Samaritan was there.
Dear Friends,

This year has been a year defined by progress—lots of it. Over the past year, progress showed through every facet of Samaritan Health. As I new year arrives, we must reflect on the technology advances, enhanced quality and broadened capabilities realized by our year. Construction began and continues on a new Center for Women and Children and Samaritan’s Endowment Fund. At Samaritan, we are committed to finding new ways and tools to help you and our community. We strive to be there for you whenever and wherever you need us—with exceptional care and compassion.

As our technology has become more powerful, we have become more hopeful. Technology offers endless possibilities, a vast array of applications. It can changing patient care costs, outcomes, and experiences. It can shorten treatment times. But for technology to have value at Samaritan, it must make our patients’ lives better. It must be safe and work well with all our many existing technologies and advancements. In 2018, we integrate new and enhanced care delivery technologies.

We have navigated those together with our leadership team, trustees, medical staff, dedicated employees and community partners. I can say truly that it has been rewarding to reflect on the past year knowing our efforts have made a difference in the lives of those who entrust us with their care.

I am pleased to share the Samaritan Health System 2018 Annual Report with you. Thank you to those who made this a successful year, enabling Samaritan to continue to serve the healthcare needs of our region long into the future.

Sincerely,

Thomas H. Carman, President & CEO

SAMARITAN HEALTH ANNUAL REPORT 2018
2018 by the numbers

Samaritan is committed to meeting our community’s needs through strong fiscal management and continuous investment into our facilities, services and staff. We are grateful to our community for generously supporting Samaritan this past year through the Healing Power of Progress capital campaign and for those who have chosen Samaritan to receive their healthcare. Samaritan is proud to have maintained its investment grade bond rating of BBB- from Standard & Poors, which is a major accomplishment for any hospital.

According to the Healthcare Association of New York State (HANYS), the economic activity generated by Samaritan through jobs and the purchase of goods and services is equivalent to $395 million annually. Samaritan also is responsible for generating significant tax dollars estimated at $44 million each year. HANYS further calculates that Samaritan’s charity care, subsidized care and services to low-income, elderly and underserved communities, coupled with investment in community health initiatives, equates to $47 million in community benefits each year.

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For the Future

Samaritan is committed to keeping pace with the changing technology needs and recruiting top medical staff—maintaining strong financial health is critical to allowing us to achieve our mission.

Revenue Growth

<table>
<thead>
<tr>
<th>Year</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>$41.4M</td>
</tr>
<tr>
<td>2017</td>
<td>$44.2M</td>
</tr>
<tr>
<td>2018</td>
<td>$48.8M</td>
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</tbody>
</table>

Occupancy Skilled Nursing

<table>
<thead>
<tr>
<th>Year</th>
<th>Occupancy Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>96.44%</td>
</tr>
<tr>
<td>2017</td>
<td>97.21%</td>
</tr>
<tr>
<td>2018</td>
<td>97.46%</td>
</tr>
</tbody>
</table>

Visits

<table>
<thead>
<tr>
<th>Year</th>
<th>Visits</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>8,510</td>
</tr>
<tr>
<td>2017</td>
<td>8,580</td>
</tr>
<tr>
<td>2018</td>
<td>9,016</td>
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</table>

Net Assets

<table>
<thead>
<tr>
<th>Year</th>
<th>SMC/SMP</th>
<th>Post-Acute</th>
<th>Capital Investments</th>
<th>Grants, Contributions &amp; Endowment</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>$94.8M</td>
<td>$32.4M</td>
<td>$13.6M</td>
<td>$13.7M</td>
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<tr>
<td>2017</td>
<td>$87.9M</td>
<td>$38.5M</td>
<td>$14.8M</td>
<td>$13.7M</td>
</tr>
<tr>
<td>2018</td>
<td>$106.7M</td>
<td>$48.0M</td>
<td>$14.8M</td>
<td>$13.7M</td>
</tr>
</tbody>
</table>

Capital Investments

<table>
<thead>
<tr>
<th>Year</th>
<th>SMC/SMP</th>
<th>Post-Acute</th>
<th>Capital Investments</th>
<th>Grants, Contributions &amp; Endowment</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>$21.3M</td>
<td>$0M</td>
<td>$46.5M</td>
<td>$15.7M</td>
</tr>
<tr>
<td>2017</td>
<td>$27.2M</td>
<td>$0M</td>
<td>$6.8M</td>
<td>$15.7M</td>
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<tr>
<td>2018</td>
<td>$31.3M</td>
<td>$0M</td>
<td>$6.8M</td>
<td>$15.7M</td>
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</tbody>
</table>

For the Future Projects Include:

- Women’s Wellness and Breast Care: $13.7M
- Long Term Care: $18.7M
- Capital Investments: $46.5M
- Medical Office Building: $4.5M
- Phase IV Enabling Projects (excluding Center for Women and Children): $12.2M
- Center for Women and Children: $23.3M
Women’s Wellness and Breast Care

A woman’s health is precious. That’s why only the best will do when it comes to women’s wellness services. In addition to our new Center for Women and Children, we have expanded our women’s wellness services, and have started renovation and construction on our new Women’s Wellness and Breast Care location – all to offer the women of our community a different level of care. The kind that relieves concerns and integrates compassion and precision perfectly. It’s more than breast imaging or gynecologic services. It’s both, and a lot more. Our team of obstetricians, gynecologists, surgeons, radiologists, imaging specialists, nurses and staff is ready to assist you with all your women’s health care needs, utilizing the most advanced imaging services and the most leading-edge treatments. Whether you need ultrasound imaging, genetic testing or laboratory services, you will find everything you need with us. But you will also find exceptional convenience, getting your 3-D mammogram and PAP test in the same visit with fast, accurate, same-day mammography results. It’s complete women’s care, but it’s also complete peace of mind.

