



## **Samaritan Summit Village Assisted Living COVID-19 Visitation Policy - Effective 03/25/2021**

### **Visits**

There has been new expanded Assisted Living visitation guidance posted by the NYS Department of Health on March 25, 2021. Based on the needs of the Assisted Living residents, visitation can be conducted through a variety of means, such as resident's room, dedicated visitation spaces and outdoors (weather permitting). We also will continue to schedule face time visits. Regardless of how the visits are conducted, we will be following best practices to reduce the risk of COVID-19 transmission.

- Screening of all who enter SSV for signs and symptoms of COVID-19. This screening of visitors will happen at the front desk and will include documenting name, temperature, signs and symptoms, exposure to COVID-19, visitor phone number, room number of the person they are visiting, and time in and time out. We are also asking an optional question if they have been vaccinated for COVID-19.
- There will be denial of entry for those with signs or symptoms or those who have had close contact with someone with COVID-19 in the prior 14 days (regardless of the visitor's vaccination status).
- Face masks will be available at the front desk and must be worn (covering mouth and nose) at all times while at SSV.
- Social distancing of at least six feet between persons.
- Cleaning and disinfecting high frequency touched surfaces in the facility often and designated visitation areas after each visit.
- Each resident is allowed to have the maximum of 2 visitors for resident room visit.
- All visitors that have a scheduled room visit will have limited movement within the Assisted Living Facility. Visitors are expected to go directly to the intended resident's room.
- We request that the door to the resident room must remain open during the visit.
- When the visit is finished it is expected that the visitor will leave the facility immediately. Please do not stop and visit with other residents.

These rules are in place to reduce the risk of COVID-19 transmission.

## Visiting Hours

Visiting hours for in-room visits will be scheduled Monday through Sunday from 10AM to 4PM and last approximately 1 hour. Window visits and video call visits will still be available 7 days a week from 9AM to 7PM. When the weather permits, residents may resume fence visits as well. The only visits that will be scheduled are video call visits.

## Staff Responsibilities

If you need to schedule a video call visit please call our Activities Director, Dani McLean at 315-779-5113. Her email is [dmclean@shsny.com](mailto:dmclean@shsny.com).

## Assisted Living In-Room Visitation Process

- Upon arrival to visit, the visitors will be screened at the switchboard by the front door with the Visitor Screening Tool (Attachment #1). The visitor (s) name, phone number, temperature, time in and out, and room number they will be visiting will be documented. Also visitors will be screened for signs and symptoms of COVID-19, and if any interaction recently occurred with COVID-19 known or potentially positive individuals.
- Visitation will be refused if the individual(s) exhibit any COVID-19 symptoms or does not pass the screening questions.
- Visitors are not required to be COVID-19 tested or vaccinated.
- Visitors will receive the Visitor Expectation handout (Attachment #2) at the time of their visit.
- Visitors must wear a facemask that covers the both the nose and the mouth at all times when on the premises. Face masks are available at the front desk.
- Visitors should practice social distancing of 6 feet or more during the duration of the visit. \* If the resident is fully COVID-19 vaccinated, they can choose to have close contact (including touch) with their visitor while wearing a well-fitting face mask and performing hand –hygiene before and after. Face masks must remain on at all times.
- Visitors will be required to perform hand hygiene with alcohol-based rub (ABHR) containing at least 60% alcohol prior to, during and after visiting.
- Visitor will not be able to visit multiple residents per visit with the exception of a husband/wife or other related residents.
- Visitors should go directly to the site of visitation and then directly out of the building.
- No resident or visitor may visit the Café at this time.
- Any resident on precautions we discourage visitation. Questions should be addressed to the Nurse Supervisor.



If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting the duration of the COVID-19 state declared public health emergency.

Visitation may be suspended at any time if the facility feels that it is in the best interest of the residents, or due to New York State Department of Health regulatory changes.

