

2017  
**SAMARITAN HEALTH**  
Annual Report

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# *Together We Can*



## Senior Management Team



Thomas H. Carman  
President &  
Chief Executive Officer



Mary D. Whalen  
(thru 8/31/17)  
Senior VP &  
Chief Operating Officer



Paul A. Kraeger  
Senior VP, Special  
Projects/Interim  
Chief Financial Officer



Dr. Mario Victoria  
VP, Medical Affairs &  
Chief Medical Officer



Kimberly L. Thibert  
VP, Patient Care  
Services &  
Chief Nursing Officer



M. Andrew Short  
VP, Chief Operating  
Officer (effective 9/1/17);  
VP, Information Services  
and Chief Information  
Officer (until 8/31/17)



Elizabeth C. Fipps  
VP, Foundation and  
Community Services



Thomas W. Shatraw  
VP, Human Resources



Barbara E. Morrow  
VP, Long Term  
Care Services



W. Randall Fipps  
AVP, Operations &  
Behavioral Health



Christopher J. Bastien  
AVP, Support Services



Keith G. Robison  
VP, Information  
Services & Chief  
Information Officer  
(effective 9/1/17)

## 2017 Samaritan Medical Center Board

### *Officers*

Melanie Parker-Geurtsen, Chair  
Thomas Carman, President & CEO  
Dr. Jan Turcotte, Vice Chair  
Bernard Brown, Secretary  
Alfred Calligaris,  
Finance Committee Chair  
Paul Kraeger, Treasurer  
The Reverend Dr. Fred Garry,  
Immediate Past Chair

### *Trustees*

Maria Alicea  
Col. Brandon Bowline  
Christine Cisco  
Dr. Leo Gosselin  
Daphne Henri-Foley  
Marie Hess  
Dr. Howard Huang  
Kevin Kieff  
Dr. Robert Kimball  
Dr. Al Maloney  
Col. John McMurray  
Mary Perrine  
Thomas Piche  
Steven Pierce  
Catherine Quencer  
Dr. David Rechlin  
Robert Seamon  
Stephen Todd  
Joan Treadwell-Woods  
Mary Wardwell-Donahue  
Lisa Weber  
Denise Young



## 2017

### **Samaritan Keep Home**

Kevin A. Kieff, *Chair*  
 Thomas Carman,  
*President & CEO*  
 Samuel Purington, *Vice  
Chair*  
 Laurel Pike, *Secretary*  
 Paul Kraeger, *Treasurer*  
 Barbara Morrow,  
*Administrator/ VP Long  
Term Care*  
 Jayn Graves  
 Jordan Jones  
 Polly Matarese  
 Carole McCoy  
 Carl McLaughlin  
 Melanie Parker-  
 Geurtsen  
 Scott Slater

### **Samaritan Summit Village**

Joan Treadwell-Woods,  
*Chair*  
 Thomas Carman,  
*President & CEO*  
 Addison Vars, III,  
*Vice Chair*  
 Donald Rickett,  
*Secretary*  
 Paul Kraeger, *Treasurer*  
 Dorothy Zegarelli,  
*Interim Administrator*  
 Barbara Morrow,  
*VP Long Term Care*  
 Bev Brown  
 Carolyn Fitzpatrick  
 Dr. Collins Kellogg, Jr.  
 Marcie Marcolini  
 Ed Olley  
 Barry Ormsby  
 Tracy Valentine  
 Daniel Villa  
 Peter Walton

### **Samaritan Medical Center Foundation**

Steven Pierce, *Chair*  
 Martin Yenawine,  
*Vice Chair*  
 Corry Lawler,  
*2nd Vice Chair*  
 Kimberly (KI) LaClair,  
*Secretary*  
 John Wheeler, *Treasurer*  
 Martin Yenawine,  
*Immediate Past Chair*  
 Elizabeth Fipps, VP,  
*Foundation and  
Community Services*  
 David Adsit  
 Darrel Aubertine  
 Pamela Beyor  
 Hartley Bonisteel  
 Schweitzer  
 Thomas Carman  
 Franklin Cean  
 Nancy Del Borgo

Dr. Maja Lundborg-Gray  
 Maureen Lundy-Way  
 Michael Miller\*  
 Melanie Parker-  
 Geurtsen  
 Catherine Quencer  
 Joanne Rhode  
 M. Andrew Short  
 Patricia Tague  
 Lauran Throop  
 Joan Treadwell-Woods  
 Matthew Turcotte  
 Dr. David VanEenenaam  
 Addison Vars III  
 Mary Wardwell-  
 Donahue  
 Barbara Webber

### **Samaritan Home Health**

Thomas Carman,  
*President & CEO*  
 Reverend Dr. Fred Garry,  
*Vice President*  
 Lisa Weber, *Secretary*  
 Paul Kraeger, *Treasurer*

### **Clifton-Fine Hospital**

John Burns, *Chair*  
 Robert Seamon,  
*Chief Executive Officer*  
 Charles Hooven,  
*Vice Chair*  
 Lorraine Laurin,  
*Secretary*  
 Thomas Carman  
 Joe DeMart  
 Allen Ditch  
 Daphne Henri-Foley  
 Derek Lough  
 Tom Sauter  
 John Wheeler  
 Regina Yeo

### **Samaritan Auxiliary**

Christine Cisco,  
*President*  
 Berline Dodard,  
*Vice President*  
 Marcie Marcolini,  
*Secretary*  
 Maryann Rondon,  
*Treasurer*  
 Shawna Cutuli,  
*Assistant Treasurer*  
 Maria Alicea,  
*Past President*  
 Irene Carman  
 Barbara Fargo  
 Kathryn Ann Kolton  
 Tammie Miller  
 Kristyna Mills  
 Elizabeth Netto  
 Joanne Rhode

\*Deceased

## *Dear Friends,*

“Together we can” is a phrase that resonates through everything we do and everything we have been able to accomplish at Samaritan and in our community, thanks to a clear vision and a solid strategic plan. Together with our dedicated employees, medical staff, leadership team, trustees and community partners, we have proudly raised the bar for healthcare in our region. And those efforts continue.

When we see results, such as those outlined in our 2017 Annual Report, it truly is rewarding to step back and remind ourselves of the difference we make in the lives of those who entrust us with their care. But we can't do it alone. It takes teams of committed individuals from across the Samaritan organization, community and beyond to ensure access to high-quality, comprehensive, safe and compassionate care for those we serve.

It is not always easy. There are obstacles to overcome, tough decisions to make, support and respect to be earned and regulations to abide by—and all in a time of significant changes in healthcare. Together, we face these challenges head-on. Through resilience, innovation and collaboration, we find solutions and persevere.

We truly are fortunate to have a solid corps of dedicated supporters and stakeholders who are all working toward common goals and who never settle for the status quo. It is with sincere gratitude and appreciation that we share the Samaritan Health System 2017 Annual Report with those who have made this success possible, enabling Samaritan to continue to serve the healthcare needs of our region for years to come.

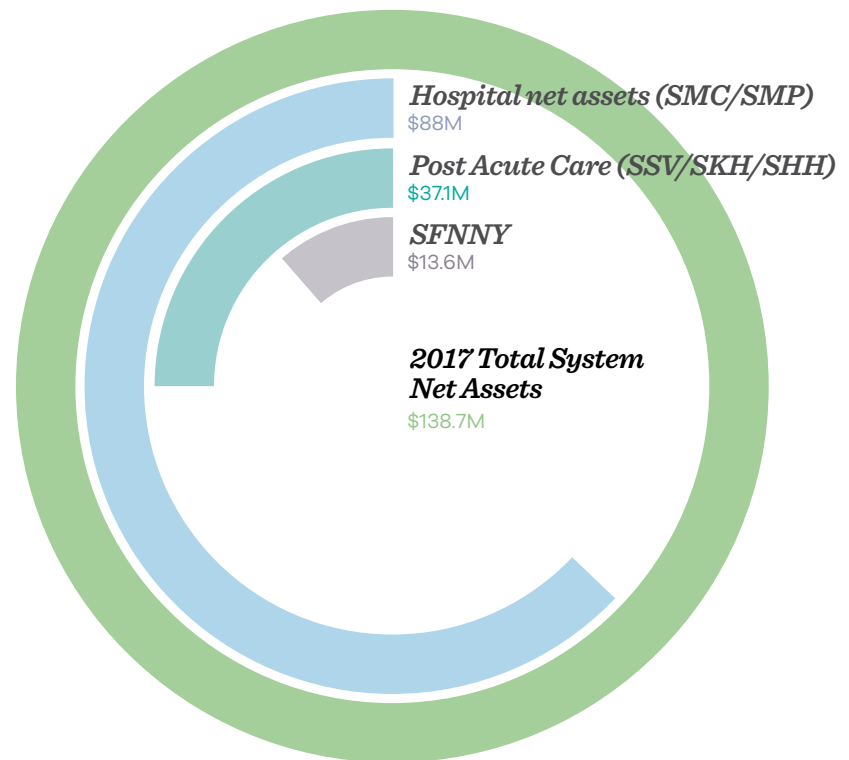
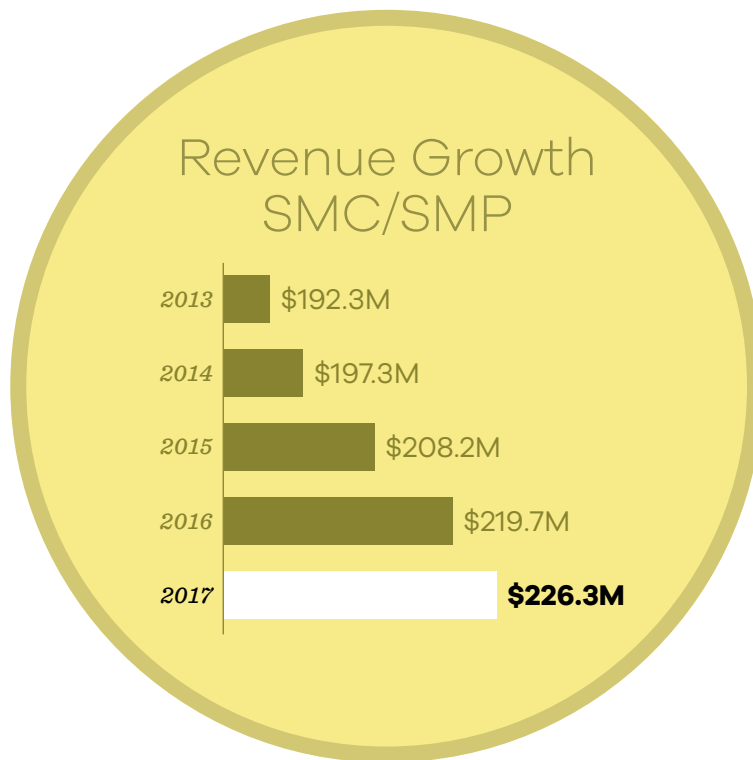
Sincerely,