Women’s & Children’s Center: Labor and Delivery Unit Relocation & Expansion

Samaritan Medical Center - Watertown, NY  | 4 May, 2018

NURSE STATION AND VIEW TO THIRD FLOOR ENTRANCE

Center for Women and Children

Our community’s women and children are a top priority at Samaritan. Every year, Samaritan delivers over 1,600 babies. To better meet that growing need, we have begun construction on our new Center for Women and Children. This expansion is expected to be completed in 2020 and is dedicated to the health and well-being of the women and children of our community. The Center for Women and Children will include our labor and delivery, maternity and pediatric services all on the same floor, and will also contain the North Country’s only Level II Neonatal Intensive Care Unit (NICU), providing specialized care to infants born with both private rooms.

Laboring mothers will be able to enter the Center for Women and Children through a dedicated entrance which will take them immediately to where they need to be. Patients will enjoy bright, spacious, mother-baby rooms. The center’s Labor and Delivery Unit, which opened in September 2017, has two women’s operating rooms which accommodate both scheduled and emergency births. With an anesthesiologist on staff 24 hours a day, seven days a week, mothers will rest easy no matter the time of day they deliver. The new center’s spacious rooms are large enough to accommodate family members and partners who choose to stay overnight. The large project is being constructed over several phases and is scheduled to be complete in 2022. Our Pediatric Unit is in the last phase of this project and will offer a playroom and a serenity room for patients and families.

3-D Mammography

One of the most impactful technologies we’ve added to our women’s wellness services is 3-D mammography. It has completely changed breast cancer screenings at Samaritan. With 3-D mammography, doctors can get an extremely detailed scan of a woman’s breast. An x-ray arm revolves around the breast, taking multiple images in a matter of seconds. The machine then uses those images to create a 3-D representation. If a tumor is present, the doctor will be able to analyze it in layers from every angle, quickly and accurately. Beyond enabling doctors to accurately assess the width and depth of a tumor, 3-D mammograms can reveal abnormalities that would have been hidden in traditional mammograms. With 3-D mammography, we can often detect breast cancer before there are any symptoms. Plus, the procedure is more comfortable and has a lower risk of producing a false positive.
In April, Samaritan Summit Village celebrated its five-year anniversary. Our weeklong celebration featured open houses, department displays and one delicious cake, which we enjoyed with our residents. To finish our anniversary celebration strong, board members and staff arranged themselves in the shape of a “5” for a bird’s-eye photo of everyone who made the past five years possible.

The Samaritan Medical Center Foundation is honored that Susan K. Peters has established a scholarship for registered nurses (RNs) looking to advance their careers as nurse practitioners.

The Susan K. Peters Nursing Scholarship was established to assist with the education costs for an RN to continue her education to pursue a nurse practitioner degree. Two scholarships of $2,000 will be awarded each year.

Mrs. Peters graduated from the House of the Good Samaritan School of Nursing in 1965. She retired from Samaritan Medical Center as a radiation oncology nurse in 1999. Prior to that, she served more than 20 years as nurse manager of Medical/Surgical and Orthopedic units.

“My lifelong dedication to nursing is what compelled me to set up this scholarship to promote this profession in our community in order to help train the next generation of nurses,” explains Mrs. Peters. “After already establishing a strong foundation from their training and experiences in nursing, RNs are well-positioned to become excellent nurse practitioners. Different from RNs, nurse practitioners are able to provide many of the same services as physicians, including developing treatment plans for their patients, ordering tests, performing minor surgeries and prescribing medications.”

For more information, or to obtain a scholarship application, please contact the SMC Foundation at 315-785-5745 or visit samaritanhealth.com/scholarships.

The Samaritan Way

The following Awesome Act Card was submitted by Kathy Hunter (Director of Case Management):

“Today is November 27th and it is National Giving Day. The team on 5 Pratt has been collecting new pajamas for the Victims Assistance Center during the month of November. We are ecstatic to report that today we will be delivering over 60 pairs of adult and children’s pajamas, toiletries, diapers, wipes, socks and slippers for these individuals in need. Thank you to the 5th Floor Pratt team and especially to Kim Augliano, RN, lead case manager, for her leadership in organizing this drive. What a great way to demonstrate Samaritan’s support for the community!”

Photo courtesy Susan Peters and Beth Poppe

Susan K. Peters Nurse Practitioner Scholarship Established

U.S. Senator Kirsten Gillibrand visited Samaritan to discuss the Stop Price Gouging Act, which would drive down prescription drug prices, ensure access to affordable medications for New York patients and penalize drug companies that raise prices of medication without justification.
The da Vinci Xi® Surgical System

Samantha is committed to making a big difference within the Samaritan community. That was the inspiration behind developing the Samaritan Experience. The Samaritan Experience is the feeling of trust and confidence our team of caregivers creates for every patient - every time. Today all new employees are oriented with the same expectations and are entrusted with the same responsibility that all of us are responsible for cultivating the Samaritan Experience for our patients, residents and fellow caregivers.

