



August 28, 2020

Dear Samaritan Keep Home Family Members,

We are pleased to let you know that Samaritan Keep Home (SKH) has been approved to allow limited visitation for residents since we have once again met state guidelines.

Guidance for limited nursing home visitation was provided by the New York State Department of Health in mid-July. Samaritan Keep Home submitted its plan and was approved and, now that our facility has been COVID-free for 28 days, we are ready to move forward with these limited visitation plans.

The limited visitation will adhere to the following guidelines:

- Visitation is only allowed outside, weather permitting, with very limited exceptions.
- Visits are by appointment only for a maximum of two people per resident.
- Visits will be scheduled for a duration of 20 minutes, to allow us to disinfect between visits.
- Visitation times are Monday through Friday, 10:00 a.m. to 4:00 p.m.
- Visitors will be limited to one visit per day so we can accommodate as many guests as possible.
- All visitors must wear masks and practice social distancing during the visit.
- There is no physical contact allowed.

Please remember, if any staff member or resident tests positive for COVID-19, limited visitation will be suspended until the facility is COVID-free for 28 days.

All visitors will be screened, which includes a temperature check and a series of questions regarding health status and recent travel history. If a visitor does not meet requirements or has any questionable travel, they will not be allowed to visit.

Samaritan Keep Home visits can be made by contacting Rose Busler at 315-785-4403. If you have any issues reaching Rose, please contact the main switchboard at 315-785-4400 and we will be happy to assist you.

Samaritan Keep Home staff is committed to keeping our residents safe and connected during the pandemic. We look forward to implementing limited visitation. Thank you for your continued patience during this pandemic – we know this has been difficult for you and your loved ones. Please know that we are here for you and take a lot of pride in caring for your loved ones.

Sincerely,

A handwritten signature in black ink that reads "Barbara Morrow". The signature is written in a cursive style with a large, sweeping initial 'B' and a long, horizontal flourish at the end.

Barbara Morrow, MS, NHA, CHC  
Vice President of Long Term Care  
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