**Thomas H. Carman**  
 President & CEO

# 2017 by the numbers

## Financial Stability

Samaritan Medical Center's (SMC) revenues, including Samaritan Medical Practice (SMP), reached \$226 million in 2017, continuing a steady growth trend. Hospital net assets stood just shy of \$88 million at year's end, while post-acute care assets (Samaritan Keep Home (SKH), Samaritan Summit Village (SSV) and Samaritan Home Health (SHH)) grew to \$37 million. Combined with the Samaritan Medical Center Foundation of Northern New York (SFNNY), the Samaritan system's net assets totaled \$138.7 million.

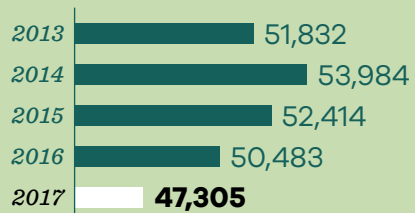


## Healthcare Reform Progress

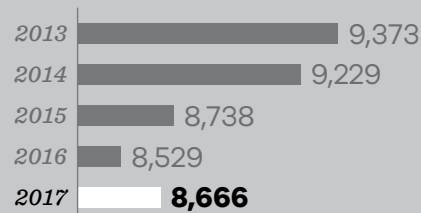
The regional, state and national movement to restructure the healthcare delivery system aims to reduce avoidable hospital use, including emergency room visits and hospitalizations. Samaritan's annual emergency department (ED) visits hit a high of nearly 54,000 four years ago, then steadily declined as reforms were implemented. ED visits dropped 12.4% between 2014 and 2017. The hospital's annual acute discharges fell 7.5% between 2013 and 2017.

Reducing hospitalizations requires a shift in healthcare focus to primary and specialty care for illness prevention, early detection, and chronic disease self-management. Visits to our primary care, specialty care and behavioral health clinics grew by 22.7% in the past three years alone. Together, the reductions in hospital usage and increases in outpatient care demonstrate Samaritan's progress implementing healthcare reform.

### Emergency Room Visits

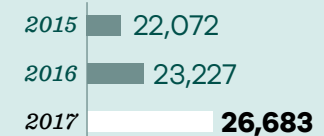


### Acute Discharges

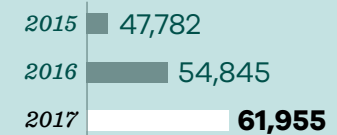


## Outpatient Clinic Visits

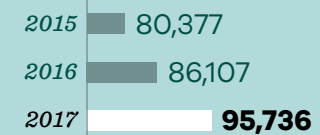
### Addictions/Behavioral Health



### Specialty Care Practices



### Primary Care Clinics

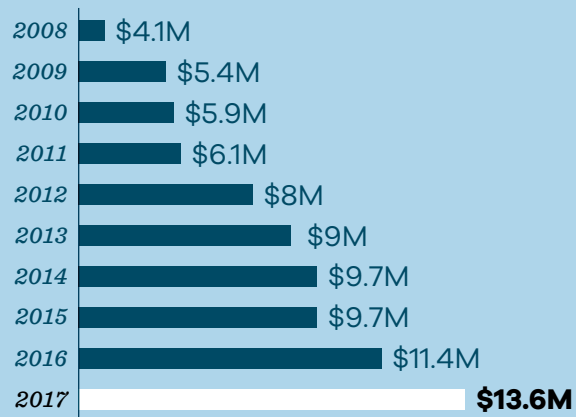




## Community Value

Samaritan exists to meet the community's healthcare needs. The community, in turn, supports Samaritan far beyond simply using our services. Volunteers, advocacy and donations prove that together, this hospital and the community it serves are building an effective, responsive, stable system that will deliver quality health care for years to come. The tremendous growth of the Samaritan Medical Center Foundation, whose assets have more than tripled over a decade to \$13.6 million, illustrates the growing strength of the hospital-community relationship. ♦

### Asset Growth SMC Foundation



## 2017 Care Counts

### Hospital and Clinics

**1,660**  
Births

**1,655**  
Acute Rehab Days

**7,434**  
Surgical Cases

**10,081**  
All Hospital Discharges

**47,305**  
Emergency Room Visits

**106,047**  
Imaging Procedures

**184,374**  
All Outpatient Visits

**876,191**  
Lab Procedures

### Long-term care facilities (SKH, SSV & SHH)

**194,143**  
Resident Days

**8,580**  
Home Health Visits

**8,169**  
Adult Day Care Visits

**96%**  
Skilled Nursing  
Occupancy Rate

**90%**  
Assisted Living  
Occupancy Rate

### In, around and impacting our community

**2,450**  
Total Samaritan  
Employees

**\$33M**  
Charity/Subsidized  
Care & Community  
Investment

**\$137M**  
Payroll

**\$296M**  
Community Economic  
Impact

# Together we can make miracles happen

Since 1990, Samaritan Medical Center has served as the North Country's official Children's Miracle Network Hospital (CMNH), striving to raise funds and allocate them to improve the health and well-being of children in Jefferson, Lewis and St. Lawrence counties. Because most insurance programs do not fully cover the cost of care at children's hospitals, Children's Miracle Network Hospitals raise money to fill the funding gaps, saving and improving the lives of countless children.

Through the CMN program, we've successfully supported children's healthcare at Samaritan in some very big ways. The money we've raised has contributed to funding various capital projects and has helped us purchase critical pediatric medical equipment. We have even provided financial support to families with children affected by serious medical conditions by helping to pay for travel expenses and other out-of-pocket medical costs, a program unique to Samaritan. ♦

#givehopemakemiracles



◀◀ Thank you for being a miracle maker! Together, we can make a difference in the lives of children and families in the North Country.



◀ Spring time is miracle time with our friends at Kinney Drugs! 16 locations throughout the tri-county area hold an 8-week campaign each year to help kids in our community.

## CMN 2017 Highlights

*For the kids*

**\$374,988**  
Total funds raised

**\$100,000**  
Center for Women and Children (part of its \$1,000,000, 5-year commitment)

**\$80,270**  
Capital Equipment

**\$34,420**  
DFAP (Direct Family Assistance Program)



▲ A Fort Drum family is celebrated as they represent CMN in the Armed Forces Day Parade. CMN is proud to provide care to our Fort Drum families!



▲ Athletes strike a pose at the finish line after participating in the 8th annual River Rat Triathlon held at the Antique Boat Museum, Clayton.



▲ ABC 50's Alex Hazard stops by to shoot one of many commercials to raise funds and awareness for CMN.



▲ TOPS – "Neighbors helping neighbors"...AND local kids!



▲ Kids Helping Kids! Teens from our summer volunteer program hold a bake sale to raise money for Samaritan, your local CMN hospital since 1990.



▲ Kohl's Cares shows their support for local children by volunteering at the Cinderella Tea Party hosted by Rhonda's FooteWorks.



▲ Dairy Queen employees are all smiles as they serve up Blizzards to their fans on Miracle Treat Day.



▲ Thank you to our CMN volunteers for choosing to give your time and talent to help children in the North Country.



▲ Johnny Spezzano takes time away from the mic to get a picture with one of our CMN Champions during the Radiothon, which raised more than \$100,000 in just 3 days!



▲ Celebrating 30 years of miracles, Walmart and Sam's Club stores raised nearly \$95,000 for local kids. Watertown Walmart alone raised more than \$30,000!



Our community's  
new destination for  
*integrated cancer care.*



WALKER CENTER  
*for* CANCER CARE



Imagine that you've been diagnosed with cancer. It's your first day of treatment, and while you have butterflies in your stomach, you feel reassured by your nurse's smile and by the confidence in your doctor's voice when she explains the technology and treatment she will be using to battle your cancer. You sit down in the chemotherapy chair. As you lift your head, you realize that directly in front of you is a beautiful rooftop garden. The feeling is unmistakable—hope.

