Together We Can
Senior Management Team

Dr. Mario Victoria
VP, Medical Affairs &
Chief Medical Officer

Keith G. Robison
VP, Information
Services & Chief
Information Officer
(effective 9/1/17)

Thomas H. Carman
President &
Chief Executive Officer

Mary D. Whalen
Senior VP &
Chief Operating Officer
(thru 8/31/17)

Paul A. Kraeger
Senior VP, Special
Projects/Interim
Chief Financial Officer

Dr. Maria Victoria
VP, Medical Affairs &
Chief Medical Officer

Kimberly L. Thibert
VP, Patient Care
Services &
Chief Nursing Officer

M. Andrew Short
VP, Chief Operating
Officer (effective 9/1/17),
VP, Information Services
and Chief Information
Officer (until 8/31/17)

Elizabeth C. Fipps
VP, Foundation and
Community Services

Thomas W. Shatraw
VP, Human Resources

Barbara E. Morrow
VP, Long Term
Care Services

W. Randall Fipps
AVP, Operations &
Behavioral Health

Christopher J. Bastien
AVP, Support Services

Keith G. Robison
VP, Information
Services & Chief
Information Officer
(effective 9/1/17)
Dear Friends,

“Together we can” is a phrase that resonates through everything we do and everything we have been able to accomplish at Samaritan and in our community, thanks to a clear vision and a solid strategic plan. Together with our dedicated employees, medical staff, leadership team, trustees and community partners, we have proudly raised the bar for healthcare in our region. And those efforts continue.

When we see results, such as those outlined in our 2017 Annual Report, it truly is rewarding to step back and remind ourselves of the difference we make in the lives of those who entrust us with their care. But we can’t do it alone. It takes teams of committed individuals from across the Samaritan organization, community and beyond to ensure access to high-quality, comprehensive, safe and compassionate care for those we serve.

It is not always easy. There are obstacles to overcome, tough decisions to make, support and respect to be earned and regulations to abide by—and all in a time of significant changes in healthcare. Together, we face these challenges head-on. Through resilience, innovation and collaboration, we find solutions and persevere.

We truly are fortunate to have a solid corps of dedicated supporters and stakeholders who are all working toward common goals and who never settle for the status quo. It is with sincere gratitude and appreciation that we share the Samaritan Health System 2017 Annual Report with those who have made this success possible, enabling Samaritan to continue to serve the healthcare needs of our region for years to come.

Sincerely,

Thomas H. Carman
President & CEO
Samaritan Medical Center’s (SMC) revenues, including Samaritan Medical Practice (SMP), reached $226 million in 2017, continuing a steady growth trend. Hospital net assets stood just shy of $88 million at year’s end, while post-acute care assets (Samaritan Keep Home (SKH), Samaritan Summit Village (SSV) and Samaritan Home Health (SHH)) grew to $37 million. Combined with the Samaritan Medical Center Foundation of Northern New York (SFNNY), the Samaritan system’s net assets totaled $138.7 million.
Healthcare Reform Progress

The regional, state and national movement to restructure the healthcare delivery system aims to reduce avoidable hospital use, including emergency room visits and hospitalizations. Samaritan’s annual emergency department (ED) visits hit a high of nearly 54,000 four years ago, then steadily declined as reforms were implemented. ED visits dropped 12.4% between 2014 and 2017. The hospital’s annual acute discharges fell 7.5% between 2013 and 2017.

Reducing hospitalizations requires a shift in healthcare focus to primary and specialty care for illness prevention, early detection, and chronic disease self-management. Visits to our primary care, specialty care and behavioral health clinics grew by 22.7% in the past three years alone. Together, the reductions in hospital usage and increases in outpatient care demonstrate Samaritan’s progress implementing healthcare reform.
Community Value

Samaritan exists to meet the community’s healthcare needs. The community, in turn, supports Samaritan far beyond simply using our services. Volunteers, advocacy and donations prove that together, this hospital and the community it serves are building an effective, responsive, stable system that will deliver quality health care for years to come. The tremendous growth of the Samaritan Medical Center Foundation, whose assets have more than tripled over a decade to $13.6 million, illustrates the growing strength of the hospital-community relationship.

Asset Growth
SMC Foundation

<table>
<thead>
<tr>
<th>Year</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>2008</td>
<td>$4.1M</td>
</tr>
<tr>
<td>2009</td>
<td>$5.4M</td>
</tr>
<tr>
<td>2010</td>
<td>$5.9M</td>
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<tr>
<td>2011</td>
<td>$6.1M</td>
</tr>
<tr>
<td>2012</td>
<td>$8M</td>
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<td>2013</td>
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<tr>
<td>2015</td>
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<tr>
<td>2016</td>
<td>$11.4M</td>
</tr>
<tr>
<td>2017</td>
<td>$13.6M</td>
</tr>
</tbody>
</table>

Community Value

2017 Care Counts

<table>
<thead>
<tr>
<th>Hospital and Clinics</th>
<th>Long-term care facilities (SKH, SSV &amp; SHH)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1,660 (Births)</td>
<td>194,143 (Resident Days)</td>
</tr>
<tr>
<td>1,655 (Acute Rehab Days)</td>
<td>8,580 (Home Health Visits)</td>
</tr>
<tr>
<td>7,434 (Surgical Cases)</td>
<td>8,169 (Adult Day Care Visits)</td>
</tr>
<tr>
<td>10,081 (All Hospital Discharges)</td>
<td>96% (Skilled Nursing Occupancy Rate)</td>
</tr>
<tr>
<td>47,305 (Emergency Room Visits)</td>
<td>90% (Assisted Living Occupancy Rate)</td>
</tr>
<tr>
<td>106,047 (Imaging Procedures)</td>
<td>2,450 (Total Samaritan Employees)</td>
</tr>
<tr>
<td>184,374 (All Outpatient Visits)</td>
<td>$33M (Charity/Subsidized Care &amp; Community Investment)</td>
</tr>
<tr>
<td>876,191 (Lab Procedures)</td>
<td>$137M (Payroll)</td>
</tr>
<tr>
<td></td>
<td>$296M (Community Economic Impact)</td>
</tr>
</tbody>
</table>

In, around and impacting our community

2017 SAMARITAN HEALTH Annual Report
Together we can make miracles happen

Since 1990, Samaritan Medical Center has served as the North Country’s official Children’s Miracle Network Hospital (CMNH), striving to raise funds and allocate them to improve the health and well-being of children in Jefferson, Lewis and St. Lawrence counties. Because most insurance programs do not fully cover the cost of care at children’s hospitals, Children’s Miracle Network Hospitals raise money to fill the funding gaps, saving and improving the lives of countless children.

Through the CMN program, we’ve successfully supported children’s healthcare at Samaritan in some very big ways. The money we’ve raised has contributed to funding various capital projects and has helped us purchase critical pediatric medical equipment. We have even provided financial support to families with children affected by serious medical conditions by helping to pay for travel expenses and other out-of-pocket medical costs, a program unique to Samaritan.