In 2018, our commitment to our patients grew even stronger. Finally rounding and bedside shift reporting was the main driver of the improvement in patient care. Hourly rounding ensures efficient and effective patient care. The patient is evaluated by each nurse in this program daily, determines what safe parameters they can use and helps them avoid potential complications. We are already seeing great success and expect more to come.

Patient Experience

On April 20, 2018, a new program launched in the Samaritan Intensive Care Unit (ICU) called MOVE (Mobilization of Ventilated Patients Early). This program is designed to improve outcomes, reduce length of stay and patient complications for critically ill patients. This program is coordinated by our Nursing, Respiratory, PT, OT, and RN staff. MOVE teams who can participate medically, provide hands-on care or help patients mobilize. The teams are carefully selected to help nurses work under and how to help them with possible complications. The teams continuously work to get patients moving by reducing sedative meds, managing the vent, monitoring vital signs and performing therapy. We are already seeing great success and expect more to come.

Many thanks to the ICU nursing team, board members (Respiratory Therapy, Pharmacy, Radiology Coordinators, P.T., O.T., Social Work, and C.N.A.) and, of course, Dr. Bruce for leading this initiative.
Samaritan’s Imaging Department has significantly increased our screening for behavioral health indicators, and increased our patient’s overall involvement in their care and wellness. Implemented continuously recognized practices to decrease the following hospital-acquired conditions:

- Cuts and Associated Urinary Tract Infection (UTI)
- Surgical Site Infections
- Staphylococcus Aureus Bacteremia
- Bloodstream Infections
- Urinary Tract Infection (UTI)
- Methicillin Resistant Staphylococcus Aureus (MRSA)
- Clostridium Difficile Infections
- Catheter-Associated Urinary Tract Infections
- Central Line Associated Bloodstream Infections
- Catheter-Associated Vascular Infections
- Hospital-Acquired Pneumonia
- Methicillin Resistant Staphylococcus Aureus Bacteremia
- Bloodstream Infections
- Catheter-Associated Urinary Tract Infections
- Surgical Site Infections
- Staphylococcus Aureus Bacteremia
- Bloodstream Infections
- Urinary Tract Infection (UTI)
- Methicillin Resistant Staphylococcus Aureus (MRSA)
- Urinary Tract Infections

m ore than 400 cancer patients are seen at Samaritan every year. And with the opening of the new Walker Center for Cancer Care, their care will be forever changed. The new Walker Center for Cancer Care provides patients with the care and compassion you would expect from your community hospital, plus specialists and facilities to handle every step of cancer treatment, including detection, staging, treatment, therapy and support.

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F
or over 10 years, the unique relationship between the tri-county area and our military community at Fort Drum has grown strong. Serving as a model of military-community collaboration, it’s the true power of respect, friendship, and community.

In 2018, a nomination was submitted for the North Country Region to be designated as a Great American Defense Community. The designation was announced in 2018 and the North Country region was the first to be awarded this honor. The designation recognizes the unique relationship between Fort Drum and the North Country.

The Fort Drum Impact at Samaritan

Samaritan hosted a visit from MEDDAC Regional Command and Assembly Higher Education staff.

In 2018, we strengthened our relationship with Fort Drum by developing a sponsorship opportunity with Fort Drum Family Morale, Welfare, and Recreation. This relationship allows Samaritan to monetarily support the welfare of our soldiers and their families. It also enables Samaritan to provide services at events, like Bob Sirois and MountainMan. Samaritan is proud to support these events. But most importantly, we’re proud to share our many services with our military neighbors.

Our integrated team of specialists at Samaritan Medical Center now offers comprehensive pelvic rehabilitation through our new Pelvic Rehabilitation Program. Offering evaluation, training and treatment for patients with pelvic floor dysfunction, our new program also provides services not commonly offered at other Northern New York physical therapy clinics.

Pelvic floor rehabilitation has proven effective in treating wide-ranging conditions, including pelvic pain and incontinence. While pelvic rehabilitation services are available to men and women, women are much more likely to experience pelvic dysfunction than men, so we have taken a particular interest in understanding the unique issues women face when they become pregnant and post-pregnancy.

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Introducing three promising new service lines.

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About Dr. Deana Paley:

Dr. Paley is board certified by the American Board of Plastic and Reconstructive Surgery. She completed fellowship training in cosmetic and reconstructive surgery at New York Downtown Hospital and New York Presbyterian Hospital— Weill Cornell Medical College. She completed residency training in plastic and reconstructive surgery at the University of Illinois at Chicago and plastic surgery training at New York Presbyterian Hospital. She earned her medical degree from the Universidad de Carabobo, School of Medicine, in Venezuela. Dr. Paley joined Samaritan Medical Center in 2015 after private practice in Fort Lauderdale, Florida; she completed internship and residency at St. Barnabas Hospital in New York, New York.

About Dr. Zhao:

Dr. Zhao has completed fellowship training in rheumatology at Downstate Medical Center’s rheumatology fellowship program. He completed training in rheumatology at SUNY Upstate Medical University in Syracuse, New York. Dr. Zhao joined Samaritan Medical Center in 2015 after fellowship training in rheumatology at Downstate Medical Center.”
Samaritan Health welcomes new physicians

Continued Accreditation Status from the ACGME, which affords a ten-year interval before revisit.

In April, our Graduate Medical Education program had a site visit and in October, our program attained programs equip residents to achieve excellence in healthcare.