A cancer diagnosis is scary. At Samaritan, we're taking a big step to make it a little easier. In October, we will be opening the Walker Center for Cancer Care.

Currently, Samaritan offers many advanced services and procedures to diagnose and treat cancer. However, because every service is not offered in-house, patients have to drive to our off-site clinics and practices, which adds to the mental and physical strain that often comes with cancer care.

At the new Walker Center, we're bringing the full spectrum of oncology service lines under one roof. From diagnosis, treatment, support and survivorship services to preventative, palliative and end-of-life care, patients will have everything they need for their journey with cancer in one convenient location. Complete with advanced technology and a rooftop garden, the Walker Center was designed with the patient in mind, creating an environment that is as comfortable as it is beautiful. ♦



# *Optimizing technology.* **Elevating care.**

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**O**ne morning in the shower, you feel a lump in your breast. But when you visit your doctor, she takes a new kind of scan that allows both of you to see the entire tumor perfectly from every angle, making it simple to treat with extreme precision. Or, you wake up to a panicked spouse who is unable to lift his left arm. Even though you're 75 miles from the nearest stroke center, your spouse still receives the most advanced stroke care at lightning speed. Or, you injure your knee when you slip in the kitchen. While the injury appears to only be a hyperextension, your doctor discovers a nearly undetectable tear in your meniscus and is able to prevent further injury through surgery.

While stories like these may sound like miracles, they're happening at Samaritan right now. In fact, 3-D mammography, stronger MRIs and telemedicine are just a few of the ways we're using advanced technology to bring our patients the best care possible. In fact, our focus on technology resulted in Samaritan being named a 2017 Most Wired Hospital—one of a select group of facilities across the US that leverage technology to improve patient care and hospital efficiency.





*Named a  
**2017**  
Most Wired  
Hospital*





▲ Abigail Youngs, RN and wound care-certified, utilizes telemedicine capabilities to connect to Dr. James Stillerman from his office at Samaritan's Wound Care Center so that he can evaluate her patient's wound from her hospital bed.

One technology that has dramatically improved how we care for patients is telemedicine. Telemedicine uses telecommunication technology to link Samaritan to specialists at other facilities. So if a patient requires a service we don't offer in-house, they can still receive treatment. This technology allows specialists from other hospitals to evaluate, diagnose and treat patients from a great distance via video chat. Besides bringing outside expertise close to home, telemedicine also profoundly impacts how we care for our stroke patients. When dealing with a stroke, every second counts. Transporting a patient to the nearest stroke center could take over an hour for some patients, risking serious brain damage. With telestroke care, patients can be cared for from the moment they walk through our doors. Just ask Celeste LaLonde. When her mother experienced a stroke while holding her great-granddaughter, time was of the essence. The community stepped up and, with the assistance of the Town of Watertown Ambulance crew who was close by, Celeste's mother was quickly transported to Samaritan. Using telemedicine, our doctors collaborated with doctors in Syracuse and administered a drug to eliminate the clot and minimize brain damage.

*“Today, her physical state is very good. No slurring with minimal signs that she had a stroke. Great rapid response. If you live close, definitely go to Samaritan over Syracuse. They have the equipment and the know-how to get the job done.”*

-Celeste LaLonde

We have also successfully used telemedicine to improve care across a variety of other disciplines, such as wound care, behavioral health and long-term care. Soon, we will be able to use telemedicine to screen for diabetic retinopathy, a condition that, if left untreated, can cause blindness in diabetic patients.

We've also improved our imaging technology significantly. Our new CT technology is faster, stronger and exposes patients to less radiation. Our new MRI is three times as powerful as our former one, creating significantly higher resolution images. And finally, we've integrated 3-D mammography into our breast cancer screening process. With 3-D mammography, doctors can get an extremely detailed scan of the breast tissue. An x-ray arm revolves around the breast, taking multiple images in a matter of seconds. The machine then uses those images to create a 3-D representation of the entire breast. If a tumor is present, the doctor will be able to analyze it, layer by layer and from every angle. Beyond enabling doctors to accurately assess the width and depth of the tumor, 3-D mammograms often reveal abnormalities that would have been hidden in a traditional mammogram. With 3-D mammography, we can detect breast cancer before there are any symptoms. Plus, the procedure itself is far more comfortable and has a far lower risk of producing a false positive.

Technology can do many things. It can simplify processes. It can improve diagnoses. It can shorten treatment times. But if it doesn't make our patients' lives better, it's useless. As our technology becomes ever more precise and powerful, the result should always be more hopeful smiles and sighs of relief. ♦

► CT Technologist Kyle Zehr prepares a patient for her scan in one of Samaritan's two new 128-slice Philips CT scanners.



▲ Allison Leroux, MRI Technologist, prepares her patient for his scan in Samaritan's new Philips Ingenia 3.0T MRI. Patients have many comfort options from which to choose, including room lighting color, music and more. The Ingenia 3.0T MRI reduces exam time and has a wide opening to accommodate patients of various sizes, ages and physical conditions.



► Brianne Castro, Radiologic Technologist, talks with her patient about the advantages of Samaritan's new FujiFilm 3-D mammography capabilities. Samaritan invested in three new units: one is located the hospital and two at Woman to Woman.



# *Cultivating* the ideal patient experience.

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**M**any people think that outstanding patient care and outstanding financial performance are at odds. But in truth, they go hand in hand. When a patient has to be readmitted, or must stay in the hospital longer than planned, it is hard on both the patient and the hospital. That's why at Samaritan, we have always put patient care first. It is also why we are pleased to operate under an initiative called Value-Based Purchasing.

Value-Based Purchasing is a payment structure put in place by the government that reimburses hospitals based on the value they offer patients. Instead of hospitals being paid more to treat a higher volume of patients, as in the former model, they are paid to give patients higher-quality, more satisfying care. It is a way of holding hospitals accountable for both the cost and quality of care. Hospitals are rated in three areas: Quality, Patient Experience and Cost of Care. Quality is based on patient outcomes. Patient Experience is based on the patient's satisfaction with their care. Cost of Care is based on whether providers are caring for patients in a responsible, cost-effective, efficient manner.

At Samaritan, we make every effort to excel in each of these areas.

- We educate frequent visitors to the Emergency Department on how to stay healthy and out of the hospital.
- We ensure that patients understand the instructions about their medication and care through the TeachBack approach, giving them a greater sense of confidence, comfort and satisfaction.
- We take special care to ensure that when we release patients, they return home safely with all the information they need to avoid being readmitted for the same condition.

These efforts have paid off in important ways. In addition to achieving recognition and accreditations from the New York State Department of Health, we were recognized nationally for our excellence in surgical patient care by The American College of Surgeons National Surgical Quality Improvement Program. We have also continued to achieve strong financial results year after year.

We are successful medically because we genuinely care about our patients. And we are successful financially for the very same reason. ♦

## Rating system for hospitals

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- 1 *Quality*
- 2 *Patient Experience*
- 3 *Cost of Care*





# *Real* rehabilitation.

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**A** few weeks ago, you had a stroke. While you have been treated and are in stable condition, you're experiencing weakness on the left side of your body. It's daunting to even consider performing simple tasks like making breakfast. Or, you've had a terrible motorcycle accident. You wonder if you will ever be able to walk again. But before you know it, you've begun rehab. Slowly, but surely—after stroke, accident or surgery— you start building back. At your side is your Samaritan rehabilitation specialist. She's not just a highly-trained expert, but also a friend. One who understands your concerns, who has solutions. One who you can trust. Stakeholders, community members and employees can be proud that at Samaritan, our rehabilitation services are second to none in the region. As the largest employer of rehabilitation specialists in Jefferson County, we offer patients a full range of acute inpatient, subacute, outpatient and home care services, from infant to geriatric rehabilitation.

Our rehab offering is unique in many ways. Along with having the most advanced outpatient adult speech therapy unit in the area, we also offer a variety of specialty services not commonly found here, such as lymphedema and vestibular rehabilitation. As the opening of our new cancer center nears, we're looking to expand our capabilities even further to better serve the needs of cancer patients.

Utilizing the expertise of seasoned professionals with over 30 years of experience, as well as the fresh perspectives of recent college graduates, our integrated team of over 60 therapists works with patients and their families to develop the best plan for restoring movement, confidence and quality of life. We understand the thought of rehab can be intimidating, but with the help of our occupational, speech and physical therapists, patients have nothing to fear. We're focused on developing a level of trust and comfort with our patients. In fact, it's not uncommon for the first therapist a patient works with to be with them throughout the entire rehab process. Even if a patient receives treatment at another facility, they have the option of returning to Samaritan for their rehab so that they'll be closer to home. We'll even send a liaison to ensure the transition is smooth.