#givemakemiracles

CMN 2017 Highlights

For the kids

- $374,988 Total funds raised
- $100,000 Center for Women and Children (part of its $1,000,000, 5-year commitment)
- $80,270 Capital Equipment
- $34,420 DFAP (Direct Family Assistance Program)

Thank you for being a miracle maker! Together, we can make a difference in the lives of children and families in the North Country.

Spring time is miracle time with our friends at Kinney Drugs! 16 locations throughout the tri-county area hold an 8-week campaign each year to help kids in our community.

A Fort Drum family is celebrated as they represent CMN in the Armed Forces Day Parade. CMN is proud to provide care to our Fort Drum families.

Athletes strike a pose at the finish line after participating in the 8th annual River Rat Triathlon held at the Antique Boat Museum, Clayton.

ABC 50’s Alex Hazard stops by to shoot one of many commercials to raise funds and awareness for CMN.

ABC 50’s Alex Hazard stops by to shoot one of many commercials to raise funds and awareness for CMN.

TOPS – “Neighbors helping neighbors” AND local kids!

ABC 50’s Alex Hazard stops by to shoot one of many commercials to raise funds and awareness for CMN.

Dairy Queen employees are all smiles as they serve up Blizzards to their fans on Miracle Treat Day.

Nurses from Maternity, NICU and Pediatrics join together to host a “Mommy and Me” event to benefit CMN. These ladies know first-hand how important donations are to CMN and the children cared for at Samaritan.

Kohl’s Cares shows their support for local children by volunteering at the Cinderella Tea Party hosted by Rhonda’s FootieWorks.

Johnny Spezzano takes time away from the mic to get a picture with one of our CMN Champions during the Radiothon, which raised more than $100,000 in just 3 days!

Thank you to our CMN volunteers for choosing to give your time and talent to help children in the North Country.

Celebrating 30 years of miracles, Walmart and Sam’s Club stores raised nearly $95,000 for local kids. Watertown Walmart alone raised more than $30,000!
Our community’s new destination for integrated cancer care.
Imagine that you’ve been diagnosed with cancer. It’s your first day of treatment, and while you have butterflies in your stomach, you feel reassured by your nurse’s smile and by the confidence in your doctor’s voice when she explains the technology and treatment she will be using to battle your cancer. You sit down in the chemotherapy chair. As you lift your head, you realize that directly in front of you is a beautiful rooftop garden. The feeling is unmistakable—hope.

A cancer diagnosis is scary. At Samaritan, we’re taking a big step to make it a little easier. In October, we will be opening the Walker Center for Cancer Care.

Currently, Samaritan offers many advanced services and procedures to diagnose and treat cancer. However, because every service is not offered in-house, patients have to drive to our off-site clinics and practices, which adds to the mental and physical strain that often comes with cancer care.

At the new Walker Center, we’re bringing the full spectrum of oncology service lines under one roof. From diagnosis, treatment, support and survivorship services to preventative, palliative and end-of-life care, patients will have everything they need for their journey with cancer in one convenient location. Complete with advanced technology and a rooftop garden, the Walker Center was designed with the patient in mind, creating an environment that is as comfortable as it is beautiful.◆
Optimizing technology. Elevating care.

One morning in the shower, you feel a lump in your breast. But when you visit your doctor, she takes a new kind of scan that allows both of you to see the entire tumor perfectly from every angle, making it simple to treat with extreme precision. Or, you wake up to a panicked spouse who is unable to lift his left arm. Even though you’re 75 miles from the nearest stroke center, your spouse still receives the most advanced stroke care at lightning speed. Or, you injure your knee when you slip in the kitchen. While the injury appears to only be a hyperextension, your doctor discovers a nearly undetectable tear in your meniscus and is able to prevent further injury through surgery.

While stories like these may sound like miracles, they’re happening at Samaritan right now. In fact, 3-D mammography, stronger MRIs and telemedicine are just a few of the ways we’re using advanced technology to bring our patients the best care possible. In fact, our focus on technology resulted in Samaritan being named a 2017 Most Wired Hospital—one of a select group of facilities across the US that leverage technology to improve patient care and hospital efficiency.
Named a 2017 Most Wired Hospital
One technology that has dramatically improved how we care for patients is telemedicine. Telemedicine uses telecommunication technology to link Samaritan to specialists at other facilities. So if a patient requires a service we don’t offer in-house, they can still receive treatment. This technology allows specialists from other hospitals to evaluate, diagnose and treat patients from a great distance via video chat. Besides bringing outside expertise close to home, telemedicine also profoundly impacts how we care for our stroke patients. When dealing with a stroke, every second counts. Transporting a patient to the nearest stroke center could take over an hour for some patients, risking serious brain damage. With telestroke care, patients can be cared for from the moment they walk through our doors. Just ask Celeste LaLonde. When her mother experienced a stroke while holding her great-granddaughter, time was of the essence. The community stepped up and, with the assistance of the Town of Watertown Ambulance crew who was close by, Celeste’s mother was quickly transported to Samaritan. Using telemedicine, our doctors collaborated with doctors in Syracuse and administered a drug to eliminate the clot and minimize brain damage.

“We have also successfully used telemedicine to improve care across a variety of other disciplines, such as wound care, behavioral health and long-term care. Soon, we will be able to use telemedicine to screen for diabetic retinopathy, a condition that, if left untreated, can cause blindness in diabetic patients.

We’ve also improved our imaging technology significantly. Our new CT technology is faster, stronger and exposes patients to less radiation. Our new MRI is three times as powerful as our former one, creating significantly higher resolution images. And finally, we’ve integrated 3-D mammography into our breast cancer screening process. With 3-D mammography, doctors can get an extremely detailed scan of the breast tissue. An x-ray arm revolves around the breast, taking multiple images in a matter of seconds. The machine then uses those images to create a 3-D representation of the entire breast. If a tumor is present, the doctor will be able to analyze it, layer by layer and from every angle. Beyond enabling doctors to accurately assess the width and depth of the tumor, 3-D mammograms often reveal abnormalities that would have been hidden in a traditional mammogram. With 3-D mammography, we can detect breast cancer before there are any symptoms. Plus, the procedure itself is far more comfortable and has a far lower risk of producing a false positive.

Technology can do many things. It can simplify processes. It can improve diagnoses. It can shorten treatment times. But if it doesn’t make our patients’ lives better, it’s useless. As our technology becomes ever more precise and powerful, the result should always be more hopeful smiles and sighs of relief.

—Celeste LaLonde
Allison Leroux, MRI Technologist, prepares her patient for his scan in Samaritan’s new Philips Ingenia 3.0T MRI. Patients have many comfort options from which to choose, including room lighting color, music and more. The Ingenia 3.0T MRI reduces exam time and has a wide opening to accommodate patients of various sizes, ages and physical conditions.

