

September 10, 2021

Dear Samaritan Keep Home Families,

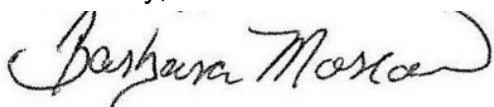
As our region's COVID-19 positivity rate continues to rise, we are seeing increased positive cases within our staff. Unfortunately, effective yesterday, Thursday, September 9, 2021, Samaritan Keep Home family visitation is paused for 14 days due to an additional staff positive this week. Although this staff member was vaccinated, this is Samaritan Keep Home's second staff positive in the past two days, and Department of Health guidance forces us to pause family visitation.

All residents have been COVID-19 tested and all are negative. Outdoor, virtual and window visits are still an option for families, so please contact Brandi Burnham at 315-785-4403 to coordinate one of these visits.

We hope to re-open family visitation in 14 days. When we do, family visitation will be limited to certain hours per day and for a limited amount of time per visit. This is a difficult decision to make, but we feel obligated to do so for the safety of our residents. We will announce these specific changes once we can re-open visitation.

We appreciate your patience during this time, as we do our best to keep residents, staff and visitors safe. As always, thank you for allowing us to care for your loved ones.

Sincerely,



Barbara Morrow, MS, NHA, CHC
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