When it comes to helping patients, our creativity knows no bounds. Whether we're utilizing therapy dogs to make rehabilitation more fun, or helping patients relearn how to make a cup of coffee in the fully furnished apartment that's attached to our rehab facility, our team will do whatever it takes to help our patients return to normal life safely and confidently. ♦





*Physical Therapy*

*Cardiac Rehabilitation*

*Pulmonary Rehabilitation*

*Speech Therapy*

*Occupational Therapy*

*Lymphedema Therapy*





# 2017 Medical Staff

## **ALLERGY & IMMUNOLOGY**

Dariusz Chrostowski, MD

## **ANESTHESIOLOGY**

Tom T. Chen, MD

Eric N. Duah, MD

Ivan E. Montalvo-Otano, MD

Diemthuy Nguyen, MD

Jin Qi, MD

Irvin R. Sanchez, MD

Jarmila Slezkova, MD

Edwin N. Urf, Jr., DO

## **CARDIOLOGY**

David H. Antecol, MD

Fritz Roc, MD

Vojtech Slezka, MD

James E. Willis, MD

Mirza M. Ashraf, MD

## **CARDIOLOGY - PEDIATRIC**

Nader H. Atallah-Yunes, MD

Craig J. Byrum, MD

Matthew J. Egan, MD

Daniel A. Kveselis, MD

Frank C. Smith, MD

## **DENTISTRY**

Natashya M. Fraser, DDS

Kirk A. Johnson, DDS

Thomas P. McCue, IV, DDS

Hans W. Wawrousek, DDS

## **DENTISTRY - ORAL SURGERY**

Reed Attisha, DMD, MD

Erhard A. Beuttenmuller, DDS

Logan R. Curtis, DDS

Bruce J. Dines, DMD

Hiram A. Garcia-Rivera, DMD

Gerald J. Schneeberger, DDS

## **DENTISTRY - PEDIATRIC**

Andrew A. Beuttenmuller, DDS

Chelsea A. Eppolito, DDS

Maria L. Ybarra, DDS

## **DERMATOLOGY**

Rachel E. Lewis, MD

Christopher D. Lowe, MD

## **EMERGENCY MEDICINE**

Philip A. Chafe, MD

Sarah A. Delaney-Rowland, MD

Frances M. Gill, MD

Maja Lundborg-Gray, MD

Matthew D. Maynard, DO

Brian D. Roggie, MD

Craig Schiff, DO

Preston A. Wigfall, MD

## **ENDOCRINOLOGY**

Claudia B. Fish, MD

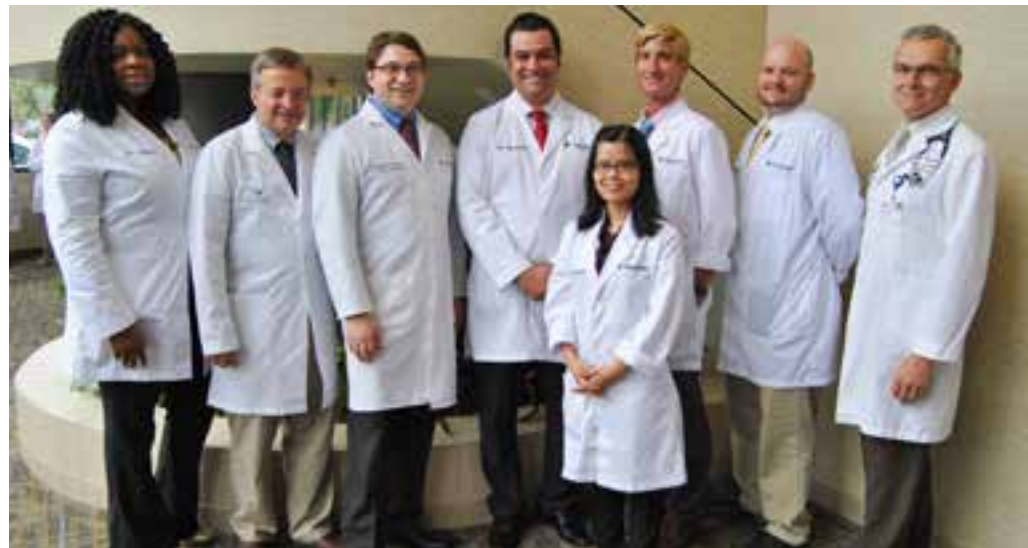
## **EAR, NOSE, THROAT**

Richard B. Abriss, MD

Tony C.Y. Chuang, MD

Albert A. McClain, MD

Norman R. Weir, MD



2017 Graduating Residents and their Attending Physicians from Samaritan's Graduate Medical Education Program (L to R): Viliame Vilcant, DO; LaVerne VanDeWall, DO; Benjamin Rudd, MD; Shervin Shahriari, DO; Trang Nguyen, DO (front row); Jason Federline, DO; Joseph "Ryan" McClain, DO; David Rechlin, DO.

### **FAMILY MEDICINE**

Christopher P. Black, MD  
Caitlin M. Donegan-Tartell, DO  
Jon A. Emerton, MD  
Nancy Girard, DO  
Paula M. Gregg, MD  
Stephen T. Grybowski, MD  
Aaron D. Huizenga, DO  
Akshat Jain, MD  
John W. Jepma, DO  
Daniel W. Krebs, MD  
Jill Laureano-Surber, DO  
Thaddeus M. Pajak, DO  
Damian M. Ray, MD  
Benjamin D. Rudd, MD  
Jack Rush, MD  
Svetlana C. Shah, MD  
Neel Shah, MD  
Kate E. Skipton, MD  
Ryan E. Tyler, MD  
John W. Weston, DO  
Joseph F. Wetterhahn, MD  
Jason F. White, MD  
Karen A. Williams, MD

### **GASTROENTEROLOGY**

Chaitanya K. Chandrala, MD  
David Reindl, MD  
Gerald S. Weinstein, MD

### **GENERAL SURGERY**

Eduardo B. Barayuga, MD  
Daniel A. Bryden, DO  
Leo J. Gosselin, Jr., MD  
Robert O. Kimball, MD

### **GYNECOLOGY & UROGYNECOLOGY**

Nanci L. Hawkins, MD

### **HEMATOLOGY/ONCOLOGY**

Florence P. Arnold, MD  
Osagie Bello, MD  
Day F. Hills, MD

### **HOSPITALIST**

Kareem Abed, MD  
Heather E. Bennett, MD  
Aaron B. Campbell, DO  
David J. Flint, MD  
Joan C. Guevarra, MD  
Ingy S. Hanna, DO

Jie He, MD

John S. Laldin, MD  
Vijesh Patel, MD  
Nazeel Qureshi, MD  
Aruna Ray, MD  
Gurpreet Singh, MD  
Yu Sung, DO  
Xianjin Yi, MD

### **INFECTIOUS DISEASE**

Maylene J. Duah, MD

### **INTERNAL MEDICINE**

Laura Boggs, DO  
Collins F. Kellogg, Jr., MD  
M. A. Moid Khan, MD  
Julie M. Lapointe, MD  
Frank Rhode, MD  
LaVerne R. VanDeWall, DO

### **INTERVENTIONAL RADIOLOGY**

Moonjohn Kim, MD\*

### **MATERNAL-FETAL MEDICINE**

Robert K. Silverman, MD

### **NEONATOLOGY**

Craig Guerin, DO  
Karl J. Komar, MD

### **NEPHROLOGY**

Jahangir A. Randhawa, MD  
Khalid P. Sindhu, MD  
Wajeeha K. Sindhu, DO

### **NEUROLOGY**

Mohsin Ali, MD  
Abdul Latif, MD  
Sundus Latif, MD  
Samah O. Mohiuddin, MD

### **NEUROLOGY (TELESTROKE)**

Elwaleed M. Elnour, MD

### **NEUROSURGERY**

Farook Kidwai, MD  
Michael P. Owen, MD  
Serge Rasskazoff, MD

### **OB/GYN**

John P. Barrett, MD  
Kenya Cain, MD  
Elliott H.S. Cohen, DO  
Walter Dodard, MD  
Heather O. Irobunda, MD  
Kirk D. McBride, MD  
Jonathan R. Oliva, DO  
Daniel C. Sessions, MD  
Katrina D. Stinson, MD

### **OCCUPATIONAL MEDICINE**

Charles Moehs, MD, MPH

### **OPHTHALMOLOGY**

William G. Crane, Jr., DO, FACS  
David Ewing-Chow, MD  
Debra A. Koloms, MD  
Noaman Sanni, MD  
Matthew A. Weinstein, DO

Continued after next page





#### **ORTHOPAEDIC SURGERY**

Bruce L. Baird, MD  
 Paul A. Carey, MD  
 Brian J. Carr, MD  
 Paul S. Curtis, MD  
 Steven B. Fish, MD  
 Andrew N. Markwith, MD  
 Natalie M. Nielsen, MD  
 Dionisio Ortiz, MD  
 Edward N. Powell, MD  
 Perry T. Shuman, MD  
 D. Peter VanEenaam, MD

#### **PATHOLOGY**

Shahandeh Haghir, MD  
 Michael B. Kelleher, MD  
 Steve K. Landas, MD  
 Samuel A. Livingstone, MD  
 Brian T. Pavlovitz, MD  
 Yilin Zhang, MD

#### **PEDIATRICS**

Farhana Asim, MD  
 Farhana Basit, MD  
 Myla D. Estepa, MD  
 Alfred L. Gianfagna, MD  
 Joseph C. Gianfagna, MD  
 Shari M. Hogan, MD  
 Khalil Kardooni, MD  
 Josiree Ochotorena, MD  
 Stephanie A. Oliva, MD  
 Fernando S. Ongkingco III, MD  
 Gail Rose-Green, MD  
 Sandra E. Timerman, MD  
 Mario F. Victoria, MD