Brianne Castro, Radiologic Technologist, talks with her patient about the advantages of Samaritan’s new FujiFilm 3-D mammography capabilities. Samaritan invested in three new units: one is located the hospital and two at Woman to Woman. CT Technologist Kyle Zehr prepares a patient for her scan in one of Samaritan’s two new 128-slice Philips CT scanners.
Many people think that outstanding patient care and outstanding financial performance are at odds. But in truth, they go hand in hand. When a patient has to be readmitted, or must stay in the hospital longer than planned, it is hard on both the patient and the hospital. That’s why at Samaritan, we have always put patient care first. It is also why we are pleased to operate under an initiative called Value-Based Purchasing.

Value-Based Purchasing is a payment structure put in place by the government that reimburses hospitals based on the value they offer patients. Instead of hospitals being paid more to treat a higher volume of patients, as in the former model, they are paid to give patients higher-quality, more satisfying care. It is a way of holding hospitals accountable for both the cost and quality of care. Hospitals are rated in three areas: Quality, Patient Experience and Cost of Care. Quality is based on patient outcomes. Patient Experience is based on the patient’s satisfaction with their care. Cost of Care is based on whether providers are caring for patients in a responsible, cost-effective, efficient manner.

At Samaritan, we make every effort to excel in each of these areas.

- We educate frequent visitors to the Emergency Department on how to stay healthy and out of the hospital.
- We ensure that patients understand the instructions about their medication and care through the TeachBack approach, giving them a greater sense of confidence, comfort and satisfaction.
- We take special care to ensure that when we release patients, they return home safely with all the information they need to avoid being readmitted for the same condition.

These efforts have paid off in important ways. In addition to achieving recognition and accreditations from the New York State Department of Health, we were recognized nationally for our excellence in surgical patient care by The American College of Surgeons National Surgical Quality Improvement Program. We have also continued to achieve strong financial results year after year.

We are successful medically because we genuinely care about our patients. And we are successful financially for the very same reason.
A few weeks ago, you had a stroke. While you have been treated and are in stable condition, you’re experiencing weakness on the left side of your body. It’s daunting to even consider performing simple tasks like making breakfast. Or, you’ve had a terrible motorcycle accident. You wonder if you will ever be able to walk again. But before you know it, you’ve begun rehab. Slowly, but surely—after stroke, accident or surgery—you start building back. At your side is your Samaritan rehabilitation specialist. She’s not just a highly-trained expert, but also a friend. One who understands your concerns, who has solutions. One who you can trust. Stakeholders, community members and employees can be proud that at Samaritan, our rehabilitation services are second to none in the region. As the largest employer of rehabilitation specialists in Jefferson County, we offer patients a full range of acute inpatient, subacute, outpatient and home care services, from infant to geriatric rehabilitation.

Our rehab offering is unique in many ways. Along with having the most advanced outpatient adult speech therapy unit in the area, we also offer a variety of specialty services not commonly found here, such as lymphedema and vestibular rehabilitation. As the opening of our new cancer center nears, we’re looking to expand our capabilities even further to better serve the needs of cancer patients.

Utilizing the expertise of seasoned professionals with over 30 years of experience, as well as the fresh perspectives of recent college graduates, our integrated team of over 60 therapists works with patients and their families to develop the best plan for restoring movement, confidence and quality of life. We understand the thought of rehab can be intimidating, but with the help of our occupational, speech and physical therapists, patients have nothing to fear. We’re focused on developing a level of trust and comfort with our patients. In fact, it’s not uncommon for the first therapist a patient works with to be with them throughout the entire rehab process. Even if a patient receives treatment at another facility, they have the option of returning to Samaritan for their rehab so that they’ll be closer to home. We’ll even send a liaison to ensure the transition is smooth.

When it comes to helping patients, our creativity knows no bounds. Whether we’re utilizing therapy dogs to make rehabilitation more fun, or helping patients relearn how to make a cup of coffee in the fully furnished apartment that’s attached to our rehab facility, our team will do whatever it takes to help our patients return to normal life safely and confidently.
Physical Therapy
Cardiac Rehabilitation
Pulmonary Rehabilitation
Speech Therapy
Occupational Therapy
Lymphedema Therapy
2017 Medical Staff

ALLERGY & IMMUNOLOGY
Dariusz Chrostowski, MD

ANESTHESIOLOGY
Tom T. Chen, MD
Eric N. Duah, MD
Ivan E. Montalvo-Otano, MD
Diemthuy Nguyen, MD
Jin Qi, MD
Irvin R. Sanchez, MD
Jarmila Slezkova, MD
Edwin N. Urf, Jr., DO

CARDIOLOGY
David H. Antecol, MD
Fritz Roc, MD
Vojtech Slezka, MD
James E. Willis, MD
Mirza M. Ashraf, MD

CARDIOLOGY - PEDIATRIC
Nader H. Atallah-Yunes, MD
Craig J. Byrum, MD
Matthew J. Egan, MD
Daniel A. Kveselis, MD
Frank C. Smith, MD

DENTISTRY
Natashya M. Fraser, DDS
Kirk A. Johnson, DDS
Thomas P. McCue, IV, DDS
Hans W. Wawrousek, DDS

DENTISTRY - ORAL SURGERY
Reed Attisha, DMD, MD
Erhard A. Beuttenmuller, DDS
Logan R. Curtis, DDS
Bruce J. Dines, DMD
Hiram A. Garcia-Rivera, DMD
Gerald J. Schneeberger, DDS

DENTISTRY - PEDIATRIC
Andrew A. Beuttenmuller, DDS
Chelsea A. Eppolito, DDS
Maria L. Ybarra, DDS

DERMATOLOGY
Rachel E. Lewis, MD
Christopher D. Lowe, MD

EMERGENCY MEDICINE
Philip A. Chafe, MD
Sarah A. Delaney-Rowland, MD
Frances M. Gill, MD
Maja Lundborg-Gray, MD
Matthew D. Maynard, DO
Brian D. Roggie, MD
Craig Schiff, DO
Preston A. Wigfall, MD

ENDOCRINOLOGY
Claudia B. Fish, MD

EAR, NOSE, THROAT
Richard B. Abriss, MD
Tony CY. Chuang, MD
Albert A. McClain, MD
Norman R. Weir, MD

2017 Graduating Residents and their Attending Physicians from Samaritan’s Graduate Medical Education Program (L to R): Viliane Vilcant, DO; LaVerne VanDeWall, DO; Benjamin Rudd, MD; Shervin Shohrabi, DO; Trang Nguyen, DO (front row), Jason Federline, DO; Joseph “Ryan” McClain, DO; David Rechlin, DO.
FAMILY MEDICINE
Christopher P. Black, MD
Caitlin M. Donegan-Tartell, DO
Jon A. Emerton, MD
Nancy Girard, DO
Paula M. Gregg, MD
Stephen T. Grybowski, MD
Aaron D. Huizenga, DO
Akshat Jain, MD
John W. Jepma, DO
Daniel W. Krebs, MD
Jill Laureano-Surber, DO
Thaddeus M. Pajak, DO
Damian M. Ray, MD
Benjamin D. Rudd, MD
Jack Rush, MD
Svetlana C. Shah, MD
Neel Shah, MD
Kate E. Skipton, MD
Ryan E. Tyler, MD
John W. Weston, DO
Joseph F. Wetterhahn, MD
Jason F. White, MD
Karen A. Williams, MD