For fourth-year students. Drawing students from across the United States, our Post Graduate Residency programs: Family Medicine, Internal Medicine and a traditional rotating Osteopathic Medical Training. The Samaritan Physician GME Program also offers clinical rotations for third-year medical students from Lake Erie College of Osteopathic Medicine (LECOM) and elective rotations in the North Country. These programs are offered in conjunction with the Lake Erie Consortium for Graduate Medical Education (CEAUSM). Up to completing this program, resident physicians become eligible for Board Certification and can practice independently. Over the years, many of these resident physicians have chosen to stay after the completion of their training so they can practice medicine in the North Country. These programs are offered in conjunction with the Lake Erie Consortium for Graduate Medical Education (CEAUSM). Up to completing this program, resident physicians become eligible for Board Certification and can practice independently. Over the years, many of these resident physicians have chosen to stay after the completion of their training so they can practice medicine in the North Country.

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Samaritan was there.

Photo of Kristin LaClair singing with some of the MASH Camp students.

Samaritan delivered Christmas gifts to our patients.

Maryann Haggerty receiving the Legacy Award (right) presented Samaritan.

Siemens Aptio Automation System

We invested in an important lab innovation project – The Siemens Aptio Automation System was implemented as part of the Siemens (650,000 USD) supply project. Utilizing artificial intelligence, this technology helps with human and time savings as well as testing results in a variety of different ways.

One of the keys to LEAN process improvement is in the removal of non-value-added steps to save time, and thus reduce the Aptio system down – some people like to call it “traffic control” of lab testing. By interfacing with the existing chemistry instruments throughout the lab, Aptio automatically reorders specimens to the appropriate testing station for analysis. Those labs then re-test manually delivering results to the lab. This allows the techs to focus on the testing and not on the non-value added steps. Some examples include:

• Once blood is drawn with MultiLab, the specimen is sent to Aptio. barcode is read, timestamped and transported to the appropriate instrument for analysis (all steps that were formerly manually completed by the techs).

• Helps to minimize interruptions. For example, if a specimen result comes up, the tech may stop working on other tests to call the results out.

• Relabeling steps. By reducing those steps, the lab can reduce labor hours.

• Increases inaccuracy and test failures. As in the examples above and many others, this automation technology results in fewer patient testing by removing manual processing and relabeling steps. By reducing these unnecessary steps turnaround time is reduced. The system went live at the end of October 2018.

The Clorox Optimum-UV Entight System

Samaritan implemented the Clorox Healthcare Optimum-UV Entight System which uses ultraviolet irradiation to eliminate harmful microorganisms, such as C. Difficile, MRSA and VRE that are resistant to routine cleaning methods.

The Optimum-UV will provide aerosol infection control measures for the healthcare environment of care for our patients, staff and visitors. The Samaritan Auxiliary purchased one unit and Samaritan Medical purchased one unit and donated to Samaritan Medical Center purchased both.

Medical Executive Committee — 2019

Hamp Haug, MD, President of the Medical Staff
Lee Beadles, MD, Vice President of the Medical Staff
Daniel Starks, MD, Secretary/ Treasurer of the Medical Staff & Chair, Credentials Committee
Maryanne Drew, MD, St. Leopold Membrane
Tony Chiang, MD, At-Large Member
Daniel Swenson, MD, Milby At-Large Member
Tam Mie, MD, Chair, Department of Neurosurgery
Sarah Snowdon-McKenna, MD, Chair, Department of Obstetrics & Gynecology
Matthew Mancosky, MD, Chair, Department of Pediatrics
John Barnett, MD, Chair, Department of Orthopedics
Karl Roman, MD, Chair, Department of Neurology
Maria Gamero-Dawes, MD, Chair, Department of Physical Therapy
Sue Phillips, MD, Chair, Department of Psychiatry
Peter Viatkovich, MD, Chair, Department of Surgery
Trish Wander, MD, President, Medical Education
Gail Angelos, Jr., MD, Medical Management Committee
Jack Rehak, MD, Chair, Peer Review Committee
James Campbell, Jr., MD, Hospital Representation
Robert L. Johnson, MD, Chair, Cancer Committee
Marie Kielich, MD, Chief Medical Officer (office on call without vote)
Thomas Divine, President Chief Executive Officer (office on call without vote)
This year, Samaritan Home Health (SHH) was named a national best practice agency by Fazzi Associates (a nationally recognized quality assurance association for home care) and was also given the Patient Satisfaction Award of Distinction. Agencies named as national best practice agencies are proven leaders and have excelled in one of the most important measures of an agency’s quality program – patient experience.

Based on a comparative analysis of agencies involved in Fazzi Associates’ HHCAHPS survey for the past year, these results place SHH in the top 25% of Fazzi’s National Patient Satisfaction database.

Samaritan Home Health is a certified home health agency (CHHA). Patients seeking home healthcare services may include individuals who have recently been diagnosed with a chronic condition (diabetes, COPD, etc.) and need to learn how to manage their disease at home; individuals who are still recovering from an injury or illness and need additional care; or individuals who have an ongoing health need (home IV therapy, wound care, physical, speech and occupational therapy, etc.).

Employees Recognized for Service

Every year, Samaritan holds an Employee Service Award dinner to recognize employees who reached a milestone service anniversary the prior year. In 2018, 63 employees were celebrated for achieving their 20-, 25-, 30-, 35- or 40-year anniversaries at Samaritan. Special recognition was given to those employees who celebrated 40 years of service and dedication to the organization.