#### **PHYSICAL MEDICINE & REHABILITATION**

Howard H. Huang, MD  
 John J. Shonk, MD

#### **PLASTIC SURGERY**

Guillermo Quetell, MD

#### **PODIATRY**

Nathan D. Ashby, DPM  
 Andrew R. Majak, DPM  
 James P. Pelletier, DPM

#### **PSYCHIATRY**

Alberto Blasi, MD  
 Sadaqat N. Khan, MD  
 Maritza Santana-Garcia, MD

#### **PSYCHIATRY - ADULT/CHILD & ADOLESCENT**

Astrid M. Otten, MD

#### **PSYCHIATRY - CHILD & ADOLESCENT**

Anthony F. Yacona, MD

#### **PULMONARY/CRITICAL CARE**

Lawrence G. Kramer, MD  
 David P. Rechlin, DO  
 Rory A. Sears, DO  
 A. Melynn Youngblood, MD

#### **RADIATION ONCOLOGY**

Daniel S. DeBlasio, MD  
 John W. Gebert, MD  
 Linda L. Schicker, MD

#### **RADIOLOGY**

Daniel S. Gray, MD  
 Mark Kwalbrun, MD  
 Patrick J. Lanigan, MD  
 Dean J. Phillips, MD  
 Joseph V. Scrivani, MD  
 Raymond Terepka, MD  
 John J. Wasenko, MD  
 Jeffrey D. Way, MD  
 Daniel J. Weber, MD

#### **RHEUMATOLOGY**

Charles A. Wasicek, MD

#### **TELESTROKE**

Karen C. Albright, DO  
 Julius Gene S. Latorre, MD  
 Hesham E. Masoud, MD  
 Elena Schmidt, MD

#### **THORACIC SURGERY**

Robert J. Johnson, MD

#### **UROLOGY**

Kevin L. Chandler, MD  
 Alejandro R. Rodriguez, MD  
 Deborah L. Wilson, MD

#### **VASCULAR SURGERY**

J. Timothy Riley, MD

#### **WOUND CARE**

James V. Stillerman, MD

\*Deceased



**S**amaritan Medical Center is proud to play a key role in helping Fort Drum achieve its mission of being “Ready Today. Relevant Tomorrow.” when it comes to serving our nation and protecting our country.

The 10th Mountain Division is one of the most deployed divisions in the US Army. These soldiers must be ready at a moment’s notice if called upon during times of need or conflict anywhere in the world. Our relationship with Fort Drum helps to ensure that these Soldiers are fit for deployment—anytime, anywhere. Equally important is supporting and caring for their families until they return home.

Fort Drum’s annual impact on our region’s economy exceeds \$1.2 billion. Keeping Fort Drum relevant to the Department

of Defense is not only Fort Drum’s responsibility, it is also our community’s.

Military spending cuts and periodic rounds of base closures have made it critical that we demonstrate Fort Drum’s continued relevance; we must show the Department of Defense that our unique healthcare model is efficient and responsive to the Army’s ever-evolving needs.

Over the past several years, the success of our healthcare delivery model has attracted the attention of top decision-makers within the Federal Government, the Army and the Department of Defense. In 2017, Samaritan Medical Center hosted numerous high-ranking officials to showcase this model’s success, including:

Former Secretary of the US Army,  
**The Honorable Robert M. Speer**

**Holly Dailey**, spouse of the  
Sergeant Major of the Army

**Brigadier General R. Scott Dingle**,  
Commanding General, Regional Health  
Command – Atlantic

**Dr. Allen Edwards (PSM)**,  
Senate Armed Services Committee

**Gary Leeling (PSM)**,  
Senate Armed Services Committee

**Senator Kirsten Gillibrand**

**Captain Glen Diehl (PSM)**,  
House Armed Services Committee

**Thomas Hawley (PSM)**,  
House Armed Services Committee

**Representative Elise Stefanik**

**Lieutenant General Nadja West**, US Army  
Surgeon General – Commander MEDCOM



### *Proudly serving our civilian and military communities*

Fort Drum is home to the US Army’s 10th Mountain Division—and home to a very unique healthcare model. Most military bases have their own hospitals where Soldiers and their families can receive care. Fort Drum is the only military division installation without one. Instead, it relies on community hospitals like Samaritan Medical Center. With approximately 50,000 active duty Soldiers, veterans, civilian employees and family members, Fort Drum adds significantly to the region’s healthcare population.

Samaritan Medical Center and its physicians are responsible for 95% of the care provided to this population. As Samaritan has grown to better accommodate this responsibility and all the related needs, benefits around healthcare access and quality of life have accrued for everyone, both within the Fort Drum community and the greater community where we all live and work.

- Greater demand for specialists has resulted in the addition of new doctors and services

- More choices and resources are available to Soldiers and family members seeking medical care
- Military doctors and civilian doctors gain new insights through working side by side
- Military family members and civilians working at Samaritan exchange perspectives and ideas for improving care in the hospital and in nursing homes
- Thousands more patients turn to Samaritan Medical Center for care, contributing to the long-term financial stability of the hospital
- Tight bonds and a vibrant sense of patriotism and pride between the military and civilian populations have made our community stronger than ever

#### **By the numbers**

Fort Drum’s Soldiers and their families account for a significant percentage of the care Samaritan provides, including:

**51%** of Births

**39.5%** Neonatal Intensive Care

**29.6%** Pediatrics

**31.7%** Inpatient Mental Health

**24.9%** Emergency Department

Samaritan Medical Center is a proud partner with Fort Drum in answering its call to be

**“Ready Today. Relevant Tomorrow.”**

# Serving our community.

Samaritan's 2016-2018 Community Service Plan made great progress in 2017. Our initiatives to battle obesity and chronic illness and integrate mental health into primary care were both highly successful.

## Battling Obesity and Chronic Illness

Approximately 60 patients and family members participated in a Healthy Kitchens, Healthy Lives® cooking class, a series of classes inspired by culinary medicine and taught by Samaritan providers.

Our newly accredited certified diabetes educator held one-on-one educational sessions to teach our patients how to manage their diabetes.

## Integrating Mental Health into Primary Care

More than 15,000 patients were screened for depression during routine visits to their primary care practitioners at Samaritan Family Health Centers. Approximately 10% of those patients screened positive for depression.

Patients who screened positive for depression underwent further testing and were referred to specialists for counseling and other treatments as needed.

A licensed clinical social worker joined Samaritan's Plaza Family Health Center (Watertown) staff, working with primary care patients and providers to offer services and support for mental healthcare awareness.

In 2018, Samaritan will continue to push these initiatives forward, supporting the NYS Department of Health's 2013-2018 Prevention Agenda, a statewide health improvement plan.

# Samaritan receives national honors for quality.

**Samaritan Medical Center recently received commendations from several national organizations for the quality of our care.**

Samaritan was awarded a three-year accreditation in radiation oncology from the American College of Radiology (ACR). The ACR seal of accreditation represents the highest level of quality and patient safety. It is only awarded to facilities meeting specific Practice Guidelines and Technical Standards developed by ACR after a peer-review evaluation by Board-certified radiation oncologists and medical physicists who are experts in the field.

Samaritan also received National Recognition for Meritorious Outcomes from The American College of Surgeons National Surgical Quality Improvement Program (ACS NSQIP®). The ACS NSQIP is the only nationally-validated quality improvement program that measures and enhances the care of surgical patients.

As a participant in ACS NSQIP, Samaritan is required to track the outcomes of inpatient and outpatient surgical procedures and collect data that

informs patient safety and the quality of surgical care improvements. Samaritan was one of only 60 hospitals to receive this designation.



"This is a testament to our physicians, nurses and all support staff and their commitment to the best care possible to our patients," said Dr. Mario Victoria, SMC Chief Medical Officer. "It validates for us and for our patients that Samaritan Medical Center delivers a level of care equal to or better than other hospitals across the nation."

In addition, Samaritan was also recognized by The Joint Commission as a Top Performer on Key Quality Measures®, and recognized by Excellus BlueCross BlueShield as a Blue Distinction® Center for Maternity Care. ♦



## Volunteers 2017

**S**amaritan volunteers provide meaningful and caring support to our patients, residents, families and staff. This year, we recruited 82 new volunteers to help in the hospital and nursing homes. We finished the year with impressive numbers:

**22,900**  
Total number of hours  
donated by volunteers

**228**  
Total number  
of volunteers

Our summer teen program included 15 students who experienced healthcare first-hand. They could become the caregivers of tomorrow!

Advocate volunteers round on patients to do a check-in and make sure each patient is satisfied and comfortable. Our advocate volunteers round five days a week, allowing us to offer assistance to patients, as well as monitor trends and concerns.

Many volunteers assist at senior living facilities to offer a friendly visit, do activities or transport residents to appointments or events.

The Samaritan Auxiliary gift shop has over 20 volunteers who help shoppers. One volunteer in particular has done an amazing job.