GASTROENTEROLOGY
Chaitanya K. Chandrala, MD
David Reindl, MD
Gerald S. Weinstein, MD
Jie He, MD
John S. Laldin, MD
Vijesh Patel, MD
Nazeel Qureshi, MD
Aruna Ray, MD
Gurpreet Singh, MD
Yu Sung, DO
Xianjin Yi, MD

GENERAL SURGERY
Eduardo B. Barayuga, MD
Daniel A. Bryden, DO
Leo J. Gosselin, Jr., MD
Robert O. Kimball, MD

GYNECOLOGY & UROGYNECOLOGY
Nanci L. Hawkins, MD

HEMATOLOGY/ONCOLOGY
Florence P. Arnold, MD
Osagie Bello, MD
Day F. Hills, MD

HOSPITALIST
Kareem Abed, MD
Heather E. Bennett, MD
Aaron B. Campbell, DO
David J. Flint, MD
Joan C. Guevarra, MD
Ingy S. Hanna, DO

INFECTIOUS DISEASE
Maylene J. Duah, MD

INTERNAL MEDICINE
Laura Boggs, DO
Collins F. Kellogg, Jr., MD
M. A. Moid Khan, MD
Julie M. Lapointe, MD
Frank Rhode, MD
LaVerne R. VanDeWall, DO

INTERVENTIONAL RADIOLOGY
Moonjohn Kim, MD*

MATERNAL-FETAL MEDICINE
Robert K. Silverman, MD

NEONATOLOGY
Craig Guerin, DO
Karl J. Komar, MD

NEPHROLOGY
Jahangir A. Randhawa, MD
Khalid P. Sindhu, MD
Wajeeha K. Sindhu, DO

NEUROLOGY
Mohsin Ali, MD
Abdul Latif, MD
Sundus Latif, MD
Samah O. Mohiuddin, MD

NEUROLOGY (TELESTROKE)
Elwaleed M. Elnour, MD

NEUROSURGERY
Farook Kidwai, MD
Michael P. Owen, MD
Serge Rasskazoff, MD

OB/GYN
John P. Barrett, MD
Kenya Cain, MD
Elliott H.S. Cohen, DO
Walter Dodard, MD
Heather O. Irobunda, MD
Kirk D. McBride, MD
Jonathan R. Oliva, DO
Daniel C. Sessions, MD
Katrina D. Stinson, MD

OCcupATIONAL MEDICINE
Charles Moehs, MD, MPH

OPHTHALMOLOGY
William G. Crane, Jr., DO, FACS
David Ewing-Chow, MD
Debra A. Koloms, MD
Noaman Sanni, MD
Matthew A. Weinstein, DO

Continued after next page
ORTHOPAEDIC SURGERY
Bruce L. Baird, MD
Paul A. Carey, MD
Brian J. Carr, MD
Paul S. Curtis, MD
Steven B. Fish, MD
Andrew N. Markwith, MD
Natalie M. Nielsen, MD
Dionisio Ortiz, MD
Edward N. Powell, MD
Perry T. Shuman, MD
D. Peter VanEenennaam, MD

PEDIATRICS
Farhana Asim, MD
Farhana Basit, MD
Myla D. Estepa, MD
Alfred L. Gianfagna, MD
Joseph C. Gianfagna, MD
Shari M. Hogan, MD
Khalil Kardooni, MD
Josiree Ochotorena, MD
Stephanie A. Oliva, MD
Gail Rose-Green, MD
Sandra E. Timerman, MD
Mario F. Victoria, MD

PODIATRY
Nathan D. Ashby, DPM
Andrew R. Majak, DPM
James P. Pelletier, DPM

PSYCHIATRY
Alberto Blasi, MD
Sadaqat N. Khan, MD
Maritza Santana-Garcia, MD

PSYCHIATRY - ADULT/CHILD & ADOLESCENT
Astrid M. Otten, MD

PSYCHIATRY - CHILD & ADOLESCENT
Anthony F. Yacona, MD

RADIATION ONCOLOGY
Daniel S. DeBlasio, MD
John W. Gebert, MD
Linda L. Schicker, MD

RHEUMATOLOGY
Charles A. Wasicek, MD

TELESTROKE
Karen C. Albright, DO
Julius Gene S. Latorre, MD
Hesham E. Masoud, MD
Elena Schmidt, MD

PATHOLOGY
Shahandeh Haghir, MD
Michael B. Kelleher, MD
Steve K. Landas, MD
Samuel A. Livingstone, MD
Brian T. Pavlovitz, MD
Yilin Zhang, MD

PHYSICAL MEDICINE & REHABILITATION
Howard H. Huang, MD
John J. Shonk, MD

PLASTIC SURGERY
Guillermo Quetell, MD

RADIOLOGY
Daniel S. Gray, MD
Mark Kwalbrun, MD
Patrick J. Lanigan, MD
Dean J. Phillips, MD
Joseph V. Scrivani, MD
Raymond Terepka, MD
John J. Wasenko, MD
Jeffrey D. Way, MD
Daniel J. Weber, MD

THORACIC SURGERY
Robert J. Johnson, MD

UROLOGY
Kevin L. Chandler, MD
Alejandro R. Rodriguez, MD
Deborah L. Wilson, MD

VASCULAR SURGERY
J. Timothy Riley, MD

WOUND CARE
James V. Stillerman, MD

*Deceased
Samaritan Medical Center is proud to play a key role in helping Fort Drum achieve its mission of being “Ready Today. Relevant Tomorrow.” when it comes to serving our nation and protecting our country.

The 10th Mountain Division is one of the most deployed divisions in the US Army. These soldiers must be ready at a moment’s notice if called upon during times of need or conflict anywhere in the world. Our relationship with Fort Drum helps to ensure that these Soldiers are fit for deployment—anytime, anywhere. Equally important is supporting and caring for their families until they return home.

Fort Drum’s annual impact on our region’s economy exceeds $1.2 billion. Keeping Fort Drum relevant to the Department of Defense is not only Fort Drum’s responsibility, it is also our community’s.

Military spending cuts and periodic rounds of base closures have made it critical that we demonstrate Fort Drum’s continued relevance; we must show the Department of Defense that our unique healthcare model is efficient and responsive to the Army’s ever-evolving needs.

Over the past several years, the success of our healthcare delivery model has attracted the attention of top decision-makers within the Federal Government, the Army and the Department of Defense. In 2017, Samaritan Medical Center hosted numerous high-ranking officials to showcase this model’s success, including: 

Former Secretary of the US Army, The Honorable Robert M. Speer
Holly Dailey, spouse of the Sergeant Major of the Army
Brigadier General R. Scott Dingle, Commanding General, Regional Health Command – Atlantic
Dr. Allen Edwards (PSM), Senate Armed Services Committee
Gary Leeling (PSM), Senate Armed Services Committee
Senator Kirsten Gillibrand
Captain Glen Diehl (PSM), House Armed Services Committee
Thomas Hawley (PSM), House Armed Services Committee
Representative Elise Stefanik
Lieutenant General Nadja West, US Army Surgeon General – Commander MEDCOM

Fort Drum is home to the US Army’s 10th Mountain Division—and home to a very unique healthcare model. Most military bases have their own hospitals where Soldiers and their families can receive care. Fort Drum is the only military division installation without one. Instead, it relies on community hospitals like Samaritan Medical Center. With approximately 50,000 active duty Soldiers, veterans, civilian employees and family members, Fort Drum adds significantly to the region’s healthcare population.

