nor his sister were talking.

Early intervention began immediately with speech, occupational and physical therapy. He seemed to be making progress, but at just 2 years old, Finley was suspected to have autism. The Kirsch Developmental & Behavioral Pediatrics team in Rochester officially diagnosed him with Autism Spectrum Disorder, a developmental disability that can cause significant social, communication and behavioral challenges.

Finley is not yet verbal, so CMN provided a communication device that has helped him at home and at school. Because Finley loves to run and doesn't sense danger the way other kids might, the program also helped install a fence at his home so he can safely play outside with his brother and sister. As our ambassador, Finley joined in events and his family shared their experience to raise awareness of how Children's Miracle Network helps local children. His energy and love of people made him an excellent CMN Champion!



## Welcome Angie VanWormer

In May, Angie VanWormer was introduced as the new director of Children's Miracle Network of NNY. Angie came to Samaritan with extensive experience advocating for children through early childhood education and community services. We welcome Angie into this important role in raising funds and working on behalf of local families with children who have medical needs.



Angie VanWormer, Director of Children's Miracle Network of NNY

## Give Today!

You can support quality healthcare in the North Country right now.

It is because of your support we are able to continue the tradition of caring that began in 1881.

[samaritanhealth.com/give](https://samaritanhealth.com/give)



## Change Kids' Health CMN Corporate Partners

Children's Miracle Network has many corporate partners who work throughout the year to raise funds to help kids in our communities. We are so proud of the effort our local partners put into this year's campaigns for CMN. Even in a struggling economy, they were able to engage customers in donating record amounts. Each and every one of them went out of their way to ask people to round up at the register, buy a Miracle Balloon, donate a dollar or attend an event. Thanks to their creativity, energy and passion for helping local children and families, our CMN of NNY partners raised over \$186,000 in 2022. We are so grateful for the ongoing support we receive from these hardworking individuals and could not do what we do without them.



### Children's Miracle Network

Samaritan Medical Center has been the North Country's Children's Miracle Network (CMN) hospital since 1990, using donated funds to improve the health and wellbeing of children in Jefferson, Lewis and St. Lawrence counties. In 2022, Children's Miracle Network of NNY raised \$413,851 to administer programs that support local kids. More than \$49,100 was disbursed to families with children facing a medical crises through the Direct Family Assistance Program. A total of 36 children received this financial support in 2022, and 23 of them were new to the program. In addition, \$116,831 was used to purchase needed equipment for child-centered care areas of Samaritan. This equipment helps ensure that Samaritan's smallest patients receive the best care possible.

More than 10 million kids enter a Children's Miracle Network Hospital every year. Samaritan Medical Center is proud to be part of a network that provides the best care for kids throughout the North Country.

In 2022, our Children's Miracle Network Hospital of Northern New York raised

**\$413,851**

with help from our generous partner campaigns and donors.

How does your dollar help patients at Samaritan Medical Center?

Purchase of Critical Pediatric Equipment

**\$116,831**



Direct Family Assistance Program

**\$49,189**



## Radiothon

A true North Country tradition, the annual Community Broadcasters CMN Radiothon celebrated its 22nd year in November. During the three-day broadcast on The Border 106.7 and 94 Rock, listeners offered generous donations to help kids. Local businesses stepped up to sponsor the event, and guests stopped by the radio station to show their support with cash and checks. CMN families and their children joined on-air to share their stories and remind everyone that donations stay local and make a big impact. Thanks to everyone involved, the event was a huge success, raising over \$155,000.

### 2022 Storm's Angels

- |   |   |
|---|---|
| Jaeyln Bura                               | James Levin and Staff of Community Broadcasters |
| Natasha and Tim Bura                      | April Melvin                                    |
| Rebecca Bushaw                            | Ryan Paddock, Northern Snacks LLC               |
| Dempsey Carroll                           | Shannon Peterson                                |
| Justin Chesbrough                         | Al Raso   |
| Nick Ciambra, New York Pizzeria           | Will Ray  |
| Michael Cummings                          | Timothy Reitzel                                 |
| Mike, Karen and Jolese Doe                | Ren Rumble                                      |
| Michael Doxtater                          | Bruce Tanner                                    |
| East Coast Audiology and Physical Therapy | Josh Thompson                                   |
| Beth, Randy and Maggie Fipps              | Watertown Firefighters Benevolent Association   |
| Christina Grimshaw                        | Watertown Police Benevolent Association         |
| Hades Hounds of Jefferson County          |   |
| Trisha Howell                             |   |
| Amy Ingersoll                             |   |
| Jake Johnson Properties                   |   |
| Rachael Kaban                             |   |
| Kimberly Scholdt Photography              |   |
| Dr. Karl Komar                            |   |
| Hunter LaClair                            |   |
| Romi LaClair                              |   |
| Ruby LaClair                              |   |
| Scott and KI LaClair                      |   |