Alberta, gift shop volunteer

Meet Alberta. January 1st marked Alberta's 90th birthday—and over 22 years of volunteer service. Alberta volunteers every Monday and Tuesday, enthusiastically helping with candy orders, tidying up and helping out wherever she can. To say she has a heart for volunteering would be an enormous understatement. From helping with special sales and events to covering shifts for co-workers, Alberta is always there to lend a helping hand. When she's not volunteering at the hospital, Alberta keeps busy at home, spending time with her children, grandchildren and great grandchildren. We can't thank Alberta enough for all that she's done for Samaritan. If you stop at the gift shop, be sure to let her know how much she is appreciated.

Our information desk volunteers play a vital role at Samaritan, from greeting visitors and patients to helping them easily navigate the hospital. In the evening, teen volunteers work at the desk, giving them a great way to help others and learn customer service skills.

Each year, we celebrate and honor volunteers with dinner and a small gift. It is a much-anticipated event and a chance for the volunteers to get to know each

other, share their experiences and be recognized for their amazing contributions. ♦



We have volunteers as young as 13 ranging all the way up to 90!



Front desk teen volunteers, Joey Ongkingco and Samia Renzi



Volunteer dinner 2017

# Samaritan Auxiliary 2017

## Committed to *quality* care.

The Samaritan Auxiliary was established in 1896. It is a group of ambassadors and volunteers dedicated to supporting and enhancing healthcare programs throughout the Samaritan organization. Today, the Auxiliary's 134 members play a vital role in improving quality of care through volunteer activities and financial support.

Whether it's purchasing larger necessities or providing small comforts, the Samaritan Auxiliary is instrumental in providing exceptional care to our patients. Purchasing carts for the respiratory department, bed extenders for taller patients, and stuffed animals and coloring books for young patients are just a few of the ways they help make our patients' stays more enjoyable. Volunteers even go the extra mile to make our residents feel special by celebrating their birthdays with flowers and balloons.



**Samaritan Auxiliary Board of Directors 2017-2018**

**Front row (L to R):** Shawna Cutuli, Maryann Rondon, Berline Dodard and Kathryn Ann Kolton **Back row (L to R):** Tammie Miller, Irene Carman, Joanne Rhode, Christine Cisco, Kristyna Mills and Elizabeth Netto **Not present:** Marcie Marcolini and Barbara Fargo



Second graders from throughout Jefferson County tour the hospital to learn about jobs in healthcare and to alleviate any fears they may have of being hospitalized.



The Samaritan Auxiliary awarded a \$1,000 scholarship to Samaritan's Samantha Flory who is pursuing a degree in nursing. Congratulations, Samantha!



The Samaritan Auxiliary owns and operates three gift shops and a Starbucks coffee shop.



## One Night, One Diamond.

Samaritan Auxiliary's 15th Annual One Night, One Diamond community fundraising event was a great success. The donations of 400 attendees and almost 100 sponsors made possible the purchase of an Olympus 360 degree radial linear, extra-slim mini probe for image-guided cancer detection in the lungs. The event also provided funds for a second technology, the Altrix Precision Temperature Management System. This system can be used to warm a hypothermic patient or to cool a patient whose body temperature is too high, helping to reduce fevers and the potential for seizures, organ failure and altered levels of consciousness. It is also beneficial to patients with hypoxic brain injuries. This equipment and technology has tremendous life-saving potential. Proceeds from the 2017 One Night, One Diamond event totaled over \$50,000. ♦



## W.H.A.L.E.<sup>™</sup> and That's Using Your Head

The Samaritan Auxiliary, in partnership with the Kinney Drugs Foundation, is proud to bring the child seat-safety program, "W.H.A.L.E.," to Jefferson County. W.H.A.L.E. stands for "We Have a Little Emergency." In the event of a motor vehicle accident that injures, traumatizes or kills the driver and passengers, W.H.A.L.E. makes it possible for rescue personnel to identify children riding in the vehicle's child safety seats. In some cases, the driver and passengers in a vehicle may not be related to the child.

This makes conventional means of obtaining information ineffective, potentially causing delays in getting medical information about the child. W.H.A.L.E. helps ensure that children in motor vehicle accidents get the best care as quickly as possible.

The Samaritan Auxiliary also is bringing "That's Using Your Head"—a helmet identification program—to Jefferson County. If a child wearing a helmet is injured in an accident while on a bicycle, rollerblading or skiing, a sticker on the side of the helmet signals to emergency medical responders that there is ID information inside the helmet. This helps medical personnel to immediately obtain the child's name, date of birth, address, medical information and emergency contact names and numbers.



# Improving the Samaritan experience. Every day.

**S**amaritan's Patient Family Advisory Council is a team of community members that meets monthly to learn about Samaritan and share their opinions as "the voice of the patient." This invaluable feedback allows us to make necessary changes to improve how we meet the needs of our patients, residents and visitors. Resident Councils also provide feedback in each of our long-term care facilities.

Our patients are at the center of everything we do. That's why we're always looking for new and better ways to make their experiences the best they can be. Throughout 2017, we worked diligently to hardwire a process called "Hourly Rounding." This patient care structure ensures that nurses or aides complete rounds to see patients on an hourly basis. While the staff is in the room, they address four standard questions to ensure patient needs are met:

- Do they need to use the restroom?
- Do they need help repositioning?
- Are they in pain?
- Are their possessions within reach?

This method of completing rounds ensures patients' needs are met consistently. Additionally, each patient room has a communication board to facilitate clear communication between the patient, their family and their care team.



**Left to right:** Dr. Daniel Morgan, Erin Loomis, Donald Moody, Hon. Roger Duvall, Claudia Smith, Yvonne Weiler, Denise Wallace and Richard Greene. Not pictured: Laura Cerow, Dr. Jane Oosthuizen, Laura Mallan, Candace Burke and Lawrence Coburn

**“***Amazing, trustworthy, reliable and easy to talk to. The entire staff put me at ease. Your attention to detail and personalities are absolutely amazing. Thank you from the bottom of my heart!***”**

- From a patient  
(For Dr. Gosselin and Lisa Potter, General Surgery.)

## Celebrating *our* Nurses

At Samaritan, our patients rely on the education, experience and compassion of our nursing staff every day. As part of our National Nurses' Week celebration, Samaritan and our medical staff established a program to formally recognize outstanding achievements by our nursing professionals.

Each year, Samaritan physicians, employees and trustees are invited to nominate nurses for the exceptional work they do in the categories of Quality & Safety, Education & Mentorship, Leadership, Excellence in Nursing Practice, Innovation & Leading Change and Rookie of the Year.

### 2017 Honorees

#### Leadership

Deborah LaMora, RN, Maternity

#### Education & Mentorship

Robin Monroe, RN, Maternity

#### Excellence in Nursing Practice (SMC, Long-Term Care, Clinics)

Alyssa Ryan, RN, 4 Pavilion

Shannon Strong, RN, Charge Nurse,  
Emergency Department

Hannah Gould, LPN, Samaritan  
Family Health Center - Clayton

Chris Loomis, LPN, Samaritan  
Summit Village

#### Innovation & Leading Change

Tamara Hicks, RN, Samaritan  
Dermatology

#### Quality & Safety

Jane Phelps RN, Quality  
Improvement Practitioner

#### Rookie of the Year

Zachary Lynch, RN, 4 Pavilion

#### Lifetime Achievement Award

Margot Rhode, Nurse Practitioner



**Front row (L to R):** Tamara Hicks, Jane Phelps, Hannah Gould, Alyssa Ryan  
**Back row (L to R):** Zachary Lynch, Robin Monroe, Shannon Strong, Chris Loomis, Deborah LaMora



**Margot Rhode, Nurse Practitioner, receives the Lifetime Achievement Award in Nursing from her team of orthopaedic surgeons.**  
**(L to R):** Dr. Steven Fish, Dr. Bruce Baird, Dr. Edward Powell, Dr. Peter VanEenaam, Dr. Perry Shuman

## Celebrating *our* Employees

Samaritan holds an annual employee service award dinner to recognize employees who reached a milestone service anniversary. In 2017, over 60 staff members celebrated 20-, 25-, 30-, 35- and 40-year anniversaries at Samaritan. Special recognition was given to eight individuals who celebrated 40 years of service and dedication to our organization. We truly appreciate their decades of service to Samaritan and to our community.



**Left to Right:** Diane Kilburn, Sharon Peters, Rose McDermott, Susan Erdner, Debra Lyons, Melanie Pawlicki, Debra Thompson and Debra Scofield



## Dr. John Poggi, Recognized *with* Lifetime Achievement Award

In March 2017, Samaritan hosted its fifth annual physician recognition dinner. This event, supported by the Samaritan Medical Center Foundation and Medical Executive Committee, is held each year on or around National Doctors' Day (March 30) to honor Samaritan's active and retired physicians for their dedication. As part of this event, Dr. John Poggi (Medical Oncology/Hematology) was named the recipient of the 2017 Lifetime Achievement Award. This award recognizes a Samaritan physician for his/her leadership and service to the health and well-being of the Northern New York community.

## New Physician Reception

The annual new physician reception is an opportunity to welcome new physicians who joined us over the past year.