Samaritan Medical Center and its physicians are responsible for 95% of the care provided to this population. As Samaritan has grown to better accommodate this responsibility and all the related needs, benefits around healthcare access and quality of life have accrued for everyone, both within the Fort Drum community and the greater community where we all live and work.

- Greater demand for specialists has resulted in the addition of new doctors and services
- More choices and resources are available to Soldiers and family members seeking medical care
- Military doctors and civilian doctors gain new insights through working side by side
- Military family members and civilians working at Samaritan exchange perspectives and ideas for improving care in the hospital and in nursing homes
- Thousands more patients turn to Samaritan Medical Center for care, contributing to the long-term financial stability of the hospital
- Tight bonds and a vibrant sense of patriotism and pride between the military and civilian populations have made our community stronger than ever

By the numbers
Fort Drum’s Soldiers and their families account for a significant percentage of the care Samaritan provides, including:

- 51% of Births
- 39.5% Neonatal Intensive Care
- 29.6% Pediatrics
- 31.7% Inpatient Mental Health
- 24.9% Emergency Department
Serving our community.

Samaritan’s 2016-2018 Community Service Plan made great progress in 2017. Our initiatives to battle obesity and chronic illness and integrate mental health into primary care were both highly successful.

<table>
<thead>
<tr>
<th>Battling Obesity and Chronic Illness</th>
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<tbody>
<tr>
<td>Approximately 60 patients and family members participated in a Healthy Kitchens, Healthy Lives® cooking class, a series of classes inspired by culinary medicine and taught by Samaritan providers.</td>
</tr>
<tr>
<td>Our newly accredited certified diabetes educator held one-on-one educational sessions to teach our patients how to manage their diabetes.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Integrating Mental Health into Primary Care</th>
</tr>
</thead>
<tbody>
<tr>
<td>More than 15,000 patients were screened for depression during routine visits to their primary care practitioners at Samaritan Family Health Centers. Approximately 10% of those patients screened positive for depression.</td>
</tr>
<tr>
<td>Patients who screened positive for depression underwent further testing and were referred to specialists for counseling and other treatments as needed.</td>
</tr>
<tr>
<td>A licensed clinical social worker joined Samaritan’s Plaza Family Health Center (Watertown) staff, working with primary care patients and providers to offer services and support for mental healthcare awareness.</td>
</tr>
</tbody>
</table>

In 2018, Samaritan will continue to push these initiatives forward, supporting the NYS Department of Health’s 2013-2018 Prevention Agenda, a statewide health improvement plan.

Samaritan receives national honors for quality.

Samaritan Medical Center recently received commendations from several national organizations for the quality of our care.

Samaritan was awarded a three-year accreditation in radiation oncology from the American College of Radiology (ACR). The ACR seal of accreditation represents the highest level of quality and patient safety. It is only awarded to facilities meeting specific Practice Guidelines and Technical Standards developed by ACR after a peer-review evaluation by Board-certified radiation oncologists and medical physicists who are experts in the field.

Samaritan also received National Recognition for Meritorious Outcomes from The American College of Surgeons National Surgical Quality Improvement Program (ACS NSQIP®). The ACS NSQIP is the only nationally-validated quality improvement program that measures and enhances the care of surgical patients.

As a participant in ACS NSQIP, Samaritan is required to track the outcomes of inpatient and outpatient surgical procedures and collect data that informs patient safety and the quality of surgical care improvements. Samaritan was one of only 60 hospitals to receive this designation.

“This is a testament to our physicians, nurses and all support staff and their commitment to the best care possible to our patients,” said Dr. Mario Victoria, SMC Chief Medical Officer. “It validates for us and for our patients that Samaritan Medical Center delivers a level of care equal to or better than other hospitals across the nation.”

In addition, Samaritan was also recognized by The Joint Commission as a Top Performer on Key Quality Measures®, and recognized by Excellus BlueCross BlueShield as a Blue Distinction® Center for Maternity Care.
Volunteers 2017

Samaritan volunteers provide meaningful and caring support to our patients, residents, families and staff. This year, we recruited 82 new volunteers to help in the hospital and nursing homes. We finished the year with impressive numbers:

<table>
<thead>
<tr>
<th>Total number of hours donated by volunteers</th>
<th>Total number of volunteers</th>
</tr>
</thead>
<tbody>
<tr>
<td>22,900</td>
<td>228</td>
</tr>
</tbody>
</table>

Our summer teen program included 15 students who experienced healthcare first-hand. They could become the caregivers of tomorrow!

Advocate volunteers round on patients to do a check-in and make sure each patient is satisfied and comfortable.

Our advocate volunteers round five days a week, allowing us to offer assistance to patients, as well as monitor trends and concerns.

Many volunteers assist at senior living facilities to offer a friendly visit, do activities or transport residents to appointments or events.

The Samaritan Auxiliary gift shop has over 20 volunteers who help shoppers. One volunteer in particular has done an amazing job.

Meet Alberta. January 1st marked Alberta’s 90th birthday—and over 22 years of volunteer service. Alberta volunteers every Monday and Tuesday, enthusiastically helping with candy orders, tidying up and helping out wherever she can. To say she has a heart for volunteering would be an enormous understatement. From helping with special sales and events to covering shifts for co-workers, Alberta is always there to lend a helping hand. When she’s not volunteering at the hospital, Alberta keeps busy at home, spending time with her children, grandchildren and great grandchildren. We can’t thank Alberta enough for all that she’s done for Samaritan. If you stop at the gift shop, be sure to let her know how much she is appreciated.

Our information desk volunteers play a vital role at Samaritan, from greeting visitors and patients to helping them easily navigate the hospital. In the evening, teen volunteers work at the desk, giving them a great way to help others and learn customer service skills.

Each year, we celebrate and honor volunteers with dinner and a small gift. It is a much-anticipated event and a chance for the volunteers to get to know each other, share their experiences and be recognized for their amazing contributions.◆
Committed to quality care.

The Samaritan Auxiliary was established in 1896. It is a group of ambassadors and volunteers dedicated to supporting and enhancing healthcare programs throughout the Samaritan organization. Today, the Auxiliary’s 134 members play a vital role in improving quality of care through volunteer activities and financial support.

Whether it’s purchasing larger necessities or providing small comforts, the Samaritan Auxiliary is instrumental in providing exceptional care to our patients. Purchasing carts for the respiratory department, bed extenders for taller patients, and stuffed animals and coloring books for young patients are just a few of the ways they help make our patients’ stays more enjoyable. Volunteers even go the extra mile to make our residents feel special by celebrating their birthdays with flowers and balloons.