# Samaritan Locations Listing

samaritanhealth.com

## **Samaritan Medical Center**

830 Washington Street  
Watertown, NY 13601  
315-785-4000

## **Samaritan Medical Center Foundation of Northern NY**

830 Washington Street  
Watertown, NY 13601  
315-785-4584

## **Children's Miracle Network of Northern NY at Samaritan**

830 Washington Street  
Watertown, NY 13601  
315-785-4053

## **Samaritan Keep Home**

133 Pratt Street  
Watertown, NY 13601  
315-785-4400

## **Samaritan Summit Village**

22691 Campus Drive  
Watertown, NY 13601  
315-782-6800

## **Samaritan Home Health**

104 Paddock Street  
Watertown, NY 13601  
315-782-0415

## **Clifton-Fine Hospital**

1014 Oswegatchie Trail Road  
Star Lake, NY 13690  
315-848-3351

## **Addiction Services**

1575 Washington Street  
Watertown, NY 13601  
315-779-5074

## **Car-Freshner Center for Women and Children**

830 Washington Street  
Watertown, NY 13601  
315-785-4050

## **Dermatology**

826 Washington Street  
Suite 100  
Watertown, NY 13601  
315-755-3670

## **Ear, Nose and Throat**

826 Washington Street  
Suite 204  
Watertown, NY 13601  
315-788-1751

## **Family Health Center at Adams\*\***

10881 US Route 11  
Adams, NY 13605  
315-232-4400

## **Family Health Center at Cape Vincent\***

782 East Broadway Street  
Cape Vincent, NY 13618  
315-654-2530

## **Family Health Center at Clayton\*\***

909 Strawberry Lane  
Clayton, NY 13624  
315-686-2094

## **Family Health Center at LeRay**

26908 Independence Way  
Suite 101  
Evans Mills, NY 13637  
315-629-4525

## **Family Health Center at Watertown**

1575 Washington Street  
Watertown, NY 13601  
315-786-7300

## **Gastroenterology**

26908 Independence Way  
1st Floor  
Evans Mills, NY 13637  
315-782-6900

## **General & Vascular Surgery**

826 Washington Street  
Suite 106  
Watertown, NY 13601  
315-782-1505

## **Imaging & Lab Center at Coffeen Street\*\***

1213 Coffeen Street  
Suite 2  
Watertown, NY 13601  
315-755-2140

## **Imaging & Lab Center at Samaritan Health & Wellness Plaza\*\***

1575 Washington Street  
Watertown, NY 13601  
315-788-1204

## **Orthopedics**

22567 Summit Drive  
Building II  
Watertown, NY 13601  
315-779-6784

## **Outpatient Behavioral Health**

1575 Washington Street  
Watertown, NY 13601  
315-779-5060

## **Outpatient Therapy Services**

830 Washington Street  
1st Floor Pratt Building  
Watertown, NY 13601  
315-785-4088

## **Pain Management Center**

826 Washington Street  
3rd Floor  
Watertown, NY 13601  
315-785-4313

## **Plastic and Reconstructive Surgery**

629 Washington Street  
1st Floor  
Watertown, NY 13601  
315-755-3650

## **Pulmonology & Thoracic Surgery**

19320 US Route 11  
Building 3  
Watertown, NY 13601  
315-786-0254

## **Rheumatology**

629 Washington Street  
2nd Floor  
Watertown, NY 13601  
315-755-3450

## **Sleep Disorders Center of NNY**

830 Washington Street  
Watertown, NY 13601  
315-786-4930

## **SMART (Graduate Medical Education) Clinic**

1575 Washington Street  
Door H (Rear of Building)  
Watertown, NY 13601  
315-786-7300

## **Urology**

22567 Summit Drive  
Building II, Suite A  
Watertown, NY 13601  
315-782-7230

## **Walker Center for Cancer Care**

830 Washington Street  
Watertown, NY 13601  
315-785-HOPE (4673)

## **Women's Wellness and Breast Care**

1575 Washington Street  
Watertown, NY 13601  
315-785-4155

## **Wound Care Center**

165 Coleman Avenue  
Watertown, NY 13601  
315-755-2024

\* Lab services available by appointment

\*\* Lab and X-ray services available