The 20 Under 40 program honors 20 young professionals under the age of 40 who exemplify leadership, community involvement and professionalism in Northern New York. The 20 Under 40 program is administered by the NNY Business Magazine.

Nursing Awards

Every day, our patients rely on the education, experience and compassion of our nursing staff. As part of our National Nurses Week celebration, Samaritan and its Medical Staff established a program to formally recognize outstanding achievements by our nursing professionals.

Physicians, employees and trustees from Samaritan were invited to nominate nurses for the exceptional daily work they do in the areas of Quality & Safety, Education & Mentorship, Leadership, Excellence in Nursing Practice, Innovation & Leading Change and Employee of the Year.

Congratulations to Kristin and Emily

Every year, Samaritan Home Health can often help prevent hospitalizations, reduce the need for nursing home placement and enable patients to remain in the comfort of their own homes.

Nicolle Davis, RN, Director of Patient Services/Administrator of Samaritan Home Health

“Care from the Samaritan Home Health team can often help prevent hospitalizations, reduce the need for nursing home placement and enable patients to remain in the comfort of their own homes.”
Volunteer Accomplishments 2018

Every year, we celebrate our volunteers with a dinner and a small gift. At this year’s dinner, volunteers exchanged stories and experiences, enjoyed a wonderful meal together, and were encouraged. Further, many contribute to Samaritan and our community by Samaritan President & CEO Tom Carman.

Volunteer Accomplishments 2018

<table>
<thead>
<tr>
<th>New Volunteers</th>
<th>New Volunteers</th>
</tr>
</thead>
<tbody>
<tr>
<td>223</td>
<td>23,028</td>
</tr>
</tbody>
</table>

Over the past year, including those in staffing, leadership development, quality and services. One of Clifton-Fine’s many strengths is its affiliation with Samaritan Medical Center. LTC, laboratory, imaging and rehabilitation clinic, emergency department, acute care and County. Clifton-Fine offers an outpatient hospital within a 30-mile radius and serves approximately 5,000 people in St. Lawrence County. It is the only access hospital operating under the umbrella of Samaritan Medical Center. It is a 20-bed not-for-profit critical Hospital since August 2018.

Samaritan Summit Village.

This year, we highlighted the efforts of Monica James and her daughter Adelyne, our mother-daughter team, volunteering together at Samaritan Summit Village.

1. Conducted hospital tours for 400 second-graders.
2. Gave stuffed animals and coloring/activity books to children in the Emergency Department and Surgical Services.
3. Gave all 300 and 500 residents a flower on their birthdays.
4. Continued to help our young patients with the W.H.A.L.E Program (We Have A Little Emergency) and the That’s Using Your Head helmet program.
5. Proudly committed $500,000 to the Healing Power of Progress Campaign for the Walker Center for Cancer Care.
6. Awarded two Samaritan volunteers with scholarships, enabling them to return to school to complete higher levels of education.

1. through xeroform face the “One Night One Diamond” purchased (Optium-UV equipment). The equipment was donated to barton and made available for an effective treatment of 2018. For the treatment of microorganisms such as C. difficile, VRE and MRSA. After implementation of the Optium-UV equipment in 2018, the incidence of C. difficile was reduced by 75% in 2018.
2. Researcher our patients in the Emergency Department by purchasing three portable DVD players to help with wait times.
3. Members of the “Dine With A Volunteer” program have generously volunteered twice a week. Chris has been at Samaritan for five years and has been a big help to our staff and the patients. He is excited to continue volunteering at Samaritan Summit Village.
4. One such volunteer is Christopher Tibbles who generously volunteers twice a week. Chris has been at Samaritan for five years and has been a big help to our staff and the patients. He is excited to continue volunteering at Samaritan Summit Village.

2018 Samaritan Auxiliary Accomplishments

1. Through xeroform face the “One Night One Diamond” purchased (Optium-UV equipment). The equipment was donated to barton and made available for an effective treatment of 2018. For the treatment of microorganisms such as C. difficile, VRE and MRSA. After implementation of the Optium-UV equipment in 2018, the incidence of C. difficile was reduced by 75% in 2018.
2. Researcher our patients in the Emergency Department by purchasing three portable DVD players to help with wait times.
3. Members of the “Dine With A Volunteer” program have generously volunteered twice a week. Chris has been at Samaritan for five years and has been a big help to our staff and the patients. He is excited to continue volunteering at Samaritan Summit Village.
Dear Friends,

This year was all about progress. As we noted in the Building Power of Progress capital campaign for Samaritan, we havre raised $8.5 million. I am so proud of what weve accomplished and grateful to everyone who has contributed. The power of our community shines through every dollar raised.

Our teams are working hard to ensure that our facilities and equipment are able to provide the best care possible. In 2017 we opened our new Walker Center for Cancer Care, one of the most comprehensive centers in the region. We also added a new labor and delivery wing to our birthing center, providing a warm, welcoming space and offering top-of-the-line, advanced technology to aid in the treatment of mothers and babies.

In October, we opened our new Walker Center for Cancer Care, one of the most comprehensive centers in the region. We also added a new labor and delivery wing to our birthing center, providing a warm, welcoming space and offering top-of-the-line, advanced technology to aid in the treatment of mothers and babies.

We are so grateful for the support of our community. Together, we will continue to build a healthier future for all.