Second graders from throughout Jefferson County tour the hospital to learn about jobs in healthcare and to alleviate any fears they may have of being hospitalized.

The Samaritan Auxiliary awarded a $1,000 scholarship to Samaritan’s Samantha Flory who is pursuing a degree in nursing. Congratulations, Samantha!

The Samaritan Auxiliary owns and operates three gift shops and a Starbucks coffee shop.

Samaritan Auxiliary Board of Directors 2017-2018

One Night, One Diamond.

Samaritan Auxiliary’s 15th Annual One Night, One Diamond community fundraising event was a great success. The donations of 400 attendees and almost 100 sponsors made possible the purchase of an Olympus 360 degree radial linear, extra-slim mini probe for image-guided cancer detection in the lungs. The event also provided funds for a second technology, the Altrix Precision Temperature Management System. This system can be used to warm a hypothermic patient or to cool a patient whose body temperature is too high, helping to reduce fevers and the potential for seizures, organ failure and altered levels of consciousness. It is also beneficial to patients with hypoxic brain injuries. This equipment and technology has tremendous life-saving potential. Proceeds from the 2017 One Night, One Diamond event totaled over $50,000.

W.H.A.L.E.™ and That’s Using Your Head

The Samaritan Auxiliary, in partnership with the Kinney Drugs Foundation, is proud to bring the child seat-safety program, “W.H.A.L.E.,” to Jefferson County. W.H.A.L.E. stands for “We Have a Little Emergency.” In the event of a motor vehicle accident that injures, traumatizes or kills the driver and passengers, W.H.A.L.E. makes it possible for rescue personnel to identify children riding in the vehicle’s child safety seats. In some cases, the driver and passengers in a vehicle may not be related to the child. This makes conventional means of obtaining information ineffective, potentially causing delays in getting medical information about the child. W.H.A.L.E. helps ensure that children in motor vehicle accidents get the best care as quickly as possible.

The Samaritan Auxiliary also is bringing “That’s Using Your Head”—a helmet identification program—to Jefferson County. If a child wearing a helmet is injured in an accident while on a bicycle, rollerblading or skiing, a sticker on the side of the helmet signals to emergency medical responders that there is ID information inside the helmet. This helps medical personnel to immediately obtain the child’s name, date of birth, address, medical information and emergency contact names and numbers.
Samaritan’s Patient Family Advisory Council is a team of community members that meets monthly to learn about Samaritan and share their opinions as “the voice of the patient.” This invaluable feedback allows us to make necessary changes to improve how we meet the needs of our patients, residents and visitors. Resident Councils also provide feedback in each of our long-term care facilities.

Our patients are at the center of everything we do. That’s why we’re always looking for new and better ways to make their experiences the best they can be. Throughout 2017, we worked diligently to hardwire a process called “Hourly Rounding.” This patient care structure ensures that nurses or aides complete rounds to see patients on an hourly basis. While the staff is in the room, they address four standard questions to ensure patient needs are met:

- Do they need to use the restroom?
- Are they in pain?
- Do they need help repositioning?
- Are their possessions within reach?

This method of completing rounds ensures patients’ needs are met consistently. Additionally, each patient room has a communication board to facilitate clear communication between the patient, their family and their care team.

“Amazing, trustworthy, reliable and easy to talk to. The entire staff put me at ease. Your attention to detail and personalities are absolutely amazing. Thank you from the bottom of my heart!”

- From a patient

(For Dr. Gosselin and Lisa Potter, General Surgery.)
Celebrating our Nurses

At Samaritan, our patients rely on the education, experience and compassion of our nursing staff every day. As part of our National Nurses' Week celebration, Samaritan and our medical staff established a program to formally recognize outstanding achievements by our nursing professionals.

Each year, Samaritan physicians, employees and trustees are invited to nominate nurses for the exceptional work they do in the categories of Quality & Safety, Education & Mentorship, Leadership, Excellence in Nursing Practice, Innovation & Leading Change and Rookie of the Year.

2017 Honorees

**Leadership**
Deborah LaMora, RN, Maternity

**Education & Mentorship**
Robin Monroe, RN, Maternity

**Excellence in Nursing Practice (SMG, Long-Term Care, Clinics)**
Alyssa Ryan, RN, 4 Pavilion
Shannon Strong, RN, Charge Nurse, Emergency Department

Hannah Gould, LPN, Samaritan Family Health Center - Clayton
Chris Loomis, LPN, Samaritan Summit Village

**Innovation & Leading Change**
Tamara Hicks, RN, Samaritan Dermatology

**Quality & Safety**
Jane Phelps RN, Quality Improvement Practitioner

**Rookie of the Year**
Zachary Lynch, RN, 4 Pavilion

**Lifetime Achievement Award**
Margot Rhode, Nurse Practitioner

Margot Rhode, Nurse Practitioner, receives the Lifetime Achievement Award in Nursing from her team of orthopaedic surgeons. (L to R): Dr. Steven Fish, Dr. Bruce Baird, Dr. Edward Powell, Dr. Peter VanEenendaam, Dr. Perry Shuman

Front row (L to R): Tamara Hicks, Jane Phelps, Hannah Gould, Alyssa Ryan
Back row (L to R): Zachary Lynch, Robin Monroe, Shannon Strong, Chris Loomis, Deborah LaMora
Dr. John Poggi, Recognized with Lifetime Achievement Award

In March 2017, Samaritan hosted its fifth annual physician recognition dinner. This event, supported by the Samaritan Medical Center Foundation and Medical Executive Committee, is held each year on or around National Doctors’ Day (March 30) to honor Samaritan’s active and retired physicians for their dedication. As part of this event, Dr. John Poggi (Medical Oncology/Hematology) was named the recipient of the 2017 Lifetime Achievement Award. This award recognizes a Samaritan physician for his/her leadership and service to the health and well-being of the Northern New York community.

New Physician Reception

The annual new physician reception is an opportunity to welcome new physicians who joined us over the past year. Held on October 18, the reception recognized 14 new physicians who are now providing care with Samaritan:

- Richard B. Abriss, MD – Otolaryngology (ENT)
- Chaitanya K. Chandrala, MD – Gastroenterology
- Chelsea A. Eppolito, DDS – Pediatric Dentistry
- Daniel W. Krebs, MD – Family Medicine
- Christopher D. Lowe, MD – Dermatology (military)
- Andrew N. Markwith, MD – Orthopaedic Surgery
- Albert A. McClain, MD – Otolaryngology (ENT)
- Natalie M. Nielsen, MD – Orthopaedic Surgery
- Dionisio Ortiz, MD – Orthopaedic Surgery (military)
- Astrid M. Otten, MD – Psychiatry
- Brian T. Pavlovitz, MD – Pathology
- J. Timothy Riley, MD – Vascular Surgery
- Robert K. Silverman, MD – Maternal & Fetal Health
- Wajeeha K. Sindhu, DO – Nephrology

Celebrating our Employees

Samaritan holds an annual employee service award dinner to recognize employees who reached a milestone service anniversary. In 2017, over 60 staff members celebrated 20-, 25-, 30-, 35- and 40-year anniversaries at Samaritan. Special recognition was given to eight individuals who celebrated 40 years of service and dedication to our organization. We truly appreciate their decades of service to Samaritan and to our community.
Dear Friends,

“Together We Can” says it all, doesn’t it? We are so fortunate to experience the amazing spirit of giving from our community, including long-term donors, new friends and our own staff. This generosity, along with the unmatched quality of care from Samaritan caregivers, ensures the continued health of our community. Thank you for your support of Samaritan and our mission.