**Visitor Screening and Sign-In Log**

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Name	Temp (97F-99F) If 100 or greater no entry	Symptoms? Cough, fever, sore throat, GI issues, Loss of taste or smell? If any symptom, no entry	Have you been exposed to COVID-19?	Phone Number	Have you been vaccinated for COVID-19 (optional to answer)	Room #	Time in:	Time out:



## **Assisted Living Visitor Expectations Handout**

*Welcome Back! We need to work together and take extra precautions to keep our residents safe. These guidelines are for the safety of you, the residents, and staff. They must be followed or you will be asked to leave the facility.*

- Clean your hands frequently.
- Wear your mask properly - over nose and mouth at all times. Vaccinated or not – Masks are required.
- Visitors must be screened upon entering facility.
- Do not attempt to visit if you have any signs of illness.
- Social distance – please keep 6 feet away from others at all times. \* If the resident is fully COVID-19 vaccinated, they can choose to have close contact (including touch) with their visitor while wearing a well-fitting face mask and performing hand –hygiene before and after. Face masks must remain on at all times.
- Visitors should proceed directly to the resident’s room and after the visit go directly out of the building.
- Visits will be 1 hour in duration.
- Each resident may have 2 visitors only at a time. Children under the age of 16 must be accompanied by an adult and will count as a visitor.
- Please be courteous of the visitation scheduled to ensure others are able to their loved ones.
- Visitors can bring food in but cannot eat with the resident.
- Any questions or requests need to be addressed to the Nurse Supervisor at 315-777-6848.

*Thank you for visiting today!*



## **Assisted Living Residents Leaving the Facility Temporarily for Family Visits**

Covid-19 has been one of the greatest challenges and has taken a toll on all of us, especially our loved ones in Adult Care Facilities. Samaritan knows that many residents may want to leave Assisted Living temporarily to visit family and friends, for the holidays or other outings. We support this “new freedom” that we are now cautiously in. We need to work together taking extra precautions to keep our residents safe. If a resident decides to temporarily leave Assisted Living, please follow the recommendations below:

- Limit the time the resident is outside of Assisted Living to a few hours.
- Limit close contact (maintain physical distancing of 6 feet or more), keep gatherings as small as possible.
- Wear facemasks or face coverings at all times including in cars, homes, restaurants, etc.
- Limit contact with commonly touched surfaces or shared items.
- Keep safe around food and drinks. Avoid communal serving utensils, passing of food, potluck, or buffet style food service; instead opt for individually prepared plates by a single server.
- Perform hand hygiene often.
- Avoid large gatherings, crowded areas, and high-risk activities such as singing.
- For those attending a gathering, avoid contact with individuals outside the household for 14 days prior to the gathering.
- Ask anyone who has signs or symptoms of COVID-19, or has been exposed to someone diagnosed with COVID-19, not to attend the gathering.
- If possible, conduct the gathering outdoors. Indoor gatherings should have good ventilation, open windows and doors if possible.
- Verbally greet others instead of shaking hands or giving hugs.
- Encourage everyone to get vaccinated for COVID-19.

**If you planning to take your loved one out for a few hours, please call a day or more ahead so that we can have the resident ready and have their scheduled medications prepared if needed. Please call our LPN’s at 315-777-6848.**



## **Staff Education – New AL Visitation Guidelines – March 26, 2021**

- In room visitation is now allowed.
- Visitation is daily from 10:00AM to 4:00PM.
- Residents are allowed 2 visitors per visit.
- All visitors will enter through the front door.
- Masks must remain on for the resident and visitor(s) throughout the visit.
- Staff understands that the visits will approximately last one (1) hour.
- After a visit staff or EVS will go into the room and wipe hard surfaces with bleach wipes.
- The door of the resident room should remain open during the visit.
- There is no eating in resident rooms during a visit.
- The resident and visitor (s) will maintain socially distanced of 6 feet. If the resident is fully COVID-19 vaccinated, they can choose to have close contact (including touch) with their visitor while wearing a well-fitting face mask and performing hand –hygiene before and after. Face masks must remain on at all times.
- Visitors are not allowed in any other resident rooms.
- A vaccinated resident that returns from an outside visit does not require a negative test before return and does not need to quarantine.
- If visitors or residents are not following the guidelines or if they have a request please contact the LPN at 315-777-6848.
- *Warmly welcome our resident's families and friends back to Assisted Living.*