Held on October 18, the reception recognized 14 new physicians who are now providing care with Samaritan:

**Richard B. Abriss, MD** – Otolaryngology (ENT)

**Chaitanya K. Chandrala, MD** – Gastroenterology

**Chelsea A. Eppolito, DDS** – Pediatric Dentistry

**Daniel W. Krebs, MD** – Family Medicine

**Christopher D. Lowe, MD** – Dermatology (military)

**Andrew N. Markwith, MD** – Orthopaedic Surgery

**Albert A. McClain, MD** – Otolaryngology (ENT)

**Natalie M. Nielsen, MD** – Orthopaedic Surgery

**Dionisio Ortiz, MD** – Orthopaedic Surgery (military)

**Astrid M. Otten, MD** – Psychiatry

**Brian T. Pavlovitz, MD** – Pathology

**J. Timothy Riley, MD** – Vascular Surgery

**Robert K. Silverman, MD** – Maternal & Fetal Health

**Wajeeda K. Sindhu, DO** – Nephrology



## Dear Friends,

"Together We Can" says it all, doesn't it? We are so fortunate to experience the amazing spirit of giving from our community, including long-term donors, new friends and our own staff. This generosity, along with the unmatched quality of care from Samaritan caregivers, ensures the continued health of our community. Thank you for your support of Samaritan and our mission.

This year brought with it many exciting projects. One such project is the new Walker Center for Cancer Care, which will bring our full spectrum of oncology service lines under one roof. The center will open in October 2018. We also celebrated the opening of our new Labor and Delivery Unit, which is housed in the new Center for Women and Children at Samaritan. Already, we have received generous support for both projects. As we look to the future, we're excited to talk with even more friends who would like to help our community by becoming a part of these important projects.

This is just the beginning of what Samaritan will be able to accomplish as we further our technology, programs and services. Your contributions have a meaningful impact on our entire community. Thank you for your ongoing commitment to making Samaritan the best place to receive and provide care.

Sincerely,



Chair, SMC Foundation Board of Trustees

*Thank  
you to our  
generous  
friends*

### *Walker Center for Cancer Care*

Robert Sturtz Family

Mary & Ted Mascott

Doug & Mary Sanford

Dr. John & Gina Poggi

Judy Foster Glick

Carthage Federal Savings

Sally & Urban Hirschey

Bev & Bernie Brown

Mike Lundy & Dr. David Rechlin

Westelcom Family of Companies

The Ellie Van Golf Tournament 2017

2017 Watertown Mayors Ball

### *Center for Women and Children*

Children's Miracle Network of NNY

Knowlton Technologies

Northern Credit Union

Kinney Drugs Foundation

Dr. Walter & Mrs. Berline Dodard

Community Bank



**Richard Macsherry, Sr.**

Dick Macsherry was a one of a kind person. He was a loyal Samaritan Society member and a generous, giving man to so many in our entire community. He was a man who believed in quality healthcare for everyone and donated almost \$1.2 million to Samaritan. The Macsherry Connector between Samaritan Medical Center and Keep Home was built in honor of his wife, Mary. We will miss his wit and his many stories.



**Dr. Joven Kuan**

Dr. Kuan was a dedicated employee and supporter of Samaritan and was the Director of Clinical Laboratory Services from 1972-2000.

Always ready to take his lab staff under his wing to help them in any way he could, Dr. Kuan inspired the people around him to strive for excellence.

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# Honor Roll *of* Giving

The Samaritan Medical Center Foundation of Northern New York and Children's Miracle Network greatly appreciate the generous support we received from our community in 2017. Each donation, no matter the size, is valued. Sometimes, the best donations are those of time or talent. Every donor is priceless to us. We were saddened that this year also marked the passing of some of our most treasured friends— we miss them dearly. We pay tribute to them here.

Every gift of support that we receive allows us to make important advancements to ensure quality health care for our community. Charitable gifts help us enhance patient care services, provide continued education for our healthcare professionals, expand our facilities and acquire specialized equipment. Made possible through your generosity, these improvements make a huge difference for patients, families and our community.

---



**Michael Miller**

Mike was a loyal donor of gifts and talent to Samaritan. Mike served on the Samaritan Foundation Board of Trustees and also several committees since 2010. He contributed much more than his time; we are so appreciative for Mike's ideas, advice and passion for fundraising and Samaritan. He is greatly missed.



**Dr. Moonjohn Kim**

Dr. Kim was killed in a tragic motor vehicle accident. Losing Dr. Kim was a shock and devastating to his fellow co-workers and also to his patients. Since joining the staff of Samaritan in 2011, Dr. Kim was the recipient of numerous "Heart to Heart Grateful Patient" awards in honor of his outstanding care and was a member of the Samaritan Society.

## 2017 Samaritan Society listing

We salute the outstanding leadership and dedication of the following individuals, organizations and corporations who have committed to a support level of \$15,000 or more.

Advanced Business Systems, Inc.  
Robert E. Aliasso, Jr.  
Kim & Jennifer Allen  
Bud & Diane Ames  
Albert & Edith Amsterdam\*  
Aubertine and Currier Architects, Engineers & Land Surveyors, PLLC  
Darrel J. & Margaret Aubertine  
Mr. & Mrs. Christopher Bastien  
Dr. Bhupinder & Parveen Bolla  
William Bonisteel  
Lisa Bonner  
Nancy Breslin  
Mr. & Mrs. Richard A. Brooks  
Bev & Bernie Brown  
Paul & Martha Brown  
Mr.\* & Mrs. Robert B. Budner  
Mrs. Carol W. Capone  
Mr. & Mrs. Thomas H. Carman  
Dr. & Mrs. Paul Carr  
Franklin & Ann Cean  
Brian & Christine Cisco  
Richard & Elise Cognetti  
Mr. & Mrs. Greg Couch  
Dr. & Mrs. Andrew E. Crossley  
Dr. & Mrs. David J. Crossley

Dr. & Mrs. John Deans  
Dr. Daniel DeBlasio  
Nancy Del Borgo  
Leslie\* & Marsha Deming  
Mr. & Mrs. David L. Dermady  
The Morse G. Dial Foundation  
Dr. Walter & Mrs. Berline Dodard  
Mr. & Mrs. David M. Dodge  
Mr.\* & Mrs. Donald Doeblor  
Robert & Mary Nell Dolan  
Gerald Donahue & Mary Wardwell-Donahue  
Drs. Eric & Marylene Duah  
John & Lori Durand  
Bonnie S. Eppolito  
Barbara & Robert Fargo  
Mr. & Mrs. Brian Fenlon  
Beth & Randy Fipps  
Dr.\* & Mrs. James B. Fish  
Carolyn & James Fitzpatrick  
Richard O. Flechtner  
Drs. William I. & Barbara\* F. Forbes  
Rett\* & Judy Foster  
John P. & Jennifer E. Gaus  
Dr.\* & Mrs. Henry George  
Dr. Alfred & Jean Gianfagna  
Dr. Daniel S. Gray & Dr. Maja Lundborg-Gray  
Dr. David G. Gregor\*  
Shirley P. Griggs\*  
Dr. Shahandeh Haghir & Dr. Khalil Kardooni  
Robert & Joan Hawthorne  
Haylor Freyer & Coon, Inc.  
Hilton Garden Inn Watertown/Thousand Islands  
Lee & Deborah Hirschey  
Urban & Sally Hirschey



Cicero F. Holmes Jr.  
Mrs. Henry A. Hudson\*  
John & Susan Johnson  
Tony Joseph  
Mr. & Mrs. T.J. Jozwiak  
Ann Johnson Kaiser  
Dana Keefer  
Dr. Collins & Mrs. Monica Kellogg, Jr.  
Mr.\* & Mrs. E. Douglas Kenna, Jr.  
Kevin A. Kieff  
Dr. Moonjohn Kim\*  
Dr. Robert Kimball & Beth A. Linderman  
Kimco Steel Sales Limited  
Krista A. Kittle  
David & Jane Knowlton\*  
Stan & Irene Kolton\*  
Antoinette\* & Karl J. Komar  
Mr.\* & Mrs. William P. Koughan  
Paul & Eileen Kraeger  
Dr.\* & Mrs. Joven G. Kuan  
Dr. & Mrs. Scott LaClair  
Mr.\* & Mrs. Carleton H. Lamica  
Chyme Lane & Torre Parker-Lane  
Dr. Patrick J. Lanigan & Mrs. Caren Lanigan  
Corry & Becky Lawler  
Mr. James Leven - Community Broadcasters  
Mart & Mai Liinve

Michael Lundy  
Mr.\* & Mrs. John MacFarlane  
W. Scott & Donna S. MacPherson III  
Richard & Mary Macsherry\*  
Dave & Nancy Mance  
Anthony & Teri Futia Marra  
Marsellus Family  
John F. Marsellus\*  
Mary & Ted Mascott  
Carol A. McGowan  
Mr. & Mrs. Andrew McNally IV  
Mr. Andrew McNally, III\*  
Mr. & Mrs. Edward C. McNally  
Dr. A. John Merola III  
Dr. & Mrs. Robert G. Mesires\*  
Hope R. Metcalf  
Mrs. Henry W. Millar\*  
Michael C. Miller\*  
Dr. Charles Moehs & Sarah Boss  
Dr. Ivan E. Montalvo-Otano  
Jenna & Ray Moore  
Mr. & Mrs. J. Paul Morgan  
Dean & Barbara Morrow  
Cyril Mouaikel & Dr. Marlene Hajal Mouaikel  
Mr. & Mrs. Robert H. Murphy  
John P. Murtha & Pamela S. Beyor-Murtha  
Mr. & Mrs. James O'Donnell  
James B. Oliver, DDS  
Craig & Julianne Painter  
Dr. Ronald & Mrs. Celia Perciaccante  
Dr. & Mrs. Dean J. Phillips  
Steve & Cindy Pierce  
Peter & Laurel Pike  
Dr. & Mrs. John J. Poggi

Phil & Kathy Pond  
Don Price  
Mark & Maria Purcell  
Dr. Jin Qi & Dr. Yilin Zhang  
William & Catherine Quencer  
Linda P. Quinby  
Betsy M. Ravenel\*  
Dr. David Rechlin  
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## Annual Thousand Islands Golf Classic

In June, we held our 20th Annual Thousand Islands Golf Classic. The two-day event began with a lively themed dinner and auction where attendees raised their paddles for a great cause. The following day, the golf tournament was hosted at the gorgeous Thousand Islands Country Club course on Wellesley Island. Over the course of just two days, we raised over \$158,000. Thank you to everyone who helped make this event a success for over 20 years.