This year brought with it many exciting projects. One such project is the new Walker Center for Cancer Care, which will bring our full spectrum of oncology service lines under one roof. The center will open in October 2018. We also celebrated the opening of our new Labor and Delivery Unit, which is housed in the new Center for Women and Children at Samaritan. Already, we have received generous support for both projects. As we look to the future, we’re excited to talk with even more friends who would like to help our community by becoming a part of these important projects.

This is just the beginning of what Samaritan will be able to accomplish as we further our technology, programs and services. Your contributions have a meaningful impact on our entire community. Thank you for your ongoing commitment to making Samaritan the best place to receive and provide care.

Sincerely,

Chair, SMC Foundation Board of Trustees

Thank you to our generous friends

Walker Center for Cancer Care
Robert Sturtz Family
Mary & Ted Mascott
Doug & Mary Sanford
Dr. John & Gina Poggi
Judy Foster Glick
Carthage Federal Savings
Sally & Urban Hirschy
Bev & Bernie Brown
Mike Lundy & Dr. David Rechlin
Westelcom Family of Companies
The Ellie Van Golf Tournament 2017
2017 Watertown Mayors Ball

Center for Women and Children
Children’s Miracle Network of NNY
Knowlton Technologies
Northern Credit Union
Kinney Drugs Foundation
Dr. Walter & Mrs. Berline Dodard
Community Bank
Richard Macsherry, Sr.
Dick Macsherry was a one of a kind person. He was a loyal Samaritan Society member and a generous, giving man to so many in our entire community. He was a man who believed in quality healthcare for everyone and donated almost $1.2 million to Samaritan. The Macsherry Connector between Samaritan Medical Center and Keep Home was built in honor of his wife, Mary. We will miss his wit and his many stories.

Dr. Joven Kuan
Dr. Kuan was a dedicated employee and supporter of Samaritan and was the Director of Clinical Laboratory Services from 1972-2000. Always ready to take his lab staff under his wing to help them in any way he could, Dr. Kuan inspired the people around him to strive for excellence.

Honor Roll of Giving

The Samaritan Medical Center Foundation of Northern New York and Children’s Miracle Network greatly appreciate the generous support we received from our community in 2017. Each donation, no matter the size, is valued. Sometimes, the best donations are those of time or talent. Every donor is priceless to us. We were saddened that this year also marked the passing of some of our most treasured friends—we miss them dearly.

We pay tribute to them here.

Every gift of support that we receive allows us to make important advancements to ensure quality health care for our community. Charitable gifts help us enhance patient care services, provide continued education for our healthcare professionals, expand our facilities and acquire specialized equipment. Made possible through your generosity, these improvements make a huge difference for patients, families and our community.

Dr. Moonjohn Kim
Dr. Kim was killed in a tragic motor vehicle accident. Losing Dr. Kim was a shock and devastating to his fellow co-workers and also to his patients. Since joining the staff of Samaritan in 2011, Dr. Kim was the recipient of numerous “Heart to Heart Grateful Patient” awards in honor of his outstanding care and was a member of the Samaritan Society.

Michael Miller
Mike was a loyal donor of gifts and talent to Samaritan. Mike served on the Samaritan Foundation Board of Trustees and also several committees since 2010. He contributed much more than his time; we are so appreciative for Mike’s ideas, advice and passion for fundraising and Samaritan. He is greatly missed.
2017 Samaritan Society Listing

We salute the outstanding leadership and dedication of the following individuals, organizations and corporations who have committed to a support level of $15,000 or more.

Advanced Business Systems, Inc.
Robert E. Aliasso, Jr.
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2017 Samaritan Health Annual Report

Dr. & Mrs. David J. Crossley

*Deceased
The Stevens Legacy Society

This recognition society was established in honor of Dr. Henry M. Stevens, Samaritan's first board president in 1881. Individuals who provide support for Samaritan through wills, trusts and other deferred giving plans are included in the Stevens Society.

2017 Stevens Society
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2017 Donors

The following is a list of generous donors who have contributed $150 or more to Samaritan in support of quality healthcare.

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Annual Thousand Islands Golf Classic

In June, we held our 20th Annual Thousand Islands Golf Classic. The two-day event began with a lively themed dinner and auction where attendees raised their paddles for a great cause. The following day, the golf tournament was hosted at the gorgeous Thousand Islands Country Club course on Wellesley Island. Over the course of just two days, we raised over $158,000. Thank you to everyone who helped make this event a success for over 20 years.

Fifty percent of the proceeds went to support the new Walker Center for Cancer Care project. The remaining funds were used to enhance patient care and promote health and education in the North Country region through support of programs and acquisition of medical equipment.

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Summer marked the beginning of the new employee giving campaign—Together We Can. Employee participation in the campaign was awe-inspiring. Employees from across the system were encouraged to choose a passion project that meant the most to them and could make a difference in the place they work each day. In the spirit of compassionate Samaritan care, employees came together to support each other as well as each other’s projects. Together, our employees raised over $30,000. Every donation made a meaningful difference for patients, residents, families, friends and neighbors who receive care at Samaritan. Thank you!

Passion projects in 2017 included:

- Walker Center for Cancer Care
- Women and Children
- Children’s Miracle Network
- Best Use Fund
- Long-Term Care
- Employee Fund

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The North Country Festival of Trees is one of the holiday season’s premier fundraising events. It is dedicated to benefiting children’s services and programs at Samaritan Medical Center and the Watertown Family YMCA. This year, the event raised over $160,000 for both organizations.

If you have never attended the Festival of Trees, mark your calendar for 2018. The three-day festival makes for a great time and benefits a great cause. This year, the Friday evening gala had an outstanding turnout with over 300 guests enjoying fine food, drinks and conversations, while surrounded by creatively decorated trees. The excitement of the night culminated in a spirited live auction for select trees. Saturday evening drew over 800 mothers, fathers, daughters and sons, all dressed in their finest holiday attire for the Sugarplum Ball. During the day on Friday and Saturday, the venue was open for public viewing of the decorated trees and wreaths.

In 2017, the Festival of Trees again included a way to directly benefit other community organizations. The holiday trees were available for purchase by either silent or live auction, and the buyer could choose to donate the tree to a local non-profit organization or a family in need.