Thank you to our generous friends for making this possible.

Steve Pierce
Chair, Samaritan Medical Center Foundation of Northern New York
The 16th Annual North Country Festival of Trees

The North Country Festival of Trees is an annual fundraiser that benefits children’s services and programs at Samaritan Medical Center and the Watertown Family YMCA. The year was bigger than ever with 93 beautifully decorated trees and three wreaths. The event truly captures the spirit of the season. A special thank you to our many decorators and volunteers who assisted in making this event a spectacular success. In 2016, we once again included a way to help directly benefit other community organizations. The holiday trees were available for purchase by either silent or live auction, and the buyer could choose to keep the tree or donate it to a local non-profit organization or family in need.

Some exciting changes were implemented this year, including the early opening of the festival doors. Some exciting changes were implemented this year, including the early opening of the festival doors.

Saturday evening’s magical Sugarplum Ball re-enchanted over 750 fathers and daughters, mothers and sons, all dressed in their finest holiday attire. Keep your traditions going by attending A Touch of Grace, Barse Photography & Formal Wear, and Studio 505 for generously donating trees, tutorials, hair and nail services, and photos.

The success of this weekend-long event is a direct result of the participation of so many businesses and community organizations. The success of this weekend-long event is a direct result of the participation of so many businesses and community organizations. A special thank you to our annual Festival of Trees was a raffle of trees decorated and donated by the teachers and students from the Watertown City School District.

This year’s gala brought together over 300 guests. It was a night to remember, complete with beautifully decorated trees, fine food and drink, great conversations—and culminating in a spirited live auction on select trees.

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Heart to Heart
Grateful Patient Program

Can't think of the right way to thank a special caregiver? Recognize them with the Heart to Heart program. The Heart to Heart program gives patients, residents, families and friends a special way to say “thank you” to an individual—or even an entire department—who went the extra mile and made a difference in their visit or that of a loved one. A donation of any size may be made and will support patient services at Samaritan Health systems. Since its inception in 2010, the Heart to Heart program has raised over $62,500 through 280 donations and has recognized over 275 different providers and departments.
We salute the leadership and dedication of the following individuals, organizations and corporations who are members of the Samaritan Society. Their generosity helps to ensure that the highest quality care is always delivered to the communities we serve. Membership is extended to those who have committed to a support level of $15,000 or more.

Advanced Business Systems, Inc.
Robert E. Aloian, Jr
Kim & Jennifer Allen
Build-Etch Ares
Mr. & Mrs. Albert Amendola*
Daniel J. & Margaret Aurelia
Aubertine and Carrier Architects, Beginners &
Local Surveyors
Mr. & Mrs. Boboos
Mr. & Mrs. Christopher Beaton
Dr. Rhys Williams & Hannah Wells
William Bonett
Lowen
Nancy Brexler
Mr. & Mrs. Richard A. Brooks
Drs. Brett & Kristen Brown
Paul & Matthew Brown
Mr. & Mrs. Robert B. Carrier
Mr. & Mrs. Richard T. Carman
Dr. & Mrs. Paul Carr
Prudance & Joan Chen
Briar & Christine Clise
Richard & Blue Coydet
Mr. & Mrs. Greg Couch
Dr. & Mrs. Andrew Crossley
Dr. & Mrs. David C. Crowley
Mr. & Solly Daly
Dr. & Mrs. John Dough
Dr. Daniel Dobkin
Nancy DelBorgio
LeWeb & Mark Deming
Mr. & Mrs. Donald Doremus
The Board of St. Jude Foundation
Dr. Walter & Mrs. Berline Dodard
Mr. & Mrs. David M. Dodge
Mr. & Mrs. Donald H. Doebler
Robert & Mary T. Dolan
Dr. & Mrs. Robert D. Donahue
Mrs. Nancy W. Duncan
John & Lori Durand
Bonnie Eppolito
Barbara & Robert Fargo
Mr. & Mrs. Brian Fermon
Beth & Randy Fries

New members this year include:
Melissa Fisher-Gaetan & David Gaetan
Mr. and Mrs. Mike Fyekeung & Bronson Abstract
Sally and Peter Daly
John Rubes & Margaret Hamed
Left to Right: Steve Pierce, Sally Daly, Peter Daly, Tom Carman

Above:
Steve Pierce, Matthew Tuscott, Tom Carman

Left to Right:
Steve Pierce, Sally Daly, Peter Daly, Tom Carman

Above:
Dr. & Mrs. James E. Fih
Carolyn & Andrew Habyak
Richard R. Florance
Dr. & Mrs. Albert Amendola P. Fioflet
Drs. & Judy Fogle
John P. & Jennifer & Shaw
Dr. & Mrs. Henry Dickey
Dr. & Mrs. Jean Dufresne
Brian E. Stacy
Dr. Daniel R. Stacy
Mrs. M. & Dr. E. Doug Lang
Dr. David R. Dugger
David Dugger
Dr. Shaminanda Bhagya & Shalini Darke
Robert & Angela Dober
Hayley Poyre & Cliff, Inc.
Susan Price-Hill & Danielle's Thrive, Thousand Islands
Left: & Deborah Hendley
Urban & Sally Hendley
Curtis Hines, Jr
Mr. & Mrs. Henry Hudson
John & Liesa Johnson
Tony Joseph
Mr. & Mrs. T.J. Jakab
Ann Johnson, Jr
Dana McComber
Dr. Colleen & Ms. Monica McAdoo, A
Mr. & Mrs. Douglas Kennedy, Jr
Kruse & Kulp
Dr. Mark McFadden*
Dr. Robert Embell & Bill & L. Levine
KEMCO West Novus Limited
Kilda & Valda
Memorials and Honorariums

Remembering loved ones is important. Memorial and honorary gifts to the Samaritan Medical Center Foundation provide a lasting tribute to family members, friends and those who played a meaningful role in your life, while also providing valuable financial support to Samaritan.