Fifty percent of the proceeds went to support the new Walker Center for Cancer Care project. The remaining funds were used to enhance patient care and promote health and education in the North Country region through support of programs and acquisition of medical equipment.

### *Committee*

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# Together We Can!

Summer marked the beginning of the new employee giving campaign—Together We Can. Employee participation in the campaign was awe-inspiring. Employees from across the system were encouraged to choose a passion project that meant the most to them and could make a difference in the place they work each day. In the spirit of compassionate Samaritan care, employees came together to support each other as well as each other's projects. Together, our employees raised over \$30,000. Every donation made a meaningful difference for patients, residents, families, friends and neighbors who receive care at Samaritan. Thank you!

## Passion projects in 2017 included:

- Walker Center for Cancer Care
- Women and Children
- Children's Miracle Network
- Best Use Fund
- Long-Term Care
- Employee Fund



## Employee Campaign

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## A North Country Festival of Trees

**T**he North Country Festival of Trees is one of the holiday season's premier fundraising events. It is dedicated to benefiting children's services and programs at Samaritan Medical Center and the Watertown Family YMCA. This year, the event raised over \$160,000 for both organizations.

If you have never attended the Festival of Trees, mark your calendar for 2018. The three-day festival makes for a great time and benefits a great cause. This year, the Friday evening gala had an outstanding turnout with over 300 guests enjoying fine food, drinks and conversations, while surrounded by creatively decorated trees. The excitement of the night culminated in a spirited live auction for select trees. Saturday evening drew over 800 mothers, fathers, daughters and sons, all dressed in their finest holiday attire for the Sugarplum Ball. During the day on Friday and Saturday, the venue was open for public viewing of the decorated trees and wreaths.

In 2017, the Festival of Trees again included a way to directly benefit other community organizations. The holiday trees were available for purchase by either silent or live auction, and the buyer could choose to donate the tree to a local non-profit organization or a family in need.

Festival of Trees organizers also gave back to community members this year. Both Samaritan Medical Center (through Children's Miracle Network) and the YMCA selected five children to attend the Sugarplum Ball. All of these special guests were children who otherwise may not have had the opportunity to attend this festive evening. Local businesses helped make the occasion truly magical with donations of dresses and tuxedos as well as hair and nail services and photos. Special thanks to A Touch of Grace, Bella Bridal, Urban Nature Spa & Salon (Lori Russell), The Ritz Day Spa and Creative Imaging Fine Photography for helping to make this evening possible for these children. ♦





Hundreds of hours of planning are dedicated to an event of this magnitude. Your hard work is evident and very much appreciated.

### *Committee Members*

Pam Beyor-Murtha  
Charlie & Maureen Caprara  
Mary Corriveau  
Shawna Cutul  
Shereen Daly  
Beth Fipps  
K.I. LaClair  
Kimberly LaForty  
Michelle Leo  
Maureen Lundy-Way

Angela Marra  
Tammie Miller  
Michelle Nickles  
Steve Rowell  
Pattie Schreck  
Brandi Seeber  
Melissa Snyder Schmitt  
Emily Soderquist  
Barbara Webber  
Karolyn Williams



## 2017 Festival of Trees Sponsors

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## The Inspiration Fund

In 2017, donations made to The Inspiration Fund supported the Samaritan Medical Center Foundation Endowment Fund. Donations also helped purchase remote telemetry equipment.

Many conditions or illnesses can affect the heart's proper functioning. However, not every condition requires the intensive monitoring of our intensive care unit (ICU). Remote telemetry allows patients to be cared for on a medical/surgical unit while their heart is monitored by trained staff located in the ICU. The patient wears a small, wireless "tele box" that communicates with a monitoring station located on the medical/surgical unit and the ICU. If the patient has a cardiac event, the medical/surgical nurse, along with an experienced ICU nurse, are ready to respond and take action.

## 2017 Inspiration Donors

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# Memorials & Honorariums

Honoring and remembering loved ones is so important. Memorial and honorary gifts to the Samaritan Medical Center Foundation create a lasting tribute to family members and friends who hold a special place in your life while also providing valuable financial support to Samaritan.

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## Heart to Heart Grateful Patient Program

When words aren't enough to say "thank you," Samaritan Medical Center Foundation's Heart to Heart program gives patients, residents, families and friends the opportunity to thank a special caregiver or even an entire department who went the extra mile and made a difference in their visit or stay. Donations can be any amount and will go to benefitting patient services. Since its inception in 2010, the Heart to Heart program has raised over \$62,000 and recognized over 245 different providers and departments.



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# Locations & Information

samaritanhealth.com

## **Samaritan Medical Center**

830 Washington Street  
Watertown, NY 13601

315-785-4000

## **Samaritan Medical Center Foundation of Northern NY**

830 Washington Street  
Watertown, NY 13601

315-785-4584

## **Children's Miracle Network of Northern NY at Samaritan**

830 Washington Street  
Watertown, NY 13601

315-785-4053

## **Samaritan Keep Home**

133 Pratt Street  
Watertown, NY 13601

315-785-4400

## **Samaritan Summit Village**

22691 Campus Drive  
Watertown, NY 13601

315-782-6800

## **Clifton-Fine Hospital**

1014 Oswegatchie Trail Road  
Star Lake, NY 13690

315-848-3351

## **Samaritan Home Health**

104 Paddock Street  
Watertown, NY 13601

315-782-0415

## **A Woman's Perspective OB/GYN**

22567 Summit Drive  
Building 2, Suite C  
Watertown, NY 13601

315-788-2805

## **Addiction Services**

1575 Washington Street  
Suite A  
Watertown, NY 13601

315-779-5060

## **Ear, Nose and Throat & Gastroenterology**

826 Washington Street  
Suite 204  
Watertown, NY 13601

315-788-1751

## **Family Health Center at Adams\*\***

10881 NYS Route 11  
Adams, NY 13605

315-232-4400

## **Family Health Center at Cape Vincent\***

782 East Broadway Street  
Cape Vincent, NY 13618

315-654-2530

## **Family Health Center at Clayton\*\***

909 Strawberry Lane  
Clayton, NY 13624

315-686-2094

## **Family Health Center at Lacona\***

3 DeMott Street  
Lacona, NY 13083

315-387-3400

## **Family Health Center at LeRay\*\***

26908 Independence Way  
Suite 101  
Evans Mills, NY 13637

315-629-4525

## **Family Health Center at Sackets Harbor\***

105 Barracks Drive  
Sackets Harbor, NY 13685

315-646-7119

## **Family Health Center at Watertown\***

1575 Washington Street  
Suite B  
Watertown, NY 13601

315-786-7300

## **General & Vascular Surgery**

826 Washington Street  
Suite 106  
Watertown, NY 13601

315-782-1505

## **Imaging & Lab Center at Coffeen Street\*\***

1213 Coffeen Street  
Suite 2  
Watertown, NY 13601

315-755-2140

## **Imaging & Lab Center at Washington Summit\*\***

22567 Summit Drive  
Building 2  
Watertown, NY 13601

315-788-1204

## **Lab Service Center at Neurology**

1340 Washington Street  
Suite 3  
Watertown, NY 13601

315-786-4886

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1571 Washington Street  
Suite 102  
Watertown, NY 13601

315-786-8962

## **Oncology/Hematology**

531 Washington Street  
Suite 1000  
Watertown, NY 13601

315-788-7990

## **Outpatient Behavioral Health**

1575 Washington Street  
Suite A  
Watertown, NY 13601

315-779-5060

## **Pain Management Center**

826 Washington Street  
3rd Floor  
Watertown, NY 13601

315-785-4313

## **Pulmonology & Thoracic Surgery**

19320 US Route 11  
Watertown, NY 13601

315-786-0254

## **Sleep Disorders Center of NNY**

830 Washington Street  
Watertown, NY 13601

315-786-4930

## **SMART (Graduate Medical Education) Clinic**

1575 Washington Street  
Watertown, NY 13601

315-786-7300

## **Urgent Care at LeRay**

26908 Independence Way  
Evans Mills, NY 13637

315-629-4080

## **Urology**

22567 Summit Drive  
Building 2  
Watertown, NY 13601

315-782-7230

## **Woman to Woman**

1575 Washington Street  
Suite C  
Watertown, NY 13601

315-785-4155

## **Wound Care Center**

165 Coleman Avenue  
Watertown, NY 13601

315-755-2024

\* Lab services available by appointment  
\*\* Lab and x-ray services available