Festival of Trees organizers also gave back to community members this year. Both Samaritan Medical Center (through Children’s Miracle Network) and the YMCA selected five children to attend the Sugarplum Ball. All of these special guests were children who otherwise may not have had the opportunity to attend this festive evening. Local businesses helped make the occasion truly magical with donations of dresses and tuxedos as well as hair and nail services and photos. Special thanks to A Touch of Grace, Bella Bridal, Urban Nature Spa & Salon (Lori Russell), The Ritz Day Spa and Creative Imaging Fine Photography for helping to make this evening possible for these children. ●
Hundreds of hours of planning are dedicated to an event of this magnitude. Your hard work is evident and very much appreciated.

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The Inspiration Fund

In 2017, donations made to The Inspiration Fund supported the Samaritan Medical Center Foundation Endowment Fund. Donations also helped purchase remote telemetry equipment.

Many conditions or illnesses can affect the heart’s proper functioning. However, not every condition requires the intensive monitoring of our intensive care unit (ICU). Remote telemetry allows patients to be cared for on a medical/surgical unit while their heart is monitored by trained staff located in the ICU. The patient wears a small, wireless “tele box” that communicates with a monitoring station located on the medical/surgical unit and the ICU. If the patient has a cardiac event, the medical/surgical nurse, along with an experienced ICU nurse, are ready to respond and take action.

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<td>Diana S. Mullen</td>
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43
Heart to Heart Grateful Patient Program

When words aren’t enough to say “thank you,” Samaritan Medical Center Foundation’s Heart to Heart program gives patients, residents, families and friends the opportunity to thank a special caregiver or even an entire department who went the extra mile and made a difference in their visit or stay. Donations can be any amount and will go to benefitting patient services. Since its inception in 2010, the Heart to Heart program has raised over $62,000 and recognized over 245 different providers and departments.

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<td>Jennifer E. Lundy-Kalin</td>
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<tr>
<td>Rebecca Ross</td>
<td>Mr. Daniel Sacco</td>
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HONOREE          DONOR
American Legion - William C. Dexter Post 673
Jean Barnford (52)
Donald S. Butterfield
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Mark Irwin
Susan Lashway
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Richard J Smith
Stephen Sullivan
Peggy A. West
Ute Wood
Andrew Staab
Kenneth & Lorraine Doyle
Jane V. Schmitt
Michael & Julie Bociollatt
Mary Steiner
Don Wickens
Warren M. Wilke

Ronald E. Sawyer

Heart to Heart Grateful Patient Program
## Locations & Information

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<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
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<tr>
<td>Samaritan Medical Center</td>
<td>830 Washington Street, Watertown, NY 13601</td>
<td>315-785-4000</td>
</tr>
<tr>
<td>Samaritan Medical Center Foundation of Northern NY</td>
<td>830 Washington Street, Watertown, NY 13601</td>
<td>315-785-4584</td>
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<tr>
<td>Children’s Miracle Network of Northern NY at Samaritan</td>
<td>830 Washington Street, Watertown, NY 13601</td>
<td>315-785-4053</td>
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<tr>
<td>Samaritan Keep Home</td>
<td>133 Pratt Street, Watertown, NY 13601</td>
<td>315-785-4400</td>
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<tr>
<td>Samaritan Summit Village</td>
<td>22691 Campus Drive, Watertown, NY 13601</td>
<td>315-782-6800</td>
</tr>
<tr>
<td>Clifton-Fine Hospital</td>
<td>1014 Oswegatchie Trail Road, Star Lake, NY 13690</td>
<td>315-848-3351</td>
</tr>
<tr>
<td>Samaritan Home Health</td>
<td>104 Paddock Street, Watertown, NY 13601</td>
<td>315-755-2024</td>
</tr>
<tr>
<td>A Woman’s Perspective OB/GYN</td>
<td>22567 Summit Drive, Suite 2, Watertown, NY 13601</td>
<td>315-788-2805</td>
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<tr>
<td>Addiction Services</td>
<td>1575 Washington Street, Suite 101, Watertown, NY 13601</td>
<td>315-779-5060</td>
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<tr>
<td>Ear, Nose and Throat &amp; Gastroenterology</td>
<td>826 Washington Street, Suite 204, Watertown, NY 13601</td>
<td>315-788-1751</td>
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<tr>
<td>Family Health Center at Adams**</td>
<td>10881 NYS Route 11, Adams, NY 13605</td>
<td>315-232-4400</td>
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<td>Family Health Center at Cape Vincent*</td>
<td>782 East Broadway Street, Cape Vincent, NY 13618</td>
<td>315-654-2530</td>
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<tr>
<td>Family Health Center at Clayton**</td>
<td>909 Strawberry Lane, Clayton, NY 13624</td>
<td>315-686-2094</td>
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<tr>
<td>Family Health Center at Lacona*</td>
<td>3 DelMott Street, Lacona, NY 13083</td>
<td>315-387-3400</td>
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<td>Family Health Center at Sackets Harbor*</td>
<td>105 Barracks Drive, Sackets Harbor, NY 13685</td>
<td>315-646-7119</td>
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<tr>
<td>Family Health Center at Watertown*</td>
<td>1575 Washington Street, Suite B, Watertown, NY 13601</td>
<td>315-786-7300</td>
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<tr>
<td>Imaging &amp; Lab Center at Coffeen Street**</td>
<td>1213 Coffeen Street, Suite 2, Watertown, NY 13601</td>
<td>315-779-5060</td>
</tr>
<tr>
<td>Imaging &amp; Lab Center at Washington Summit**</td>
<td>22567 Summit Drive, Suite 2, Watertown, NY 13601</td>
<td>315-788-1204</td>
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<td>Lab Service Center at Neurology</td>
<td>1340 Washington Street, Suite 3, Watertown, NY 13601</td>
<td>315-786-4886</td>
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<td>Lab Service Center at Orthopaedics</td>
<td>1571 Washington Street, Suite 102, Watertown, NY 13601</td>
<td>315-786-8962</td>
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<td>Oncology/Hematology</td>
<td>531 Washington Street, Suite 1000, Watertown, NY 13601</td>
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<td>Outpatient Behavioral Health</td>
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<td>Pain Management Center</td>
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<td>315-785-4155</td>
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<td>Pulmonology &amp; Thoracic Surgery</td>
<td>19320 US Route 11, Watertown, NY 13601</td>
<td>315-786-0254</td>
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<td>Sleep Disorders Center of NNY</td>
<td>830 Washington Street, Watertown, NY 13601</td>
<td>315-786-4930</td>
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<tr>
<td>SMART (Graduate Medical Education) Clinic</td>
<td>1575 Washington Street, Watertown, NY 13601</td>
<td>315-786-7300</td>
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<td>Urgent Care at LeRay</td>
<td>26908 Independence Way, Evans Mills, NY 13637</td>
<td>315-629-4080</td>
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<td>Urology</td>
<td>22567 Summit Drive, Suite 2, Watertown, NY 13601</td>
<td>315-782-7230</td>
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<td>Woman to Woman</td>
<td>1575 Washington Street, Suite C, Watertown, NY 13601</td>
<td>315-785-4155</td>
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<tr>
<td>Wound Care Center</td>
<td>165 Coleman Avenue, Watertown, NY 13601</td>
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* Lab services available by appointment
** Lab and x-ray services available