This recognition society was established in honor of Dr. Henry M. Stevens, Samaritan’s first Board President in 1881. Those donors who provide support for Samaritan through wills, trusts and other deferred giving plans are included in the Stevens Society.

Memorial Society:
Kathleen E. Baker
Josephine M. Bingham Estate
Leola M. Blosse
Vivian Bray
James H. Cox
Patrick Currier
Les & Marsha Deming
Thomas L. Dunbar
Mrs. Richard Ennis
Noni M. Farmer
Beth & Randy Fipps
Violet G. Fuller
Dr. David G. Gregor
Shirley P. Griggs
Harriet L. Pruyn Trust
William Hartman
Fred H. Jennings
Walcott B. Jones
Dana Keefer
Earle J. Kelsey
David C. Knowlton
Irene G. Kolton
Dr. Karl J. Komar
Virginia M. LaPlante
Blanche Livermore
Richard & Mary Macsherry
Dr. & Mrs. Ralph J. Marilley
John F. Marsellus
Verna Martiney Trust in Memory of Bertha Martiney
Joseph W. Martiney
Mary & Ted Mascott
Carol A. McGowan
Andrew McNally III
Anthony M. Menkel, Jr.
Michael C. Miller
Dean & Barbara Morrow
Dr. Ronald & Mrs. Celia Perciaccante
Charles & Susan Peters
Emily Queior
Charlotte Smith
T. Urling & Mabel Walker
Walter S. Atkinson Fund
Joe & Lisa Weber
Loretta E. Wright
Martin & Linda Yenawine

Honorarium Society:
Jeffrey S. Peck
Barbara Edwards
Rose M. Reff
Carole A. Gray
Sandra A. Ingerson
Laraine C. French
BCA Architects & Engineers
Laura Lamon
Carrie Merritt
Pamela S. Beyor-Murtha
Cleveland Calhoun
Black River Elementary School Faculty
Donald D. Paige, Jr.
Nan M. Petrie
Hans W. Wawrousek
Ann M. Baldwin
Vernon B. Gayne
Doris Goodfellow Scott
Mary Lou LaRose
Larraine A. Farella
Anne Piroli
Dorothy G. Taylor
Crossley Dental Associates, P.C.
Eugene C. Leary
Margaret R. Dicob
Fred Bellows
Carl H. Zimmer
George B. Shultz
William E. Ward
Diana L. Harris
Helen M. Garnsey
Sherry M. Turck

The Stevens Legacy Society

Left to Right:
Steve Pierce, chair of Samaritan Foundation; Dana Keefer, new Stevens Society Member; Tom Carman, Samaritan President and CEO.
Every step forward in healthcare is a step forward for patients. In 2018, we launched the “Healing Power of Progress,” a capital fundraising campaign for Samaritan. We realized that to continue upholding our promise to provide the best possible care for every patient, every time, we needed to push for further sustainability and service integration.

The Healing Power of Progress campaign funding priorities included the Wellness Center for Cancer Care, our new Center for Women and Children, and our Endowment, or sustainability fund. At Samaritan, we’re committed to our community and to always being there for everyone who comes through our doors—just as we have been since 1881.

The following is a list of generous donors who have supported quality healthcare at Samaritan by contributing $50 or more to either the Samaritan Foundation or the Children’s Miracle Network. Whether you gave to the capital campaign specifically or gave to one of our annual appeals, we are grateful for your support.

Honor Roll of Giving

---

“They made us feel like family when we gave birth at Samaritan and a nurse said she remembered us! It was very special. We have to remember that the nurses and doctors are people, too. We are deeply appreciative of how they treated us.”

Jennifer Everett, Mother and Military Spouses
The care was great. The nurses were outstanding. I was there every day, so I got to see them and develop a relationship. They treat everyone the same. They treat everyone with dignity and respect. Yes, I would 100 percent recommend Samaritan for your cancer treatment.”

Joann Lavarsey, Cancer Survivor

“Through telemedicine, you can be at Samaritan, and at the same time, be at the Cleveland Clinic, at Sloan Kettering, Johns Hopkins, or even at the Mayo Clinic without ever leaving Watertown! What an amazing sense of security we have right here at Samaritan!”

James Levin, Owner, Community Broadcasters
Do you believe in miracles? We do.

Meet Adeline, 5-years-old, two open heart surgeries, and friend of one special dog.

Upon being born, Adeline was diagnosed with a severe congenital heart defect. After performing genetic testing with a portion of her umbilical cord, doctors found that she was missing a piece of her 22nd chromosome. She was diagnosed with velocardiofacial syndrome. At just two years old, Adeline had her first open heart surgery—but it wouldn't be her last. Anticipating more health battles were to come, Adeline's mom reached out to Children's Miracle Network to have Adeline's dog, Nora, trained to become a service dog. Throughout Adeline's recovery, Nora was always there to aid in the fight, no matter what. Adeline was named Samaritan’s local champion for the Walmart and Sam’s Club Children’s Miracle Network Hospitals campaign. Months later, in September 2018, Adeline would have to undergo a second open heart surgery. Except this time, it would be with her best friend by her side.

