

September 30, 2021

Dear Samaritan Keep Home Families,

We are pleased to reopen family visitation today — Thursday, September 30 — after being on pause for a few weeks due to positive staff cases. However, as our region's COVID-19 positivity rate continues to be high, we must limit family visitation to minimize the exposure risk to residents and staff.

Family visitation will now be limited to the hours of 9:00-11:00 a.m. and 2:00-4:00 p.m., seven days a week, with no more than two visitors per resident at a time. All visits must be limited to one hour, and all visitors must remain masked at all times and must use proper hand hygiene. Compassionate Care visits will follow all of the same guidelines, but we will be two hours in length.

We ask anyone to refrain from visiting a loved one if they recently traveled out of state or have any symptoms, no matter how mild. All screening protocols will remain in place. We expect families to abide by these new rules and use the honor system to help us limit the number of visitors in the facility. These same restrictions will be in place at Samaritan Summit Village when that facility is able to reopen family visitation.

We encourage families to continue virtual and booth visits and to work with our Activities team to organize these.

We are also strongly discouraging our residents from going into the community at this time, unless they are going to medical appointments. If a resident chooses to leave the facility for a reason other than a medical appointment, the resident will be quarantined in their room for 14 days after return and will be tested accordingly.

We appreciate your patience during this time, as we do our best to keep residents, staff and visitors safe. We are confident that, once the situation stabilizes locally, we can restore visitation to prior status. As always, thank you for allowing us to care for your loved ones.

Sincerely,



Barbara Morrow, MS, NHA, CHC
Vice President of Long Term Care
Samaritan Keep Home and Samaritan Summit Village
Watertown, NY 13601
315-785-4421