Put your money where the miracles are.

As the number of families helped by CMN continues to grow each year, we want to thank our partners for making our mission a reality. Together, we make miracles happen.
### Samaritan Locations Listing

**samaritanhealth.com**

<table>
<thead>
<tr>
<th>Location Name</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Samaritan Medical Center</td>
<td>830 Washington Street</td>
<td>315-785-4000</td>
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<tr>
<td>Samaritan Medical Center Foundation of Northern NY</td>
<td>830 Washington Street</td>
<td>315-785-4584</td>
</tr>
<tr>
<td>Children's Miracle Network of Northern NY at Samaritan</td>
<td>830 Washington Street</td>
<td>315-785-4000</td>
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<tr>
<td>Samaritan Keep Home</td>
<td>133 Pratt Street</td>
<td>315-785-4053</td>
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<tr>
<td>Samaritan Summit Village</td>
<td>22691 Campus Drive</td>
<td>315-782-6800</td>
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<tr>
<td>Clifton-Fine Hospital</td>
<td>1014 Oswegatchie Trail Road</td>
<td>315-848-3351</td>
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<tr>
<td>Samaritan Home Health</td>
<td>104 Paddock Street</td>
<td>315-782-0415</td>
</tr>
<tr>
<td>A Woman's Perspective</td>
<td>22567 Summit Drive</td>
<td>315-782-2805</td>
</tr>
<tr>
<td>Addiction Services</td>
<td>1575 Washington Street Suite A</td>
<td>315-782-5060</td>
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<td>Dermatology</td>
<td>1575 Washington St door H</td>
<td>315-782-7300</td>
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<td>Ear, Nose and Throat &amp; Gastroenterology</td>
<td>826 Washington Street Suite 204</td>
<td>315-782-1751</td>
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<tr>
<td>Family Health Center at Clayton**</td>
<td>909 Strawberry Lane Clayton, NY 13624</td>
<td>315-686-2094</td>
</tr>
<tr>
<td>Family Health Center at Lacona*</td>
<td>3 DeMott Street Lacona, NY 13083</td>
<td>315-387-3400</td>
</tr>
<tr>
<td>Family Health Center at Clayton**</td>
<td>1213 Coffeen Street</td>
<td>315-782-2140</td>
</tr>
<tr>
<td>Family Health Center at LeRay**</td>
<td>26908 Independence Way Suite 101</td>
<td>315-629-4525</td>
</tr>
<tr>
<td>Family Health Center at Sacketts Harbor*</td>
<td>105 Barrocks Drive Sackets Harbor, NY 13685</td>
<td>315-646-7119</td>
</tr>
<tr>
<td>Family Health Center at Adams**</td>
<td>10881 NYS Route 11 Adams, NY 13605</td>
<td>315-232-4400</td>
</tr>
<tr>
<td>Family Health Center at Cape Vincent*</td>
<td>782 East Broadway Street</td>
<td>315-654-2530</td>
</tr>
<tr>
<td>Family Health Center at Watertown*</td>
<td>1575 Washington Street Suite B</td>
<td>315-786-7300</td>
</tr>
<tr>
<td>General &amp; Vascular Surgery</td>
<td>826 Washington Street Suite 106</td>
<td>315-782-1505</td>
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<tr>
<td>Imaging &amp; Lab Center at Coffeen Street**</td>
<td>1213 Coffeen Street Suite 2</td>
<td>315-782-2140</td>
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<tr>
<td>Imaging &amp; Lab Center at Washington Summit**</td>
<td>22567 Summit Drive Building 2</td>
<td>315-782-1204</td>
</tr>
<tr>
<td>Lab Service Center at Neurology</td>
<td>1340 Washington Street Suite 3</td>
<td>315-786-4886</td>
</tr>
<tr>
<td>Lab Service Center at Orthopaedics</td>
<td>1571 Washington Street Suite 102</td>
<td>315-786-8962</td>
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<tr>
<td>Lab Service Center at Sleep Disorders Center of NNY</td>
<td>830 Washington Street</td>
<td>315-786-4930</td>
</tr>
<tr>
<td>Outpatient Behavioral Health</td>
<td>1575 Washington Street Suite A</td>
<td>315-786-7300</td>
</tr>
<tr>
<td>Plastic Surgery</td>
<td>629 Washington Street 1st Floor</td>
<td>315-755-9650</td>
</tr>
<tr>
<td>Pulmonology &amp; Thoracic Surgery</td>
<td>19320 US Route 11 Building 3</td>
<td>315-786-0254</td>
</tr>
<tr>
<td>Rheumatology</td>
<td>629 Washington Street 2nd Floor</td>
<td>315-755-3450 (Office)</td>
</tr>
<tr>
<td>Sleep Disorders Center of NNY</td>
<td>830 Washington Street</td>
<td>315-785-HOPE (4673)</td>
</tr>
<tr>
<td>Woman to Woman</td>
<td>1575 Washington Street Suite C</td>
<td>315-785-4155</td>
</tr>
<tr>
<td>Wound Care Center Care</td>
<td>165 Coleman Avenue</td>
<td>315-755-2024</td>
</tr>
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* Lab services available by appointment
** Lab and x-ray services available

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